

E-BUSINESS SUITE APPLICATIONS 11i (11.5.10) BENCHMARK - USING ORACLE10g ON HEWLETT-PACKARD PROLIANT DL585 G5 AND BL685c SERVER BLADES

As a global leader in e-business applications, Oracle is committed to delivering high performance solutions that meet our customers' expectations. Business software must deliver rich functionality with robust performance. This performance must be maintained at volumes that are representative of customer environments.

Oracle benchmarks demonstrate our software's performance characteristics for a range of processing volumes in a specific configuration. Customers and prospects can use this information to determine the software, hardware, and network configurations necessary to support their processing volumes.

The primary objective of our benchmarking effort is to provide as many data points as possible to support this important decision.

SUMMARY OF RESULTS

Online Workload		
Number of Users	Avg. Resp. (Sec)	90 th Percentile Response Time (Sec)
3,000 Concurrent Users	0.324	0.544
Batch Workload		
Order-to-Cash Batch	Time (Min)	Hourly Order Line Throughput
50,000 Order/Inv. Lines	27.19	110,335 Lines/Hour
Payroll Batch	Time (Min)	Hourly Employee Throughput
10,000 Employees	4.84	123,967 Empl./Hour

Note that the online users and the two batch workloads were running simultaneously and the hourly throughput numbers mentioned above are linear extrapolations. Many factors can influence performance and your results may differ.

BENCHMARK PROFILE

In October 2008, Oracle and Hewlett-Packard conducted a benchmark in Cupertino, CA to measure the online and batch performance of the Oracle Applications Standard Benchmark processes in an environment running Oracle E-Business Suite 11i (11.5.10) with Oracle10g™ (10.2.0.3) for the Linux operating system on a Hewlett-Packard® ProLiant® DL585 G5 server configured with four quad-core processors (16-cores total), running Oracle® Enterprise Linux® 4 update 4.

Three 4-socket dual-core HP ProLiant BL685c server blades (8 cores per blade total), running Oracle® Enterprise Linux® 4 update 4 were used as application/web servers. One 4-socket dual-core HP ProLiant BL685c server blade was used as a Concurrent Manager server. A single HP Storage Works EVA6000 disk array was used for storage.

The benchmark measured the online user response times and the Order Management and Payroll batch business process hourly throughputs for a medium database model. Testing was conducted in a controlled environment with online users and the two batch processes running concurrently. **The goal of this Benchmark was to obtain reference response times and throughputs for Oracle E-Business Suite 11i Benchmark on HP servers running Linux.**

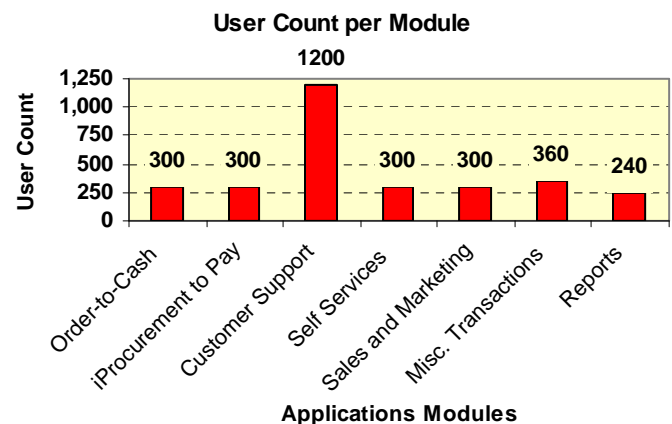


Figure 1: Oracle E-Business Suite Benchmark Concurrent User Distribution

BENCHMARK METHODOLOGY

E-Business Suite 11i Benchmark 11.5.10 online and batch processes can be initiated from a browser. For this benchmark, all runs used a browser to initiate the on-line user transactions and the batch processes were initiated as concurrent programs running simultaneously with the online users.

The batch workloads were run as standard concurrent processes via the concurrent manager.

Hewlett-Packard® LoadRunner® was used as the load driver, simulating concurrent users. It submitted transactions at an average rate of one every 2.5 – 15 minutes for each concurrent user.

Measurements were recorded on all of the servers when the user load was attained and the environment reached a steady state.

Figure 2 shows the configuration used for this benchmark run.

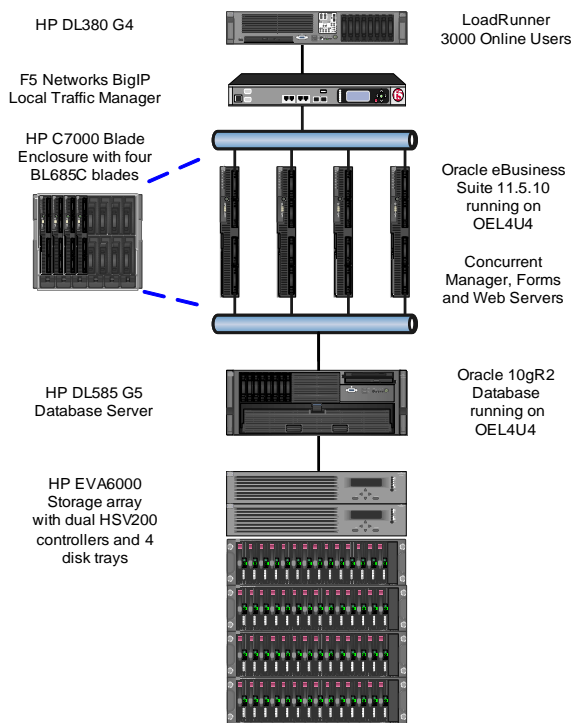


Figure 2: 3-Tier Configuration

This benchmark was run as a “Physical” 3-Tier configuration with discrete machines hosting all of the Database and Application server instances. The load across the multiple mid-tiers was balanced using an F5 Networks BIG-IP local traffic manager device.

BENCHMARK BUSINESS PROCESSES

The E-Business Suite benchmark consists of a mix of on-line transactions and batch processes running in parallel. The following table describes the on-line transactions included in the benchmark run.

Oracle Application Product Flow	% within App.	% Overall	Pacing in Min
Order to Cash (10%)			
Create & Book Order	40	4	5
Pick Release	20	2	2.5
Ship Confirm / ITS	20	2	2.5
Receivables - Invoice	20	2	2.5
Procurement to Pay (10%)			
Create & Query Requisition	20	2	3
Auto-create & Approve PO	20	2	3
View Purchase Order	20	2	3
Create Invoice	20	2	3
Invoice Inquiry	20	2	3
Customer Service (40%)			
Create Service Request	40	16	4
Update Service Request	40	16	4
Close Service Request	20	8	4
Self Service (10%)			
Create & Query Cash Exp.	20	2	6
Create & Query C. Card Exp.	20	2	6
Create Project Timecard	30	3	6
View Employee Payslip	30	3	6
Sales & Marketing (10%)			
Sales Lead to Proposal	40	4	3
Opportunity to Quote	20	2	10
Sales Opportunity to Order	20	2	10
Opportunity to Sales Forecast	20	2	7.5
Miscellaneous Trans. (12%)			
AR View Customer Transact.	16.7	2	7.5
AR Customer Summary	16.7	2	7.5
FA Create & Query Asset	16.7	2	7.5
GL Create Journal Entry	16.7	2	7.5
INV View Item Attributes	16.7	2	7.5
INV Insert Misc. Transactions	16.7	2	7.5
Reports (8%)			
AR – Aging Report	25	2	15
INV – Min/Max Inventory Rep.	25	2	15
OM – Order Summary Report	25	2	15
PO – Printed PO Report	25	2	15
		100%	

Table 1: Online Transaction Mix

Batch Order-to-Cash Processes

Business Process	Number of Threads Used
High Vol. Order Proc.	12
Pick Release	8
Shipping Confirmation	8
ITS	8
Auto Invoice	8
Revenue Recognition	8
GL	8

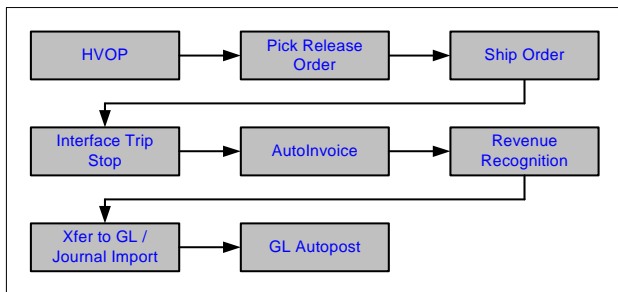


Figure 3: Order-to-Cash Process Flow

High Volume Order Processing (HVOP): The HVOP program processes orders by reading the rows from the Order Management Interface tables and converting the interface records into permanent order headers and their respective order lines. The orders are then booked and advanced to the shipping state.

Pick Release: Pick Release finds and release the eligible delivery lines that meet the release criteria, and creates move orders. The process of transacting move orders creates a reservation and determines the inventory source sub-inventory.

Ship Confirm: Ship Confirm is the process of confirming that items have shipped. When a delivery is ship-confirmed, Shipping Execution confirms that the delivery lines associated with the delivery have shipped.

Interface Trip Stop: The deliveries created in the previous step are then assigned to trips, which may involve multiple stops depending upon the shipping addresses of the deliveries. SRS has been modified to accept Organization code as a parameter and process the trip stops for the specified organization. Interface Trip Stop - SRS has also been enhanced to spawn multiple child processes to process trip stops in parallel. The parameter Stops per Batch is used to specify the number of stops to be processed by each thread of the Interface Trip Stop - SRS. Interface Trip Stop - SRS has also been enhanced to defer the Inventory Interface processes. In the E-Business Suite kit, this profile is set to Yes so that the Inventory Interface transactions are processed in the background by the Inventory transaction manager.

INV Material: The material transaction manager is configured to execute material transaction by periodic concurrent request submissions. The execution interval is set to 1 minute.

Auto-Invoice: The Auto-Invoice process is used to import invoices, credit memos, debit memos, and on-account credits. 'Receivables' ensures that the data imported is accurate and valid.

Revenue Recognition: Revenue Recognition program generates the revenue distribution records for the invoices and credit memos that use Invoicing and Accounting Rules. Accounting rules were assigned to recognize revenue over a 12-month accounting period. The Revenue Recognition program will create distribution records for the invoices and credit memos that are created in Receivables and imported using Auto-Invoice.

Transfer to General Ledger & Journal Import: The General Ledger Interface program transfers Receivables transaction accounting distributions to the general ledger interface table (GL_INTERFACE) and creates either detailed or summarized journal batches. "Receivables" creates un-posted journal entries in general ledger and executes Journal Import from Oracle General Ledger. It posts journal batches in Oracle General Ledger to update account balances.

General Ledger Auto-post: This posts journal batches to update the account balances of the detail and summary accounts. It can post actual budget or encumbrance journal batches.

Batch Payroll Processes

Business Process	Number of Threads Used
Payroll Process	8
PrePayments	8
NACHA	8
Check Writer	8
Costing	8

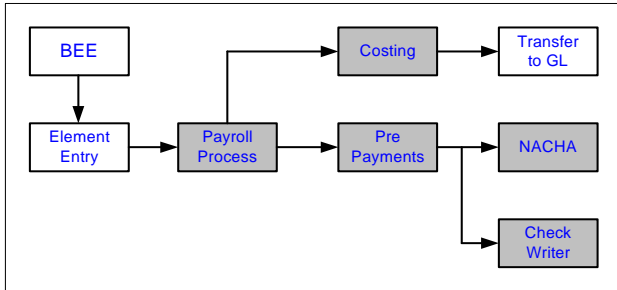


Figure 4: Payroll Process Flow

The Oracle E-Business Suite 11i Payroll processes tested are as follows:

Payroll Process: Identifies all employees to be processed and performs calculations required to complete the gross to net calculation including earnings, deductions, and taxes. The specific groups of employees processed can be controlled by multiple parameters to the payroll process including the ability for a user to define a rules based set of employees.

PrePayments: Distributes the net pay for each employee across the various payment methods (Direct Deposit, Check, or Cash). This can be run for a single payroll process or across multiple payroll processes.

NACHA: This is the US version of the Global Direct Deposit process which creates the bank interface file as per NACHA rules based on the rules in the Pre Payment process.

Check Writer: (Oracle Report Writer) This process allocates check numbers and creates/prints the payroll check and associated paper payslip.

Costing: This process associates the payroll transaction data with the General Ledger (GL) accounts in preparation for transfer of the data to GL. This process uses a sophisticated hierarchical rules based engine to determine the mapping of the HRMS data and payroll results to the GL accounts.

BENCHMARK RESULTS

Online Workload	Avg. Resp. (Sec)	90 th Percentile Response Time in Seconds
3,000 Concurrent Users	0.324	0.544
2,700 Concurrent Users	0.318	0.524
2,100 Concurrent Users	0.310	0.514

Table 2: Online Overall Response Times

At least two checkpoints were completed during the measurement interval.

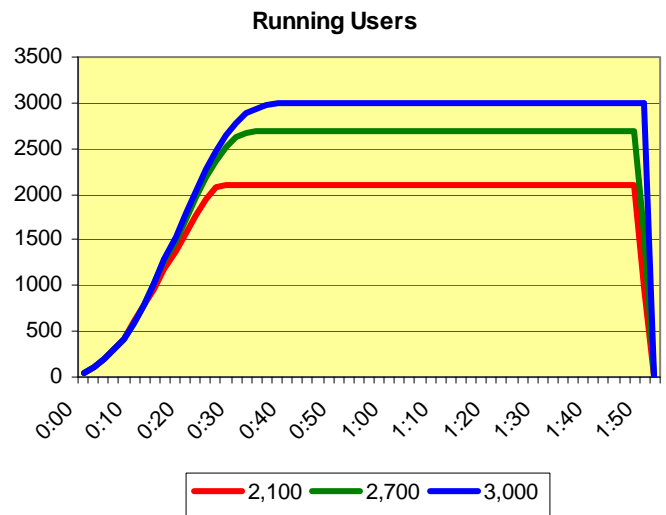


Figure 5: User Load Over Time: 70% Load = 2,100 Users, 90% Load = 2,700 Users and 100% Load = 3,000 Users

BENCHMARK RESULTS CONTINUED

Batch Business Metrics	Achieved Output
Order to Cash	
Number of Order Lines Created/Booked	50,000
Number of Order Lines Picked	50,000
Number of Order Lines Ship Confirmed	50,000
Number of Order lines Interface Trip Stopped	50,000
Number of Invoice Headers Created	50,000
Number of Invoice Lines Created	100,000

Table 3a: Batch Transactions Completed (3,000 Users)

Online Business Metrics	Achieved Output
Order to Cash	
Number of Orders Created/Booked	7,321
Number of Orders Picked	7,200
Number of Orders Ship Confirmed	7,200
Number of Orders Interface Trip Stopped	7,200
Number of Invoice Headers Created	7,200
Number of Invoice Lines Created	14,400
Procurement to Pay	
Number of Requisitions Created	1,197
Number of Purchase Orders Created	5,800
Number of Purchase Orders Approved	5,800
Number of PO Invoices Created	1,203
Customer Support	
Number of Service Requests Created	7,178
Number of Service Requests Updated	8,428
Number of Service Requests Closed	3,599
Self-Service	
Number of Cash Expenses Created	1,200
Number of Credit Card Expenses Created	1,200
Number of Timecards Created	900
Sales & Marketing	
Number of Leads Converted to Proposal	2,399
Number of Leads Converted to Opportunities	2,400
Number of Opportunities Converted to Quotes	723
Number of Opportunities Converted to Orders	360
Miscellaneous Transactions	
Number of Fixed Assets Created	481
Number of GL Entries Created	4,800
Number of INV Miscellaneous Transactions Completed	2,400
Reports	
Number of AR Reports	240
Number of INV Reports	240
Number of OM Reports	240
Number of PO Reports	237

Table 3b: Online Transactions Completed (3,000 Users)

	2,100 Users		2,700 Users		3,000 Users	
	Avg.	90 th %	Avg.	90 th %	Avg.	90 th %
Order to Cash						
Cr./Book Order	0.92	1.07	0.95	1.11	0.96	1.14
Pick Release	0.37	0.41	0.38	0.46	0.39	0.44
Ship Confirm	0.22	0.23	0.23	0.21	0.23	0.32
AR Insert Inv.	0.48	0.51	0.47	0.51	0.47	0.58
Procurement to Pay						
Checkout req.	0.27	0.32	0.28	0.36	0.29	0.37
Submit Rq Data	0.26	0.29	0.27	0.30	0.28	0.32
Query Req.	0.10	0.11	0.10	0.12	0.10	0.13
Auto-create PO	0.22	0.21	0.22	0.22	0.22	0.23
Approve PO	0.29	0.43	0.31	0.43	0.31	0.43
View Purchase Order Find	0.25	0.29	0.25	0.29	0.25	0.30
Lines	0.42	0.43	0.43	0.44	0.43	0.54
Shipments	0.39	0.43	0.39	0.43	0.40	0.46
Distributions	0.63	0.74	0.63	0.73	0.64	0.76
Create AP Inv.	0.24	0.32	0.24	0.35	0.25	0.40
Inv. Distribution	0.27	0.32	0.27	0.32	0.27	0.34
View AP Invoice Find	0.21	0.21	0.22	0.22	0.22	0.21
Overview	0.93	0.98	0.94	0.99	0.95	1.09
Distributions	0.20	0.20	0.20	0.21	0.20	0.21
Customer Service						
Create Service Request	0.28	0.34	0.29	0.35	0.29	0.35
Update Service Request	0.29	0.40	0.30	0.41	0.29	0.41
Close Service Request	0.52	0.63	0.54	0.66	0.56	0.70
Self Service						
Create Cash Exp. Login	0.22	0.32	0.23	0.32	0.25	0.34
Submit Cash Exp.	0.36	0.41	0.38	0.46	0.42	0.46
Credit Card Expense Entry	0.15	0.16	0.18	0.18	0.17	0.18
Submit	0.39	0.45	0.39	0.45	0.42	0.51
Query Credit Card Expense	0.21	0.26	0.22	0.29	0.23	0.29
Create Project Timecard	0.11	0.15	0.12	0.18	0.12	0.16
View Employee Payslip	0.25	0.34	0.28	0.38	0.28	0.40

Table 4a: Detailed Online Transaction Response Times

	2,100 Users		2,700 Users		3,000 Users	
	Avg.	90 th %	Avg.	90 th %	Avg.	90 th %
Sales & Marketing						
Create Proposal	0.23	0.27	0.24	0.30	0.26	0.32
Create Quote	0.36	0.46	0.38	0.52	0.38	0.51
Update quote	0.20	0.32	0.20	0.30	0.21	0.32
Place Order	0.64	0.73	0.64	0.75	0.68	0.81
Query Forecast	0.15	0.18	0.16	0.19	0.16	0.19
Query Forecast Details	0.11	0.16	0.10	0.17	0.10	0.15
Submit Forecast	0.22	0.24	0.23	0.27	0.23	0.27
Update Forecast	0.12	0.18	0.13	0.19	0.13	0.19
Update Forecast Details	0.20	0.24	0.22	0.26	0.22	0.29
Miscellaneous Trans.						
AR Bill to Open	0.22	0.21	0.22	0.21	0.22	0.21
AR View Cust. Transact. Find	0.35	0.43	0.34	0.43	0.35	0.43
Aging	0.20	0.26	0.19	0.26	0.20	0.27
Acct. Summary	0.17	0.21	0.17	0.21	0.18	0.21
Acct. Details 1	0.18	0.21	0.17	0.21	0.18	0.21
Acct. Details 2	0.49	0.66	0.48	0.66	0.50	0.66
Line Items	0.39	0.49	0.38	0.49	0.39	0.52
Tax	0.17	0.21	0.17	0.21	0.17	0.21
Tr. Accounting	0.18	0.21	0.17	0.21	0.18	0.23
AR Cust. Sum. Open Address	0.21	0.21	0.21	0.22	0.21	0.21
Open 'Ship To'	0.21	0.21	0.22	0.21	0.22	0.21
FA Create	0.22	0.21	0.22	0.21	0.22	0.21
FA Query Asset	0.16	0.23	0.17	0.23	0.17	0.23
GL Create Journal Entry	0.20	0.34	0.22	0.37	0.23	0.38
GL Query J. E.	0.17	0.21	0.18	0.21	0.18	0.21
INV Insert	0.80	0.87	0.80	0.87	0.82	0.94
INV View Item Attributes	0.23	0.27	0.23	0.29	0.23	0.29
INV View Quant	0.21	0.21	0.21	0.21	0.21	0.21
Overall Avg.	0.31	0.51	0.32	0.52	0.32	0.54

Table 4b: Detailed Online Transaction Response Times

50,000 order lines were processed in this test. Tables 5-7 show the processing time in minutes.

50,000 Lines	Order	Time (Min)	Order Lines per Hour
HVOP		1.35	2,222,222
Pick Release		4.75	631,579
Ship Confirm		0.58	5,172,414
ITS		3.25	923,077
Auto Invoice		6.37	470,958
Revenue Recognition		2.48	1,209,677
General Ledger		4.58	655,022
Journal Import		1.45	2,068,966
Posting		2.38	1,260,504
Totals:		27.19	110,335

Table 5: Order-to-Cash Batch Performance (3,000 Users)

50,000 Lines	Order	Time (Min)	Order Lines per Hour
HVOP		1.33	2,255,639
Pick Release		4.68	641,026
Ship Confirm		0.57	5,263,158
ITS		3.20	937,500
Auto Invoice		6.13	489,396
Revenue Recognition		2.52	1,190,476
General Ledger		5.02	597,610
Journal Import		1.43	2,097,902
Posting		2.12	1,415,094
Totals:		27.00	111,111

Table 6: Order-to-Cash Batch Performance (2,700 Users)

50,000 Lines	Order	Time (Min)	Order Lines per Hour
HVOP		1.35	2,222,222
Pick Release		4.48	669,643
Ship Confirm		0.60	5,000,000
ITS		3.05	983,607
Auto Invoice		6.07	494,234
Revenue Recognition		2.55	1,176,471
General Ledger		4.63	647,948
Journal Import		1.48	2,027,027
Posting		1.63	1,840,491
Totals:		25.84	116,099

Table 7: Order-to-Cash Batch Performance (2,100 Users)

10,000 employees were processed for the semi-monthly payroll in this test. Tables 8-10 show the processing time in minutes.

10,000 Employees	Time (Min)	Employees per Hour
Payroll Process	3.87	155,039
PrePayments	0.40	1,500,000
NACHA	0.05	12,000,000
Check Writer	0.22	2,727,273
Costing	0.30	2,000,000
Totals:	4.84	123,967

Table 8: Payroll Batch Performance (3,000 Users)

10,000 Employees	Time (Min)	Employees per Hour
Payroll Process	3.82	157,068
PrePayments	0.37	1,621,622
NACHA	0.02	30,000,000
Check Writer	0.20	3,000,000
Costing	0.37	1,621,622
Totals:	4.78	125,523

Table 9: Payroll Batch Performance (2,700 Users)

10,000 Employees	Time (Min)	Employees per Hour
Payroll Process	3.68	163,043
PrePayments	0.38	1,578,947
NACHA	0.05	12,000,000
Check Writer	0.22	2,727,273
Costing	0.32	1,875,000
Totals:	4.65	129,032

Table 10: Payroll Batch Performance (2,100 Users)

SERVER PERFORMANCE

Figure 6 shows the average CPU utilization on the Database, App/Web and CM servers. The value shown is the average across the processors in the database server (a total of 16 cores) and the four processors (8 cores) in each of the three application servers and the Concurrent Manager server.

Oracle E-Business Suite Benchmark 11.5.10 using Oracle 10g on HP ProLiant DL585 and ProLiant BL685c Server Blades

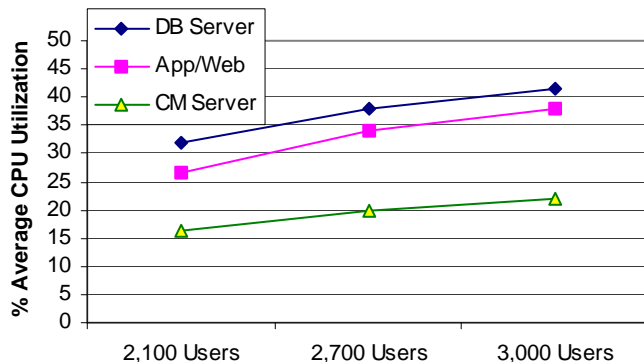


Figure 6: Average CPU Utilization

Each server scaled smoothly as users were added, keeping the batch load constant over the steady state period.

Online Workload	% User	% System	% I/O Wait	% Idle
DB Server 100%	36.91	2.98	1.48	58.63
90%	33.75	2.67	1.42	62.16
70%	28.58	2.1	1.32	67.99
App/Web 1 100%	34.92	3.37	0.03	61.68
90%	31.47	2.95	0.02	65.56
70%	24.35	2.23	0.02	73.4
App/Web 2 100%	35.65	3.38	0.02	60.94
90%	30.7	2.91	0.02	66.36
70%	24.91	2.28	0.02	72.78
App/Web 3 100%	33.35	3.24	0.03	63.39
90%	31.17	3.07	0.02	65.74
70%	24.17	2.29	0.02	73.51
CM Server* 100%	21.53	0.33	0.02	78.11
90%	19.55	0.31	0.02	80.11
70%	16.04	0.27	0.02	83.66

Table 11: Average CPU Utilization Breakout

Average GB Used	2,100 Users	2,700 Users	3,000 Users
DB Server 1	95.12	106.04	111.41
App/Web 1	21.31	26.31	27.90
App/Web 2	21.49	26.04	28.05
App/Web 3	21.57	25.87	27.86
CM Server	3.71	3.73	3.73

Table 12: Average Memory Utilization Breakout

I/O PERFORMANCE

An EVA6000 storage system equipped with four disk trays was used for storage. The batch workload requires optimal I/O performance.

I/O Performance		2,100 Users	2,700 Users	3,000 Users
Transfers/Sec	Avg	50.097	64.162	63.766
	Peak	1899.83	2482.97	1687.36
Writes/Sec	Avg	43.776	57.552	57.004
	Peak	1899.5	2437.1	1687.03
Reads/Sec	Avg	6.320	6.609	6.762
	Peak	191.3	174.71	176.17
Blocks Written/Sec	Avg	1156.492	1217.388	1247.53
	Peak	53869.43	76180.25	54912.92
Blocks Read/Sec	Avg	84.542	85.160	87.815
	Peak	9339.2	9590.66	9582.14
Avg Service Time (ms)	Avg	2.083	2.047	2.011
	Peak	16	18.5	14

Table 13: Average I/O Utilization Breakout

DATA COMPOSITION DESCRIPTION

Major data components for the model under test are summarized in the following table.

Application	Business Objects	Medium Model
TCA	Organizations	500,000
	Contacts	1,000,000
	Contact Points	1,000,000
	Accounts	500,000
	Account Sites	500,000
	Account Site Uses	1,000,000
Contracts	Contracts	100,000
Install Base	Instances	500,000
	Trackable Items	5
Items	Reserve - Items	500,000
HR	Managers	400
	Employees	50,000
	Payroll Users	50,000
	Users	10,000
	Credit Card Entries	500,000
	Supplier(s)	5,000
Assets	Asset Categories	100
General Ledger	GL Code Combinations	1,000
Sales & Marketing	Resources	9,021
	Resource Groups	820
	Resource Hierarchy Level(s)	4
	Sales Leads	500,000
	Campaigns	1
	Sales Territories	8,201

Table 14: Data Composition

PATCHES

The following patches were applied to the benchmark environment on top of Oracle Applications 11.5.10.

1	4529484:	SUBMIT EXPENSE PERFORMANCE ISSUE
2	4058603:	OIE.I ROLLUP PATCH #2
3	4282785:	PERFORMANCE: SERVICE REQUEST CREATION IS SLOW FROM THE SRTAB FROM CC
4	4455883:	POOR PERFORMANCE SEARCHING SEVICE REQUESTS
5	4564212:	AR AGING 4 BUCKET REPORT IS DOING FULL TABLE SCAN
6	4345584:	UNABLE TO ENTER A LINE IN SALES ORDER FORM
7	4605076:	EXCESSIVE EXECUTIONS FOR SPECIFIC PACKAGE
8	4612749:	BUG FIXES FOR CS: OCT-05 PATCH
9	4756197:	TOO MANY EXECUTIONS OF SELECT A.PERZ_DATA_ID, A.PROFILE_NAME...IN UPDATE
10	4733725:	BUG FIXES FOR CS: DEC 05 PATCH
11	5068932:	INV: EXCESSIVE PROFILE AND LOGGING CALLS IN PICK RELEASE
12	4384590:	BACKPORT FOR BUG# 4287370
13	4070860:	ORACLE QUOTING ROLLUP 2 ON 11i.QOT.D
14	4070199:	ORACLE ORDER CAPTURE ROLLUP 2 ON 11i.ASO.M
15	5742459:	BR11510: QOT: GETTING JAVA.LANG.VERIFYERROR WHILE ACCESSING QUOTES
16	4742368:	Create Inter-company AR Invoices Program - Poor Performance
17	4599286:	11510: ISUPPORT CONSOLIDATION PATCH AS OF SEPTEMBER, 2005

Table 15: Application Patches

APPLICATION SETTINGS

Database:

1. The database initialization parameters were set according to the MetaLink document 216205.1 "Database Initialization Parameters and Configuration for Oracle Applications 11i".

Order Management:

1. The profile option 'OM: Apply Automatic Attachments' was set to 'No'.
2. Price adjustment event at booking. "Book Order" was disabled.
3. The item identifier default type was changed to 'Internal Item Number'.
4. The setup parameters "Enable Freight Ratings" and "Enable Ship Method" were set to No.
5. Re-pricing was disabled at Book Order. 'Save Order Event' was disabled in the Pricing setup.
6. The profile option ONT_BYPASS_NOTIFY_OC was created and set to "Y".

Inventory:

1. The pick release rules were set to "Autocreate Deliveries".
2. Except 'serviceable items', all other items used in the benchmark were set as 'Non Trackable' through the Item Master form.

Tech. Stack Configuration:

1. Disable the nagle algorithm in protocol.ora by setting TCP_NODELAY=YES in \$TNS_ADMIN
2. Set the FORMS60_REJECT_GO_DISABLED_ITEM="0" environment variable
3. Set the FND_JDBC_PLSQL_RESET parameter to "true" in the dbc file

APPLICATION SETTINGS CONTINUED

Sales & Marketing:

1. Update 'Launch On Date' to current date if 3 months passed after Campaign Schedule created.
2. The profile options ASO: Calculate Price' and 'ASO: Calculate Tax' were set to "Manual".
3. The profile option 'ASO: Use Network Container' was set to 'No'.

Service:

1. Business event subscriptions were disabled.
2. For iSupport, the type of Alert bin was changed to Java.
Content Source Type : Java Object
Content Source Name:
oracle.apps.ibu.homepage.AlertBinRenderer

Receivables:

1. The scheduled "General Ledger Transfer" concurrent program was cancelled.

Payroll:

1. CHUNK_SIZE was set to 20 in PAY_ACTION_PARAMETERS table.

APPLICATION TUNING

Two additional indexes were created on table RA_CUSTOMER_TRX_LINES_ALL on columns interface_line_attribute1 and interface_line_attribute6

1. The index INV.MTL_ITEM_CATEGORIES_N3 was modified to have the columns in the following order.
MTL_ITEM_CATEGORIES(CATEGORY_ID,CATEGORY_SET_ID,ORGANIZATION_ID)
2. The sequence cache size for the following sequences were set to 10000:

INV.MTL_SALES_ORDERS_S,
ONT.OE_MSG_ID_S,
ONT.OE_SALES_CREDITS_S,
MRP.MRP_AP_REFRESH_S,
MRP.MRP_ATP_SCHEDULE_TEMP_S,
WSH.WSH_DELIVERY_ASSIGNMENTS_S,
WSH.WSH_DELIVERY_DETAILS_S
3. The snapshot logs were dropped on the following tables:
INV.MTL_MATERIAL_TRANSACTIONS
INV.MTL_RESERVATIONS
INV.MTL_DEMAND
OSM.AS_SALES_LEADS
4. The retention time of the following queues was set to 0:
APPLSYS.WF_REPLAY_OUT
APPLSYS.WF_REPLAY_IN
APPLSYS.WF_IN
APPLSYS.WF_OUT
APPLSYS.WF_DEFERRED
APPLSYS.WF_NOTIFICATION_IN
APPLSYS.WF_NOTIFICATION_OUT
APPLSYS.WF_JAVA_DEFERRED

APPLICATION TUNING CONTINUED

5. The index AR.RA_CUST_TRX_LINE_GL_DIST_N2 was dropped.
6. RA_CUST_TRX_LINE_GL_DIST_ALL, GL_INTERFACE, RA_CUSTOMER_TRX_ALL, RA_CUSTOMER_TRX_LINES_ALL, GL_IMPORT_REFERENCES, GL_JE_HEADERS, GL_JE_LINES, MTL_MATERIAL_TRANSACTIONS, MTL_RESERVATIONS, MTL_ONHAND_QUANTITIES_DETAIL, tables and their index were moved to the tablespace, locally managed, uniform size 10M
7. PAY_RUN_RESULTS, PAY_RUN_RESULT_VALUES tables and index were moved to the tablespace, locally managed, uniform size 20M.
8. Add index: oe_price_adjustments (list_line_id , list_line_type_code , updated_flag)
9. Add index: wfevents_u3 as wf_events (name,status,type,LICENSED_FLAG)
10. Add index gl_code_combinations_u2 (segment4,segment3,segment2,segment5,segment1, chart_of_acount_ids)
11. Decreased the polling interval and worker wait time for the Revenue Recognition job step within the Orders To Cash batch
12. Add index: fnd_random_stats(lock_id)

OPERATING SYSTEM TUNING

DATABASE OPERATING SYSTEM TUNING

1. The following kernel parameters were set in the /etc/sysctl.conf file:

```
kernel.sem = 250 32000 100 128
kernel.shmmax = 64424509440
kernel.shmmni = 4096
kernel.shmall = 15728640
fs.file-max = 6553600
net.ipv4.ip_local_port_range = 1024 65000
net.core.rmem_default = 262144
net.core.rmem_max = 262144
net.core.wmem_default = 262144
net.core.wmem_max = 262144
vm.nr_hugepages = 10253
```

2. The following parameters were set in the /etc/security/limits.conf file:

```
*      soft    nproc        20000
*      hard    nproc        20000
*      soft    nofile       130000
*      hard    nofile       130000
oracle -      memlock      100000000
```

3. Hugepages were enabled for the Oracle Database to use

OPERATING SYSTEM TUNING CONT.

APPLICATIONS OPERATING SYSTEM TUNING

1. The following parameters were set via sysctl:

```
net.ipv4.tcp_sack = 0
net.ipv4.tcp_timestamps = 0
net.ipv4.ip_local_port_range = 1024 65000
net.core.rmem_default = 262144
net.core.rmem_max = 262144
net.core.wmem_default = 262144
net.core.wmem_max = 262144
vm.nr_hugepages = 1089
kernel.shmmax = 4294967295
```

2. The following parameter was set in the /etc/security/limits.conf file:

```
oracle -      memlock      100000000
```

3. Large pages were enabled for Java

BENCHMARK ENVIRONMENT

HARDWARE CONFIGURATION

A Hewlett-Packard® ProLiant® DL585 G5 server was used for the database server. It was equipped with the following:

- 4 × 2.7 GHz AMD® Opteron™ Quad-Core 8384 processors (16 cores total), each with 2 MB of Level 2 cache and 6 MB of Level 3 cache
- 128 Gigabytes of Memory
- 2 × 72 GB internal disk drives attached to an embedded HP Smart Array P400 Controller
- 1 × HP Storage Works EVA6000 disk array attached to a single Storage Works 4Gb PCI-e Fibre Channel Controller for data and logs
- 3.98 TB raw disk space available for allocation. (56 × 72.8 GB)
- Approximately 468 GB of RAID 0 storage configured for this benchmark (data and logs)

Application Servers:

3 × HP® ProLiant® BL685c server blades were used as the application/web servers. They were equipped with the following:

- 4 × 3.0 GHz AMD® Opteron™ Dual-Core Model 8222 processors (8 cores total), each with 1 MB of Level 2 cache per core
- Total Memory: 32 GB.
- Network: Gigabit full duplex.
- 2 × 72 GB internal disk drives attached to an embedded HP Smart Array E200i Controller

Concurrent Manager Server(s):

1 × HP® ProLiant® BL685c server blade was used as a Concurrent Manager server. This system was equipped with the following:

- 4 × 3.0 GHz AMD® Opteron™ Dual-Core Model 8222 processors (8 cores total), each with 1 MB of Level 2 cache per core
- Total Memory: 32 GB.
- Network: Gigabit full duplex.
- 2 × 72 GB internal disk drives attached to an embedded HP Smart Array E200i Controller

Application Traffic Management Device(s):



1 × F5 BIG-IP Model 1500 Local Traffic Manager was used to distribute the LoadRunner traffic across the web and application servers.

The F5 BIG-IP local traffic management system is specifically designed to manage local network traffic that comes into or goes out of a local area network (LAN). A commonly-used feature of the F5 BIG-IP system is its ability to intercept and redirect incoming network traffic for the purpose of intelligently tuning and distributing the network load between servers for scalability. In addition to the basic ability to balance the load across network servers, other functions include managing specific types of application traffic, monitoring and optimizing server performance, and enhancing the network security. For more information on the F5 BIG-IP system, see <http://www.f5.com/products/big-ip/>

Load Driver(s):

1 × HP® ProLiant® DL380 G4 server was used as the load driver. It was equipped with the following:

- 2 × 2.8 GHz Dual Core Intel® Xeon™ processors, each with 2 MB of Level 2 cache
- 6 GB memory

SOFTWARE VERSIONS

Oracle's E-Business Suite (E-Business Suite Kit) 11.5.10

Oracle10g™ 10.2.0.3 (64-bit)

Oracle Enterprise Linux 4 update 4 (64-bit) (on the database server)

Oracle Enterprise Linux 4 update 4 (32-bit) (on the application/web servers and Concurrent Manager server)

Hewlett-Packard® LoadRunner® 8.0

For more details on Mercury's LoadRunner, please refer to <http://www.mercury.com/us/products/performance-center/loadrunner/>

Apache WebServer 1.3.19 with JServ 1.1.2

Java™ 2 Runtime Environment, Standard Edition (version 1.5.0).

F5 Traffic Management Software BIG-IP LTM v9.2.2

Glossary and Acronyms:

ATP Available to Promise

BEE Batch Element Entries

HVOP High Volume Order Processing

OASB Oracle Applications Standard Benchmark

RAC Real Applications Clusters



Oracle

Applications Performance & Benchmarks

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