

ORACLE® UNIFIED METHOD (OUM) CUSTOMER PROGRAM



ORACLE'S FULL LIFECYCLE
METHOD FOR DEPLOYING
ORACLE-BASED BUSINESS
SOLUTIONS

OUM CUSTOMER PROGRAM

- Contract with OC for a two week+ engagement
- Obtain copies of OUM for internal use
- Includes: guidelines, templates, tailored work breakdown structure
- Renewable, three year access period

BENEFITS OF OUM

- Focused Effort
- Built-in Flexibility
- Higher Quality
- Cost Effective
- Reduce Project Risk

Strong, proven methods are essential to ensuring successful Enterprise IT projects. The Oracle® Unified Method (OUM) includes a collection of best practices and repeatable processes that are the basis for implementing enterprise business solutions. OUM provides a structure for managing risks, tracking progress, and reducing implementation costs.

Oracle Unified Method (OUM)

Oracle is evolving the Oracle® Unified Method (OUM) to achieve the vision of supporting the entire Enterprise IT lifecycle, including support for the successful implementation of every Oracle product – applications, middleware, and database. OUM applies the best-of-the-best of Oracle's legacy and acquired methods onto an industry standards-based framework. The goal of the OUM program is to establish a common language and approach for ensuring our customer's superior ownership experience across Oracle's fast-growing product and industry footprint.

OUM is a multi-faceted method framework that contains material that supports enterprise level IT processes along with mature guidance for executing and managing Oracle-related implementation projects. OUM currently provides support for enterprise application implementation projects as well as the complete range of technology projects including initial support for Business Intelligence and Analytics and deep support for Service-Oriented Architecture (SOA), Enterprise Integration, and Custom Application Development. Upcoming releases will provide support for software upgrade projects; expanded support for Enterprise Performance Management (EPM) / Business Intelligence and Analytics (BIA) products and technologies; and expanded support for Oracle's full complement of Enterprise Application suites including: product-suite specific materials and guidance for tailoring OUM to support various engagement types.

Why OUM is Unique

Strong, proven methods are essential to ensuring successful IT projects. OUM includes a collection of best practices and repeatable processes that are the basis for implementing enterprise business solutions. OUM provides a structure for managing risks, tracking progress, and reducing implementation costs.

Like Oracle's products, OUM is based on well-known industry standards. OUM tailors and extends these standards by incorporating additional innovation and field developed materials, especially around Business Process Modeling, Service-Oriented Architecture, and Agile Software Development techniques. Evolving standards are coupled with current Oracle field experience and intellectual capital contributed by Oracle

WHY ORACLE CONSULTING

- **Leading Expertise:** Oracle's own experts providing thought leadership for every Oracle solution.
- **Broad Coverage:** "End-to-end" lifecycle services across the entire Oracle product footprint.
- **Global Scale:** 13,000 Oracle experts in 145 countries, serving over 20 million users.
- **Unified Methodology:** Based on industry standards, high quality results across complex projects.
- **Flexible Delivery:** Onsite, offsite, and offshore, along with innovative solutions such as Rapid Starts and Expert Services.

practitioners. The resulting method provides the strongest, most current support for Oracle-based business solutions.

OUM Customer Program

The OUM Customer Program allows customers to obtain copies of the method for their internal use – including guidelines, templates, and tailored work breakdown structure – by contracting with Oracle Consulting for an engagement of two weeks or longer and meeting some additional minimum criteria. Customers, who have a signed contract with OC and meet the engagement qualification criteria, are permitted to download the current release of OUM for their perpetual use. They may also obtain subsequent releases published during a renewable, three-year access period.

How We Are Different

The Oracle Consulting team is focused exclusively on Oracle Technologies, and we have the experts that others turn to for leading practices in Oracle software implementations. We know Oracle best and can provide your business with tightly integrated, comprehensive, superior services throughout your ownership experience.

Getting Started

Leverage Oracle's methods, tools, and extensive experience with customer implementations across diverse industries and geographies. Tight integration across Consulting, Development, Support, Education, and Global Delivery puts the entire Oracle team behind your success. To learn more, contact your local Oracle Consulting representative at 1-800-633-0615, email ask-oracleconsulting_us@oracle.com, or visit <http://www.oracle.com/consulting>.

Contact Us

For more information about OUM, go to <http://www.oracle.com/consulting> and select "Resource Library" from the left-hand side bar. On the Resource Library page, you will find two documents with additional detail about OUM:

- Oracle Unified Method - Brief
- Oracle Unified Method: Oracle's Full Lifecycle Method for Deploying Oracle-based Business Solutions - White Paper

For more information on the Oracle Unified Method (OUM) Customer Program, contact your Oracle Sales Representative.



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