

ORACLE UPGRADE ASSESSMENT AND PLANNING SERVICE

SERVICE HIGHLIGHTS:

ORACLE UPGRADE ASSESSMENT AND PLANNING SERVICE IS APPLICABLE FOR THE FOLLOWING PRODUCTS

- Oracle E-Business Suite
- Siebel
- PeopleSoft Enterprise
- JDE EnterpriseOne
- JDE World

Structured assessment and planning in advance of an upgrade project provides important input and supports the eventual success of the upgrade. The Oracle Upgrade Assessment and Planning Service is designed to lead your company through a set of well designed and integrated discovery and evaluation processes to help unlock additional value from your existing Oracle solutions. It will provide your company with a well-defined approach to guide the upcoming upgrade project.

Overview

The Upgrade Assessment and Planning Service follows a proven five-step methodology. These steps are designed to assess the current status, functional, technical, and user readiness baseline for your company and then determine the ideal future solution based on this information.

Prepare – Initial preparation comprises requirements gathering, project kickoff, stakeholder identification, and establishment of major timelines and project duration.

Assess – An assessment of your current environment, including analysis of functional, technical, and process considerations. Upon completion of this Current Environment “As-Is” Assessment, insufficient gaps are identified and targeted.

Envision – Involves facilitating the customer’s understanding of new release capabilities through a combination of the following methods: white board discussion, web-based demonstration, in-person demonstration, and hands-on solution review. This step is designed to help the customer understand, determine and prioritize their requirements of the new release. Oracle change management specialists will meet with your key leaders and target groups to identify potential user adoption considerations.

Plan – This step determines and outlines the most effective way to upgrade, both technically and functionally. In addition, potential user and process impacts will be outlined for the customer to determine the best change management strategy.

Recommendation – A comprehensive Upgrade Project Charter includes a general project plan, resource requirement, infrastructure and migration plan to carry out the complete upgrade. In addition, a detailed Upgrade Project Pricing Estimate for Oracle Consulting to deliver the project will be established post project completion as well.

ORACLE CONSULTING DIFFERENTIATORS

- Oracle Expertise in delivering best practices using standardized methodology, process, tools, and resources
- Breadth of Services for Your Needs to integrate functional, technical, and change management services necessary for optimal user adoption
- Aligned with Your Goals with a cost-effective and comprehensive upgrade solution resulting in project success

Offering Details

The Oracle Upgrade Assessment and Planning Service includes the following activities:

- Identification of upgrade business drivers, objectives, and success factors
- Facilitating executive support and identifying other stakeholders
- Identifying and mutually agreeing upon business process scope
- Establishing project assumptions and constraints and obtaining sign off
- Understanding various upgrade paths and factors influencing the timeline
- Quantifying potential resource responsibilities and process impacts
- Documenting project risks and reviewing mitigation strategies
- Identifying key upgrade project milestones

Project Resources and Major Deliverables

The Oracle Upgrade Assessment and Planning Service will require dedicated customer resources involvement as the team produces, reviews, and approves these deliverables:

- Current Environment “As-Is” Assessment
- Upgrade Project Charter, Plan, and Infrastructure Recommendation
- Upgrade Project Pricing Estimate*

*As appropriate per scope of project. Additional review and approval time required.

Requirements

A week prior to the project kickoff, the customer will be provided with an assessment tool to capture basic system information, this provides Oracle Consulting with needed baseline information. The customer will need to provide appropriate technical and functional expertise to work with Oracle for the duration of the project. In addition, the customer will need to support Oracle efforts to determine the appropriate future environment and stakeholder adjustments necessary to determine a successful upgrade plan. Please note that this plan does not include actual completion of the upgrade.

Getting Started

Leverage Oracle’s methods, tools, and extensive experience with customer implementations across diverse industries and geographies. Tight integration across Consulting, Development, Support, Education, and Global Delivery puts the entire Oracle team behind your success. To learn more, contact your local Oracle Consulting representative at 1-800-633-0615, email ask-oracleconsulting_us@oracle.com, or visit www.oracle.com/consulting.

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