

"Oracle and Oracle consulting have been key partners in timely executing Mercer's strategic vision of critical financial data management and business planning for stakeholder reporting, empowered by Oracle's EPM solutions"
Larry J. Boyd
VP Financial Systems
Mercer

Oracle Consulting – EPM/BI Services Capability Highlights

- Over 1000 successful EPM/BI projects accomplished across all Oracle solutions
- Approximately 1000 dedicated consulting professionals globally
- Comprehensive expertise, including strategic assessment, organization change management, and all solution deployments

Oracle Consulting – EPM/BI Product Coverage

The following EPM/BI products are supported by a team of dedicated Oracle consultants:

- Hyperion
- Oracle E-Business Suite
- PeopleSoft Enterprise
- Siebel
- Oracle Business Intelligence Enterprise Edition (OBIEE)

Oracle Consulting – Enterprise Performance Management / Business Intelligence (EPM/BI) Overview

Oracle Enterprise Performance Management (EPM) Solution unifies Performance Management and Business Intelligence (BI) and supports a broad range of strategic, financial, and operational management processes. With Oracle Consulting's comprehensive professional services expertise, companies can leverage the integrated system to optimize operational investments and market-competitive advantages.

Make your Business Strategic Decisions Based on Today's Operational Metrics

With more than 1000 completed and ongoing initiatives across all Oracle solutions, Oracle Consulting has the most diverse and knowledgeable team of consultants in the industry to help you achieve enterprise performance management and operational excellence. The broad range of experience and expertise enable companies to take advantage of latest proven practices around strategy, data warehouse assessment, reporting and analytics enhancement, role and industry specific dashboard, and management planning and forecasting.

- At a large telecommunications company, the Oracle EPM/BI solution was customized to fully integrate with multiple Oracle and legacy solutions to provide the most current product development and operational data. Oracle Consulting's **Leading Expertise** in applications and middleware supports the company's need to significantly improve critical analytics capability with a best of breed strategy and infrastructure.
- A global leader in financial services with worldwide operations and presence in over 130 countries leveraged the Oracle EPM/BI solution to streamline and accelerate its global financial strategy, management, and reporting processes. Oracle Consulting's **Broad Coverage** of service supported the projects assessment, design, deployment, and support needs in a **Global Scale** deployment requiring experts in 145 countries with 24 x 7 availability.
- A fast-growth technology company consulted with Oracle Consulting on the various **Flexible Delivery** options including Rapid Starts and Expert Services that were customized to meet their dynamic business objectives and delivered on time and on budget with a 6-month deployment global requirement.

Oracle Consulting Differentiators

- **Leading Expertise:** Entrusted as single-points of accountability within Oracle to accelerate the path to customer value.
- **Broad Coverage:** “End-to-end”, service delivery capabilities across all Oracle applications and technologies.
- **Global Scale:** 13,000 Oracle Experts in 145 countries, 24X7, managing thousands of projects, serving over 20 million users.
- **Flexible Delivery:** Customer-centric approach, along with innovative solutions such as Business Accelerators, Rapid Starts, and Expert Services.

EPM/ BI Packaged Services

The following are selected EPM/BI packaged services offered by Oracle Consulting:

- EPM/BI for Higher Education
- EPM/BI for K-12
- Oracle E-Business Suite BI Workshop
- PeopleSoft EPM Strategy Workshop
- JD Edwards EPM Strategy Workshop
- Siebel CRM Analytics Strategy Workshop
- Siebel Marketing Analytics Strategy Workshop
- Data Warehouse Strategy Workshop
- Data Warehouse Assessment
- Data Warehouse Healthcheck
- Hyperion Migration Assessment
- Hyperion DRM Quick Start
- OBIEE Rapid Start

EPM/BI Services Overview

Oracle Consulting offers companies comprehensive lifecycle management services to help them achieve the full potential of their EPM/BI solution with minimal cost, risk, and business disruption.

Business Consulting Services

Identify, track, and realize the short-term and long-term business benefits of your EPM/BI solution by building value-based strategy coupled with phased implementation roadmaps, establishing program governance, and monitoring industry-specific enterprise performance metrics

Organizational Change Management Services

Improve the organizational success and adoption of an EPM/BI by anticipating the human and organizational challenges you will face with proven tools and strategies aligned with your specific culture to prepare your users to adopt the new processes and enabling technologies.

Enterprise Architecture Services

Create an integrated architectural overview of the your Oracle and non-Oracle solutions and establish a infrastructure strategy-- from business strategy, to business processes, to applications, middleware, and database services, to integration and communication services, to standards and technology based on the Oracle Enterprise Architecture Framework (OEAF).

Solution Services

The EPM/BI team covers all Oracle solutions to deliver custom design, implementation, integration, and upgrade services as well as pre-packaged rapid starts or business accelerators to meet each customer’s business requirements leveraging proven “best practices” approaches across the globe.

Expert Services

Clearly defined “quick-hit”, high impact technical, functional, and advisory services such as EPM/BI assessment and healthcheck services to help you drive business value from your Oracle investment.

Application Management Services

Innovative and flexible approach to maintain and improve your Oracle investment by covering many essential post-implementation maintenance functions for Oracle EPM/BI applications.

In Summary

Oracle Consulting is the premier services provider focusing exclusively on the success of customers deploying Oracle Applications and Technology. Oracle Consulting can reduce implementation and upgrade complexity by leveraging experienced Oracle Experts, building a solid foundation for future Oracle development across the enterprise, and promoting knowledge transfer around Oracle’s proven worldwide experience. Drawing on industry best practices, deep software expertise, robust program management capability, Oracle Consulting Experts help you assess your business needs, create your enterprise computing strategy, and deploy new technology to maximize the value of your Oracle investment.

Getting Started

Leverage Oracle’s methods, tools, and extensive experience with customer implementations across diverse industries and geographies. Tight integration across Consulting, Development, Support, Education, and Global Delivery puts the entire Oracle team behind your success. To learn more, contact your local Oracle Consulting representative at 1-800-633-0615, email ask-oracleconsulting_us@oracle.com, or visit www.oracle.com/consulting.