

# INFORMATION TRANSFORMED

Oracle Consulting Solution Services

Accelerating Your Business Transformation

Today's business executives and information technology (IT) leaders understand the importance of transforming critical business processes through automation. They also realize that any organizational change—especially the most urgent ones—must be implemented carefully to minimize operational disruption and maximize benefits. And they know that future business success depends on how well they execute such change.

Oracle Consulting Solution Services offer a broad portfolio of proven implementation services that support Oracle Applications and technology. These include design services, accelerated configuration services (called Rapid Starts), and upgrade services. Solution Services also include custom implementation and integration services to meet the needs of companies with more-specialized or complex requirements. By offering a systematic, efficient, and cost-effective approach to implementing Oracle solutions, Oracle Consulting Solution Services ensure better results and lower risk for your business.

## Accelerate Results with Solution Services

“Working with Oracle and Oracle Consulting, we were able to design an automated solution that keeps our trucks filled and running on schedule while reducing manual processes in our outbound planning operations.”

**Peter Genheimer**  
IT Supply Chain Manager  
Pella Corporation

### Do You Need Solution Services?

If you answer “yes” to one or more of the following questions, Solution Services from Oracle Consulting can help you.

- Do you lack qualified resources for implementing a new Oracle solution?
- Is your project stalled or at risk because you don't have access to proven best practices, assets, tools, and methodologies?
- Do you need an expert who can ask the right questions and gather requirements before a project begins?
- Do you need advice on the best place to get started based on your identified business challenges?
- Do you have complex integration requirements with numerous legacy systems?
- Do you have extensive configuration and customization requirements based on complex business and stakeholder requirements?

Oracle Consulting Solution Services take an innovative yet methodical approach to harnessing industry best practices to help you implement Oracle solutions. These comprehensive services—based upon our expertise in implementing common designs and configurations—enable you to achieve more-successful results more swiftly. Solution Services also create a holistic solution footprint as we plan custom integrations and additional enterprise implementations together. By working with you to identify the services that best fit the pace and dynamics of your business, Solution Services lower the risk of new implementations while achieving higher return on your technology investment.

### What Differentiates Solution Services?

Solution Services experts implement Oracle solutions by identifying the most effective and innovative tools and methods for transforming your business. By offering flexible, prepackaged Rapid Start services, Solution Services facilitate quick organizational success. Additionally, Solution Services experts can meet your unique or complex needs by designing custom solutions. Solution Services leverage the breadth, capabilities, and worldwide reach of our global services delivery team to offer a single point of accountability that uses a proven methodology and best practices.

### Services Offerings

Solution Services offerings are available for all Oracle Applications and technologies. Services are updated regularly based on Oracle solution strategy and direction, and on continuously evolving best practices from thousands of Oracle projects around the world.

- **Design.** These services provide comprehensive design and planning services for complex projects to ensure the alignment of objectives, requirements, milestones, resources, and integration points and the careful consideration of any necessary trade-offs. Oracle Consulting relies on proven techniques to provide structured frameworks and process steps for business stakeholders to brainstorm and document their project vision and success criteria. Design services result in comprehensive project design plans, inclusive of timelines, solution requirements, resource requirements, and risk mitigation procedures.
- **Rapid Starts.** These services offer “Phase 1,” prepackaged business and industry configurations that best meet your need for quick success. Rapid Starts are based on preformatted tools, scripts, and methodologies for the most commonly requested business process transformations. Rapid Start services are delivered by trained, qualified experts who possess industry-specific experience from previous implementation engagements.
- **Implementation.** With these services, Oracle satisfies your complex or unique operations and requirements. Implementation services deployments span multiple Oracle offerings and use comprehensive project design planning to create custom solution road maps and design documents. We work with your company to identify opportunities to lower costs and minimize risk using our proven methodology, rigorous project management expertise, and flexible delivery capabilities that include 24/7 resource availability and global service delivery centers.

- **Integration.** These services support the common requirement of integrating the target Oracle solution with previous Oracle environments, third-party solutions, or legacy systems to ensure streamlined business processes while also protecting data integrity. Solution Services offer prepackaged integration services based on Oracle Application Integration Architecture and service-oriented architecture (SOA). We also offer custom integration processes specifically designed to meet your unique needs.
- **Application Upgrades.** Using the collective knowledge of certified functional and technical consultants trained on the latest Oracle solution releases, these upgrade services reflect the experience accumulated from performing thousands of upgrades worldwide. Our state-of-the-art upgrade capabilities help companies identify new solution features for their business requirements and provide integrated assessment, design planning, execution, development, testing, deployment, validation, and production cutover processes to ensure minimal downtime and maximum business continuity.

“Oracle Consulting played a strategic role in the JD Edwards EnterpriseOne 8.12 upgrade and Demantra applications project. The Oracle consultants brought critical knowledge, expertise, and project leadership, which helped to expedite the implementation.”

**Daryl Ambres**  
Project Manager  
TETRA Technologies, Inc.

## Your Trusted Advisor for Oracle Solutions

Oracle Consulting is the professional services arm of the world’s largest enterprise software company. Our broad industry knowledge, leading expertise, global scalability, and flexible delivery capabilities provide everything you need to successfully implement your technology project. You can combine our services with those from your system integration vendor or depend upon us as your sole service provider. Either way, Oracle Consulting is the superior choice for implementing and maintaining Oracle technologies.

In addition to Solution Services, Oracle Consulting helps you transform your business processes with other Oracle Consulting service lines, including Business Consulting Services, Organizational Change Management Services, Enterprise Architecture Services, Expert Services, and Extended Services. Whether you use us for a small, fixed-price engagement or a multimillion-dollar, multiyear global project, Oracle Consulting can help you realize long-term, sustainable, and measurable business benefits from your Oracle investment.

### Why Oracle Consulting?

- **Leading expertise:** Premier experts, entrusted as single points of accountability
- **Broad coverage:** Results-focused professionals with unparalleled, end-to-end skills and comprehensive capabilities
- **Global scale:** Thousands of projects serving more than 20 million users 24/7, delivered by more than 11,000 Oracle solution experts in 145 countries
- **Flexible delivery:** Services leveraging Oracle’s unique “Optimum Shore” approach and innovative solutions such as Business Accelerators, Rapid Starts, and Expert Services, fully integrated using the Oracle Unified Method

## CONTACT US

To learn more, visit [oracle.com/consulting](https://oracle.com/consulting) or call +1.800.633.0615

Outside North America, visit [oracle.com/corporate/contact](https://oracle.com/corporate/contact) to find the phone number for your local Oracle office.



**Oracle Corporation**

***Worldwide Headquarters***

500 Oracle Parkway  
Redwood Shores, CA  
94065  
U.S.A.

***Worldwide Inquiries***

Phone

+1.650.506.7000

+1.800.ORACLE1

Fax

+1.650.506.7200

[oracle.com](http://oracle.com)

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