



## USER PRODUCTIVITY KIT

### What's New in Oracle User Productivity Kit 3.5 and 3.5.1?

Oracle is pleased to announce Oracle User Productivity Kit (UPK) 3.5. With this release Oracle has incorporated a number of new features based on customer and partner requirement, technology, and domain expertise. Oracle UPK delivers rich new functionality to include enhancements in usability, performance, and scalability.

New Feature	Description/Benefit
<b>Customizable Document Output</b>	Organizations can differentiate their documentation by customizing their outputs to meet their business needs. Users are familiar with corporate standards and organizations now have the ability to easily maintain corporate branding standards as well as create new and modify existing outputs for all their project documentation.
<b>Automatic Context Capture in IE-based applications</b>	Previous versions of UPK captured context information during recording sessions for Oracle and SAP applications only, enabling context-sensitive help to reduce ongoing performance support costs. With the addition of the new SmartMatch feature, context information can now be captured for any Internet Explorer browser application as well, enabling context-sensitive help for browser-based applications across the enterprise.
<b>Copy and Paste Frames</b>	The ability to copy and paste frames allows users to re-use content across topics dramatically reducing content creation time.
<b>Print It! Mode</b>	Authors can choose to automatically include printable job aids or system process documents for just-in-time support. This new mode saves time and provides users with easy access to key documentation.
<b>Additional Languages: Finnish, Turkish, Polish, Russian, Hungarian, Traditional Chinese, Korean</b>	Finnish, Turkish, Polish, Russian, Hungarian, Traditional Chinese, Korean have been added to our list of delivered tier 2 languages, which brings the list of delivered languages to 21.
<b>Add Keywords, Roles, and Context to Modules and Sections</b>	Ability to insert non-topic assets, including context, into the Table of Contents expands the types of content available for use. This flexibility enables users to view multiple types of content for enhanced learning.



<b>Library Security</b>	Manage read and write access to folders. With the ability to control access to content across the organization, developers only work on what they've been assigned to. This helps ensure data accuracy and efficiency.
<b>Target Applications Added</b>	Context sensitivity is now offered for Agile and JDE World applications.
<b>Customizable Library Views</b>	Apply filters in the library based on the way users organize their content to analyze data or check project status. Custom views put all the power into the users to view what they want and how they want to meet their business needs.
<b>Auto Recorder</b>	Enables recording without having to provide a cue to capture each action.
<b>Improved Sound Capabilities</b>	Supports compressed mp3 files reducing overall size of files and content. In addition, exporting and importing of sound is much more robust.
<b>Enhancements to Re-record functionality (insert and skip)</b>	Create efficiency by targeting only frames that need to be updated during the re-record process with the ability to insert and skip frames.
<b>Redesigned Player Table of Contents</b>	Sporting a sleek new design, the Table of Contents Player has been modernized to be more visually appealing. Icons have also been enhanced. Play modes are more closely associated with the content, only available modes appear, and the default mode is launched when a topic is selected.
<b>Enhanced Search in the Player</b>	Increase efficiencies by applying any combination of the role filter, applicable filter, and the search feature to define more specific criteria.
<b>Direct Do It!</b>	Direct Do It! immediately launches Do It! mode when only one topic exists reducing the number of clicks to view content. Users don't need to open the Table of Contents first to view the single topic.
<b>HP Quality Center XLS Output</b>	HP Quality Center test scripts are now exported to .xls format.
<b>Enablement Pack – patch support</b>	Incremental updates to UPK are available via smaller packages or “patches” instead of full releases.
<b>Publish by State</b>	In addition to publishing by role, authors can publish an outline or selection by state to track project status.
<b>Firefox 3.0 Support</b>	Support for Firefox 3.0 browser enables expansion of user community and ensures user adoption.

### What's New in Oracle User Productivity Kit 3.5.1?

Oracle is pleased to announce Oracle User Productivity Kit (UPK) 3.5.1 with Enablement Service Pack 1 and Enablement Service Pack 2. With these releases Oracle has added IE 8.0 support, SQLite database support to replace the Firebird database, as well as additional support for Oracle JDE E1, JDE World, Siebel, Hyperion, and OTM, SAP SAPGUI for Windows, and CA Service Desk.

New Feature	Description/Benefit
IE 8.0 Support	Users can view the Player from within the IE 8.0 browser
SQLite Database (replaces Firebird database)	Authors no longer have to separately install the local database required for Single User and Client installations
Enhanced Single User and Client Installation	Single User and Client can now be installed on a network drive providing more flexibility in point of access as well as saving disk space on the local developer pc
Upgrade Guide Documentation	The upgrade guide is automatically copied into the installed documents directory enabling easy access to key documentation
Java Support	Added support for Java 6 update 12
JDE E1 Support	Improved object naming in 8.98/9.0
Siebel Support	Added support for Siebel 8.1.1
	Added context recognition in the eModules
	Added support for Siebel CRM OnDemand. Context-sensitive help must be deployed through SmartHelp

#### Enablement Service Pack 1 (only available via Metalink)

New Feature	Description/Benefit
Hyperion Enterprise Performance Management Support	Support enhanced object recognition for content creation with v11.1.1.1 and v11.1.1.2 browser-based applications including: <ul style="list-style-type: none"> <li>• Hyperion Financial Management</li> <li>• Hyperion Planning</li> <li>• Hyperion Performance Scorecard</li> <li>• Hyperion Capital Asset Planning</li> <li>• Hyperion Workforce Planning</li> <li>• Hyperion Profitability and Cost Management</li> <li>• Hyperion Reporting and Analysis</li> </ul>



	Strategic Finance, Financial Data Quality Management, Integrated Operational Planning, and Oracle Crystal Ball Enterprise Performance Management applications are not supported.
	Support context capture for in-application support via SmartHelp add-in for browsers
<b>Oracle Transportation Management Support</b>	Support enhanced object recognition for content creation with OTM v6.0  Support context capture for in-application support via SmartHelp add-in for browsers
<b>IE 8.0 Support</b>	Support object recognition for browser embedded ActiveX (e.g. Flash, PDF, Office etc...)  Support SmartMatch capture and deployment via SmartHelp add-in for browsers

**Enablement Service Pack 2 (only available via Metalink)**

<b>New Feature</b>	<b>Description/Benefit</b>
<b>Support for Oracle JD Edwards World</b>	Added support for JD Edwards World version 4.1C10
<b>Support for Oracle Siebel</b>	Added support for Siebel CRM (On Premise) versions <ul style="list-style-type: none"> <li>• 7.7.2.10</li> <li>• 7.7.2.11</li> <li>• 7.8.2.10</li> <li>• 7.8.2.11</li> <li>• 7.8.2.12</li> <li>• 8.0.0.5</li> <li>• 8.0.0.6</li> <li>• 8.0.0.7</li> </ul>
<b>Support for SAP</b>	Added support for SAPGUI for Windows versions <ul style="list-style-type: none"> <li>• 7.10 patch 014</li> <li>• 6.20 patch 077</li> </ul>
<b>Support for CA</b>	CA Service Desk in application support enhancements added when upgrading from OnDemand Personal Navigator 9.1.6/UPK 3.1.6

### Enablement Service Pack 3

New Feature	Description/Benefit
<b>Support for Firefox 3.5</b>	Added support for Firefox 3.5
<b>Configurable UPK SmartMatch / SmartHelp button</b>	The SmartHelp button text is now configurable Non-topics are now returned with SmartMatch Added support for Firefox 3.5
<b>Java Support</b>	Added support for Java 6 Updates 14, 15, and 16
<b>Oracle EBS Support</b>	Updated PLL to use either "SPECIAL7" or "MENU7" Professional forms screens in Oracle EBS 11.5.10 can now be recorded when using an Input Method Editor (IME)
<b>PeopleSoft Support</b>	Added support for PeopleSoft 9.1 with PeopleTools 8.50
<b>JDE EnterpriseOne Support</b>	Improved object recognition in tables
<b>JDE World Support</b>	Improved object recognition of JDE World 4.1c10
<b>Siebel Support</b>	Added support for Siebel 7.8.2.13 Added support for Siebel 8.0.0.8 and Siebel 8.1.1.1. Improved object recognition in Siebel CRM
<b>Hyperion Support</b>	Improved object recognition
<b>SAP Support</b>	Added support for SAPGUI 7.10 p015 Improved object recognition of calendars in SAPGUI

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