

ORACLE DATABASE 11g UPGRADE SERVICES

Oracle Expert Services

AT A GLANCE

- Professional upgrade of your Oracle Database to the latest version by Oracle Experts
- Oracle Database configuration tailored to your business needs
- Upgrade of your Oracle Database(s) in line with Oracle best practices for Oracle Database 11g
- Knowledge transfer on Oracle Database 11g best practices to your team

Do you want to upgrade to the latest version of the market leading Oracle Database - to take advantage of its enhanced availability, reliability, scalability, manageability and cost efficiencies? Does your team lack the time or technical skills to complete the upgrade? If yes, then, our Oracle Database 11g Upgrade Service is for you.

Oracle experts will analyze your Oracle environment, backup your existing Oracle Database and perform the upgrade – all using Oracle best practices and experience drawn from hundreds of similar customer engagements.

Overview

Software upgrades are part of the regular lifecycle of managing any data-center. Change management requires extensive testing and validation to reduce any potential risk to your business. Let the Oracle Experts help you upgrade to our latest release and adopt the latest Oracle Database 11g best practices to help you manage your data-center more cost effectively.

Oracle Database 11g, consolidates and extends Oracle's unique ability to deliver the benefits of Grid Computing. Oracle Database 11g delivers extensive new features and enhancements in the areas of the Oracle Infrastructure Grid, Information Management, and Application Development.

Infrastructure Grid

Oracle's Infrastructure Grid technology enables systems to be built out of pools of low cost servers and storage that deliver the highest quality of service in terms of manageability, high availability, and performance.

Information Management

With the Oracle Infrastructure Grid as the foundation, Oracle provides the additional functionality needed to manage all information in the enterprise with robust security, information lifecycle management, and integrated business intelligence analytics to support fast and accurate business decisions at the lowest cost. Oracle Database 11g delivers significant improvements in the areas of content management, information integration and security.

Application Development

Oracle Database 11g adds significant new capabilities to all the major application development environments such as PL/SQL, Java, JDBC, .NET, PHP, SQL Developer and Application Express.

ORACLE CONSULTING DIFFERENTIATORS

- Oracle Expertise in delivering best practices using standardized methodology, process, tools, and resources
- Breadth of Services for Your Needs to integrate functional, technical, and change management services necessary for optimal user adoption
- Aligned with Your Goals with a cost-effective and comprehensive upgrade solution resulting in project success

Scope of Offering

Oracle Experts will help you upgrade your current Oracle version to Oracle Database 11g - our latest release. This service offering comprises the following components:

- Review of your current operating and system constraints to confirm an accurate engagement scope
- Detailed assessment of current Oracle Database installation and operating environments
- Full cold backup of your existing Oracle Database installation prior to the upgrade
- Complete upgrade of your Oracle environments to Oracle Database 11g
- Detailed analysis report of findings and knowledge transfer to your team on Oracle Database 11g best practices

Major Deliverables

The key deliverable from this service is an upgraded Oracle Database and a report describing the upgrade procedure and the results of upgrade together with an estimate for resolving un-migrated elements.

Note: This offer does not include installation or upgrade of Oracle Real Application Clusters (RAC), Oracle Data Guard, or Oracle Automated Storage Management (ASM). Oracle Expert Services can assist you with these components as part of another service. This offering is only open to customers who have purchased Oracle Database 11g and have an active Oracle Support contract.

How We Are Different

The Oracle Consulting team is focused exclusively on Oracle Technologies, and we have the experts that others turn to for leading practices in Oracle software implementations. We know Oracle best and can provide your business with tightly integrated, comprehensive, superior services throughout your ownership experience.

Getting Started

Leverage Oracle's methods, tools, and extensive experience with customer implementations across diverse industries and geographies. Tight integration across Consulting, Development, Support, Education, and Global Delivery puts the entire Oracle team behind your success. To learn more, contact your local Oracle Consulting representative at 1-800-633-0615, email ask-oracleconsulting_us@oracle.com, or visit www.oracle.com/consulting.

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