

ORACLE FREIGHT PAYMENT, BILLING AND CLAIMS

KEY CAPABILITIES

- Rate, match, auto-pay, and bill freight charges and services
- Buy Side and Sell side shipment attributes
- Door to door and cost plus billing attributes
- Create and manage claims
- Covers all aspects of transportation rate contracts, including discounts and accessorial charges
- Covers all modes and all geographies (including language, unit of measure, and currency conversions)

Oracle Transportation Management's freight payment, billing and claims option allows you to gain control of your transportation and logistics operations while minimizing costs and eliminating inefficient and redundant procedures. A single, Web-architected application for all your transportation needs, Oracle Transportation Management combines broad logistics capabilities with deep transportation-management functionality. Whether your needs are for a single-mode business or geography or for a complex multi-mode, multi-business global network, Oracle Transportation Management is the solution you have been searching for.

Freight Payment, Billing and Claims for Logistics Service Providers and Shippers in a Single Solution.

Oracle's Freight Payment, Billing and Claims Option for Oracle Transportation Management solution allows Logistics Service Providers (LSP's) and Shippers to manage simultaneously the customer service and profitability dimensions of their logistics orders. Freight payment, billing and claims management allows a company to uncouple the operational (buy side) nature of shipping orders from the commercial process (sell side).

Key areas of importance:

- Uncouples the operational management and processes from the commercial management and processes.
- Implement operational and commercial processes by customer – manage shipments from each perspective without compromise.
- Flexibility to change as customer requirements and business changes

Automate Processes and Reduce Cycle Time

Freight Payment

Organizations can realize significant cost savings by implementing procedures to automate many of the manual procedures associated with freight bill payment and audit. You can perform detailed audits on carrier freight bills, validate bills, and reduce costs by identifying billing discrepancies.

Oracle Transportation Management supports in-house auditing and integration with third-party auditing firms. Freight bills can be received electronically from the carrier, entered manually, or entered via the Web directly into the application. Freight bills are automatically matched against bill-of-lading details and audited based on user-defined percentage and/or amount tolerances. Freight bills within

tolerance are approved and automatically interfaced to any Accounts Payables system for payment and cost allocation. You can send shipment information to third-party audit firms. Discrepancy reporting is also available, allowing you to view freight bills that failed audit and the related discrepancy reason.

Customer Billing

Oracle Transportation Management also supports customer billing. From the simplest internal bill to the most complex markup models, Oracle Transportation Management provides the most understandable and secure billing available, and includes these capabilities:

- Supports door-to-door and cost-plus billing models
- Secures “buy side” from “sell side” information for total margin spread privacy
- Separates contracted rates from actual costs
- Supports match-and-pay and auto-pay processes
- Offers comprehensive real-time reporting and advanced analytics to support regulatory requirements as well as continuous improvement initiatives
- Covers all aspects of transportation rate contracts, including discounts and accessorial charges
- Covers all modes and all geographies (including language, unit of measure, and currency conversions)

Claims

Oracle Transportation Management incorporates claim identification and management functionality into the industry-leading logistics execution software platform. This means that, in addition to full logistics planning and execution, Oracle Transportation Management’s Web-based platform can be used to

- Enter claims for goods damaged in-transit
- Submit the claim to the appropriate service provider
- Track the progress of the claim to disposition
- Use Web services to create a claim in Oracle Transportation Management from an external system and to communicate changes in the claim condition
- Identify and communicate with all involved parties, subject to the business rules identifying the conditions under which they should be notified

Oracle Transportation Management pre-populates any claim with the relevant details from existing orders and shipments, ensuring weights, volumes, counts and financial values are correctly identified.

Oracle Transportation Management can determine, in accordance with your business rules, whether the shipment can continue through to its destination or should instead be held in quarantine while reconciliation actions are taken. Because Oracle Transportation Management incorporates full transportation financial capabilities, from cost allocation to invoice matching and settlement, any charges related to claims can be tracked and processed accordingly.

KEY BENEFITS

- Reduce transportation costs
- Improve freight payment and billing processing efficiencies
- Reduce claims management costs
- Improvement in carrier relations
- Lower Total Cost of Ownership
- Drive continuous improvement
- Improve effectiveness of operational and commercial transportation activities leading to higher profit margins

RELATED PRODUCTS AND SERVICES:

- Oracle E-Business Suite
- Oracle Supply Chain applications
- Oracle Purchasing
- Oracle Order Management
- Oracle Warehouse Management

Oracle E-Business Suite—The Complete Solution

Oracle E-Business Suite enables companies to efficiently manage customer processes, manufacture products, ship orders, collect payments, and more—all from applications that are built on a unified information architecture. This information architecture provides a single definition of your customers, suppliers, employees, products—all aspects of your business. Whether you implement one module or the entire suite, Oracle E-Business Suite enables you to share unified information across the enterprise so you can make smarter decisions with better information.

Key Features in Oracle Transportation Management**Oracle Freight Payment, Billing, and Claims**

- Actual shipment data captured throughout the logistics process, including accessorial and actual rates versus planned rates
- Match and pay, as well as auto-pay, functionality
- Support of customer billing and freight invoicing with the industry's most advanced cost allocation engine
- Supports door-to-door and cost-plus billing models
- Secures “buy side” from “sell side” information for total margin spread privacy
- Separates contracted rates from actual costs
- Offers comprehensive real-time reporting and advanced analytics to support regulatory requirements as well as continuous improvement initiatives
- Covers all aspects of transportation rate contracts, including discounts and accessorial charges
- Covers all modes and all geographies (including language, unit of measure, and currency conversions)
- Interfaces with any accounts payable and accounts receivable system
- Enter claims for goods damaged in-transit
- Submit the claim to the appropriate service provider
- Track the progress of the claim to disposition
- Use Web services to create a claim in Oracle Transportation Management from an external system and to communicate changes in the claim condition
- Identify and communicate with all involved parties, subject to the business rules identifying the conditions under which they should be notified

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