



**Global Price List - On Demand
Software Investment Guide
June 18, 2009**

Prices in USA (Dollar)

Oracle Technology On Demand		Administration Services	Administration Services Minimum	Computer and Administration Services	Computer and Administration Services Minimum	Metric	
Technology Processor		1,200	4,000	2,000	6,000	Processor	List Per Month
Category	Program						
Oracle Database	Enterprise Edition						
Enterprise Edition Options	Real Application Clusters, Partitioning, OLAP, Data Mining, Spatial, Advanced Security, Label Security						
Enterprise Managers	Diagnostics Pack, Tuning Pack, Change Management Pack, Configuration Management Pack						
Tools	Internet Developer Suite, Discoverer Desktop Edition, JDeveloper, Programmer						
Data Warehousing Products	Express Server, Express Analyzer, Express Objects						
Application Server Processor		900	4,000	1,500	6,000	Processor	List Per Month
Category	Program						
Internet Application Server	TopLink and Application Development Framework, Java Edition, Standard Edition One, Standard Edition, Enterprise Edition, Portal, Identity Management (Single Sign On ONLY), Integration, Business Intelligence Standard Edition, Forms and Reports.						
BPEL Process Manager	Priced Separately - NOT included in the Application Server Processor Bundle - See "Others" below						
Internet Application Server Managers	Diagnostics Pack, Configuration Management Pack						
Integration Products							
Mainframe Integration Gateways		2,850	4,000	4,750	6,000	Computer	List Per Month
Enterprise Integration Gateways		1,050	4,000	1,750	6,000	Computer	List Per Month
Application Adapters for PeopleSoft		450	4,000	750	6,000	Processor	List Per Month
Application Adapters for SAP		450	4,000	750	6,000	Processor	List Per Month
Application Adapters for Siebel		450	4,000	750	6,000	Processor	List Per Month
Application Adapters for JD Edwards		450	4,000	750	6,000	Processor	List Per Month
Oracle Applications Adapter		450	4,000	750	6,000	Processor	List Per Month
Mainframe and TP-Monitor Adapters for CICS		900	4,000	1,500	6,000	Processor	List Per Month
Mainframe and TP-Monitor Adapters for IMS/DB		900	4,000	1,500	6,000	Processor	List Per Month
Mainframe and TP-Monitor Adapters for IMS/TM		900	4,000	1,500	6,000	Processor	List Per Month
Mainframe and TP-Monitor Adapters for VSAM		900	4,000	1,500	6,000	Processor	List Per Month
Mainframe and TP-Monitor Adapters BeanConnect and Tuxedo		900	4,000	1,500	6,000	Processor	List Per Month
RosettaNet Adapter		900	4,000	1,500	6,000	Processor	List Per Month
EDI Adapter		900	4,000	1,500	6,000	Processor	List Per Month
Others							
BPEL Process Manager		1,500	4,000	2,500	6,000	Processor	List Per Month
BPEL Process Manager Option		600	4,000	1,000	6,000	Processor	List Per Month
Customer Data Hub		3,000	4,000	5,000	6,000	Processor	List Per Month
Oracle Beehive On Demand							
Beehive On Demand Managed Service		10	8,333	10	8,333	Collaboration Program User	List Per Month
Programs included in Beehive On Demand Managed Service							
Beehive Messaging, Beehive Team Collaboration, Beehive Synchronous Collaboration, Beehive Voicemail							
Beehive On Demand Managed Service Options - Advanced Security and Compliance							
Option: Information Rights Management		Per Quotation	N/A	Per Quotation	N/A	Collaboration Program User	
Option: Universal Records Management		Per Quotation	N/A	Per Quotation	N/A	Collaboration Program User	
Option: Universal Online Archive		Per Quotation	N/A	Per Quotation	N/A	Collaboration Program User	
Option: E-Mail Archive Service		Per Quotation	N/A	Per Quotation	N/A	Collaboration Program User	

Oracle E-Business Suite On Demand

Administration Services	Administration Services Minimum
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Computer and Administration Services	Computer and Administration Services Minimum
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All E-Business Suite programs are available with Release 11.5.x and Release 12 unless otherwise noted by footnotes.

Professional Application User	90	7,500	150	11,250	List Per Month
External Application User	30	7,500	50	11,250	List Per Month

Category	Program
Intelligence	E-Business Intelligence, Balanced Scorecard, Enterprise Planning and Budgeting
Marketing and Sales	Marketing, Trade Management, Advanced Pricing, TeleSales, Field Sales, Quoting, Proposals, Partner Management, Incentive Compensation
Order Management	Order Management, Advanced Pricing, Release Management, Sales Contracts
Logistics	Inventory Management, Mobile Supply Chain Applications, Warehouse Management
Procurement	Purchasing, Procurement Contracts, Services Procurement, Advanced Pricing, iProcurement, Sourcing, iSupplier Portal, Sourcing Optimization
Manufacturing	Discrete Manufacturing, Mobile Supply Chain Applications, Flow Manufacturing, Production Scheduling, Process Manufacturing
Asset Lifecycle Management	Asset Tracking, Property Manager
Maintenance Management	Enterprise Asset Management, Self-Service Work Requests
Service	TeleService, Service Contracts, Field Service, Spares Management, Advanced Scheduler, Mobile Field Service, Depot Repair
Projects	Project Costing, Project Billing, Project Management, Project Contracts, Project Resource Management, Project Collaboration
Product Lifecycle Management	Product Lifecycle Management, Product Data Synchronization for GDSN and UCCnet Services
Financial	Financials, Activity Based Management, Advanced Collections, Internal Controls Manager, Internet Expenses, iReceivables
Human Resources	Human Resources, Advanced Benefits, iRecruitment, Payroll (requires additional Premium Applications module fee), HR Intelligence, Self-Service Human Resources, Time and Labor
Learning Management	Learning Management, Online Learning, iLearning
Customer Data Management	Customer Data Librarian
Other	Tutor for Applications, Self-Service Tutor for Applications
Read-Only Users	Financials, Purchasing, Project Costing, Service Contracts, Project Contracts, Sales Contracts, Discrete Manufacturing, Process Manufacturing

Self Service Application User	12	7,500	20	11,250	List Per Month
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Category	Program
Intelligence	Enterprise Planning and Budgeting, Profitability Manager
Marketing and Sales	Partner Management, Incentive Compensation
Procurement	iProcurement, Sourcing, iSupplier Portal, Services Procurement
Maintenance Management	Self-Service Work Requests
Projects	Project Resource Management, Project Collaboration
Financial	Internet Expenses, iReceivables, Internal Control Manager
Human Resources	Self-Service Human Resources, Time and Labor
Learning Management	Learning Management, Online Learning, iLearning
Other	Tutor for Applications, Self-Service Tutor for Applications
Read-Only Users	Financials, Purchasing, Project Costing, Service Contracts, Project Contracts, Sales Contracts, Discrete Manufacturing, Process Manufacturing
Service	Field Service, Spares Management, Advanced Scheduler, Mobile Field Service

Self Service Application User - Single Module	3.00	7,500	4.00	11,250	List Per Month
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Category	Program
Intelligence, Marketing and Sales, Procurement, Maintenance Management, Projects, Financial, Other, Read-Only Users (Excludes Service Category)	Any One Module from the Self Service Application User modules in the table above. For example, instead of having access to all self service applications, you could only need it for one product, such as procurement. This provides additional flexibility for licensing single line item components.

HR Self Service Application User	3.00	7,500	4.00	11,250	List Per Month
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Category	Program
Human Resources	Self-Service Human Resources, Time and Labor
Learning Management	Learning Management, Online Learning, iLearning

Oracle E-Business Suite On Demand

Administration Services	Administration Services Minimum
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Computer and Administration Services	Computer and Administration Services Minimum	Metric
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All E-Business Suite programs are available with Release 11.5.x and Release 12 unless otherwise noted by footnotes.

Premium Applications

Configurator Processor	1,500	6,000	2,000	8,000	Processor	List Per Month
iSupport Processor	1,500	6,000	2,000	8,000	Processor	List Per Month
iStore Processor	1,500	6,000	2,000	8,000	Processor	List Per Month
iReceivables Processor	1,500	6,000	2,000	8,000	Processor	List Per Month
Financials & Sales Analyzers	1,500	7,500	2,000	11,250	Module	List Per Month
Treasury	12,000	7,500	16,000	11,250	Module	List Per Month
Advanced Inbound Telephony	1,500	7,500	N/A	11,250	Module	List Per Month
Advanced Outbound Telephony	1,500	7,500	N/A	11,250	Module	List Per Month
Scripting	1,500	7,500	2,000	11,250	Module	List Per Month
Email Center	1,500	7,500	2,000	11,250	Module	List Per Month
Payroll (additional Module fee)	1,750	7,500	1,750	11,250	Module	List Per Month
Dedicated Discoverer	1,500	7,500	2,000	11,250	Module	List Per Month
Financial Consolidation Hub	3,000	7,500	4,000	11,250	Module	List Per Month

Premium Applications (Available on R12 Only)

Finance

Treasury	3,000	7,500	4,000	11,250	Module	List Per Month
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Supply Chain Planning

Strategic Network Optimization	Per Quotation	7,500	Per Quotation	11,250	N/A	List Per Month
Demantra Demand Management	Per Quotation	7,500	Per Quotation	11,250	N/A	List Per Month

Master Data Management

Customer Hub B2B	Per Quotation	7,500	Per Quotation	11,250	N/A	List Per Month
Customer Hub Add-on B2B	Per Quotation	7,500	Per Quotation	11,250	N/A	List Per Month
Customer Hub B2C	Per Quotation	7,500	Per Quotation	11,250	N/A	List Per Month
Customer Hub Add-on B2C	Per Quotation	7,500	Per Quotation	11,250	N/A	List Per Month
Customer Hub Data Steward	Per Quotation	7,500	Per Quotation	11,250	N/A	List Per Month
Product Hub Data Steward	Per Quotation	7,500	Per Quotation	11,250	N/A	List Per Month

Master Data Management - Product Information Management

Product Hub	Per Quotation	7,500	Per Quotation	11,250	N/A	List Per Month
Product Hub Add-on	Per Quotation	7,500	Per Quotation	11,250	N/A	List Per Month

Product Hub Options

Option: Product Data Synchronization for GDSN and UCCnet Services	Per Quotation	7,500	Per Quotation	11,250	N/A	List Per Month
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Other

Content Services	Per Quotation	7,500	Per Quotation	11,250	N/A	List Per Month
Exchange Marketplace	Per Quotation	7,500	Per Quotation	11,250	N/A	List Per Month

Oracle E-Business Suite On Demand

Administration Services	Administration Services Minimum
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Computer and Administration Services	Computer and Administration Services Minimum	Metric
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All E-Business Suite programs are available with Release 11.5.x and Release 12 unless otherwise noted by footnotes.

Component Applications

Supply Chain Planning

	Administration Services	Administration Services Minimum	Computer and Administration Services	Computer and Administration Services Minimum	Metric	
Advanced Supply Chain Planning	1,500	12,000	2,000	16,000	Processor	List Per Month
Option: Constraint Based Optimization	N/A	N/A	N/A	16,000	Included with ASCP	List Per Month
Inventory Optimization	1,500	7,500	2,000	11,250	Module	List Per Month
Global Order Promising	1,500	7,500	2,000	11,250	Module	List Per Month
Demand Planning	1,500	7,500	2,000	11,250	Module	List Per Month
Collaborative Planning	1,500	7,500	2,000	11,250	Module	List Per Month

Vertical Applications

Communications/Utilities

	Administration Services	Administration Services Minimum	Computer and Administration Services	Computer and Administration Services Minimum	Metric	
CRL Financial Management	7,500	7,500	12,500	11,250	Module	List Per Month
CRL Financial Management	0.0075	7,500	0.0100	11,250	Per Subscriber Thereafter	List Per Month
Asset Tracking	180	7,500	300	11,250	Application User	List Per Month
Telco Provisioning	7,500	7,500	12,500	11,250	Module	List Per Month
Telco Provisioning	0.0500	7,500	0.0800	11,250	Per Subscriber Thereafter	List Per Month
Number Portability	7,500	7,500	12,500	11,250	Module	List Per Month
Number Portability	0.3000	7,500	0.5000	11,250	Ported Number/Year	List Per Month
Telecommunications Billing Integrator	0.1500	7,500	0.2500	11,250	Employee	List Per Month

Public Sector/University

	Administration Services	Administration Services Minimum	Computer and Administration Services	Computer and Administration Services Minimum	Metric	
Student System	0.3500	7,500	0.5800	11,250	FTE Student	List Per Month
Financial Aid	0.0900	7,500	0.1500	11,250	FTE Student	List Per Month
Student Recruiting	0.0900	7,500	0.1500	11,250	FTE Student	List Per Month
Personal Portfolio	0.1500	7,500	0.2500	11,250	FTE Student	List Per Month
Grants	120	7,500	200	11,250	Application User	List Per Month
Loans	120	7,500	200	11,250	Application User	List Per Month

Oracle E-Business Suite On Demand

Administration Services	Administration Services Minimum
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Computer and Administration Services	Computer and Administration Services Minimum	Metric
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All E-Business Suite programs are available with Release 11.5.x and Release 12 unless otherwise noted by footnotes.

Financial Services

Regulatory Capital Manager	2.10	7,500	3.50	11,250	Employee	List Per Month
Profitability Manager	2.10	7,500	3.50	11,250	Employee	List Per Month
Transfer Pricing	2.10	7,500	3.50	11,250	Employee	List Per Month
Transfer Pricing Online	23	7,500	38	11,250	Application User	List Per Month
Budgeting and Planning	90	7,500	150	11,250	Application User	List Per Month
Risk Manager	2.10	7,500	3.50	11,250	Employee	List Per Month
Financial Data Manager	6,000	7,500	10,000	11,250	Computer	List Per Month
Financial Services Provisioning	0.0100	7,500	0.0100	11,250	Service Order Line	List Per Month
Lease Management	24	7,500	40	11,250	\$M Managed Assets	List Per Month
Financial Services Accounting Hub	4.50	7,500	8	11,250	Employee	List Per Month

Health Care

Adverse Event Reporting System	450	7,500	750	11,250	Application User	List Per Month
Clinical	450	7,500	750	11,250	Application User	List Per Month
Option: Distributed Study Conduct	90	7,500	150	11,250	Application User	List Per Month
Option: Multinational Study	270	7,500	450	11,250	Application User	List Per Month
Remote Data Capture	0.2700	7,500	0.4500	11,250	CRF Page	List Per Month
Remote Data Capture	300	7,500	500	11,250	Application User	List Per Month
Thesaurus Management System	270	7,500	450	11,250	Application User	List Per Month
Thesaurus Management System - Read-Only	30	7,500	50	11,250	Application Read-Only User	List Per Month
Clinical TrialMinder	150	7,500	250	11,250	Application User	List Per Month
Clinical SiteMinder	150	7,500	250	11,250	Application User	List Per Month
Healthcare Transaction Base	30	7,500	50	11,250	Named User Plus	List Per Month
Healthcare Transaction Base	3,000	7,500	5,000	11,250	Processor	List Per Month

High Tech

Shop Floor Management	60	7,500	100	11,250	\$M Cost of Goods Sold	List Per Month
Supply Chain Trading Connector for RosettaNet	1,500	7,500	2,500	11,250	PIP	List Per Month

Aerospace, Defense and Transportation

Complex Maintenance, Repair & Overhaul	450	7,500	750	11,250	Application User	List Per Month
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Logistics

Transportation Management	Per Quotation	N/A	Per Quotation	N/A	N/A	
Option: Fusion Transportation Intelligence	Per Quotation	N/A	Per Quotation	N/A	N/A	
Option: Transportation Operational Planning	Per Quotation	N/A	Per Quotation	N/A	N/A	
Option: Logistics Inventory Visibility	Per Quotation	N/A	Per Quotation	N/A	N/A	
Option: Forwarding and Brokerage Operations	Per Quotation	N/A	Per Quotation	N/A	N/A	
Option: Freight Payment, Billing and Claims	Per Quotation	N/A	Per Quotation	N/A	N/A	
Option: Transportation Sourcing	Per Quotation	N/A	Per Quotation	N/A	N/A	
Option: Transportation Cooperative Routing	Per Quotation	N/A	Per Quotation	N/A	N/A	

Other

Exchange Marketplace	150	7,500	250	11,250	\$M Annual Transaction Volume	List Per Month
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PeopleSoft Enterprise On Demand

Administration Services	Administration Services Minimum
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Computer and Administration Services	Computer and Administration Services Minimum
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PeopleSoft Enterprise - Professional Application User

90

20833 USA (Dollar)
per pillar

150

25000 USA (Dollar) for the first pillar plus an
additional fee of 12500 USA (Dollar) for each
additional pillar

List Per Month

Pillar/Category	Program
PeopleSoft Enterprise CRM (8.8, 8.9, 9.0)	Banking Transactions, Bill Presentment and Account Management, Information Technology, HelpDesk, HelpDesk Upgrade - Restricted License to Standard License, Partner Marketing, Client Management, CRM Portal Pack, Integrated FieldService, Interaction Management, Marketing, Mobile FieldService, MultiChannel Communications, Order Capture, Policy and Claims Presentment, Partner Commerce, Partner Lifecycle Marketing, Partner Planning, Partner Sales, Partner Service, Phone Number Administration, Sales, Services Management, SmartViews, Strategic Account Planning, Support, Telemarketing
PeopleSoft Enterprise CRM (8.8, 8.9)	HelpDesk Dashboard, HelpDesk - Restricted License, HelpDesk for Human Resources Dashboard, Sales Dashboard, Service Dashboard, Revenue Management Solution, Partner Strategic Planning, Order Capture Dashboard, Partner Collaborative Commerce, Partner Collaborative Sales, FieldService, Revenue Management, Revenue Management Billing, Revenue Management Credit and Collections
PeopleSoft Enterprise Financials (9.0)	Discrete Manufacturing, Enterprise Asset Management, Transaction billing Processor, Treasury, Financials, Expenses, Grants
PeopleSoft Enterprise Financials (8.8, 8.9, 9.0)	Catalog Management, Collaborative Supply Management, Contracts, Cost Management, ESA Portal Pack, Financials Portal Pack, General Ledger, Grants, Internal Controls Enforcer, Inventory, Manufacturing, Order Management, Pay/Bill Management, Product Configurator, Proposal Management, Project Costing, Promotions Management, Purchasing, Real Estate Management, Strategic Sourcing, Supplier Contract Management, Supply Chain Portal Pack, Transaction Billing Processor, eSupplier Connection, Program Management, Resource Management, Asset Lifecycle Management Portal Pack
PeopleSoft Enterprise Financials (8.8, 8.9)	Deal Management, Investor Portal Pack, IT Asset Management, Risk Management, Trading Partner Management, Asset Management, Billing, Budgets, Cash Management, eBill Payment, Engineering, Order Promising, Payables, Quality, Receivables, Services Procurement – SkillsVillage
PeopleSoft Enterprise Human Resources (9.0)	Oracle Workforce Scheduling, Payroll Interface Connector for ADP, Directory interface
PeopleSoft Enterprise Human Resources (8.8,8.9,9.0)	Human Resources, HelpDesk for Human Resources, HRMS Portal Pack, Benefits Administration, Payroll Interface, Payroll North America, Pension Administration
PeopleSoft Enterprise Human Resources (8.8,8.9)	Payroll Commitment Accounting, Recruit Workforce, Absence Management
PeopleSoft Enterprise Portal	Enterprise Portal

PeopleSoft Enterprise CRM - Self Service Application User

12

20833 USA (Dollar)
per pillar

20

25000 USA (Dollar) for the first pillar plus an additional
fee of 12500 USA (Dollar) for each additional pillar

List Per Month

Pillar/Category	Program
PeopleSoft Enterprise CRM	Support for Customer Self Service, HelpDesk for Employee Self Service, Order Capture Self Service, Revenue Management Self Service, Online Marketing.

PeopleSoft Enterprise Financials - Self Service Application User

12

20833 USA (Dollar)
per pillar

20

25000 USA (Dollar) for the first pillar plus an additional
fee of 12500 USA (Dollar) for each additional pillar

List Per Month

Pillar/Category	Program
PeopleSoft Enterprise Financials (8.8,8.9,9.0)	EProcurement, eSettlements, Services Procurement.
PeopleSoft Enterprise Financials (8.8,8.9)	Expense Management, Mobile Time and Expense

PeopleSoft Enterprise On Demand

Administration Services	Administration Services Minimum
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Computer and Administration Services	Computer and Administration Services Minimum
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PeopleSoft Enterprise Human Resources - Self Service Application User

12

20833 USA (Dollar)
per pillar

20

25000 USA (Dollar) for the first pillar plus an additional
fee of 12500 USA (Dollar) for each additional pillar

List Per Month

Pillar/Category	Program
PeopleSoft Enterprise Human Resources (8.8,8.9,9.0)	Time and Labor, Talent Acquisition Manager
PeopleSoft Enterprise Human Resources (8.8,8.9)	Candidate Gateway, eBenefits, eCompensation, eCompensation Manager Desktop, eDevelopment, ePay, ePerformance, eProfile, eProfile Manager Desktop, Campus Self service.

PeopleSoft Enterprise Portal - Self Service Application User

12

20833 USA (Dollar)
per pillar

20

25000 USA (Dollar) for the first pillar plus an additional
fee of 12500 USA (Dollar) for each additional pillar

List Per Month

Pillar/Category	Program
PeopleSoft Enterprise Portal	Community Portal

PeopleSoft Enterprise Learning Solutions - Self Service Application User

12

20833 USA (Dollar)
per pillar

20

25000 USA (Dollar) for the first pillar plus an additional
fee of 12500 USA (Dollar) for each additional pillar

List Per Month

Pillar/Category	Program
PeopleSoft Enterprise Learning Solutions	Enterprise Learning Management

Self Service Application User - Single Module

3.00

20833 USA (Dollar)
per pillar

4.00

25000 USA (Dollar) for the first pillar plus an additional
fee of 12500 USA (Dollar) for each additional pillar

List Per Month

Pillar/Category	Program
PeopleSoft Enterprise CRM	Any one Module from the Self Service Application User modules in one of the pillars above. For example, instead of having access to all self service applications, you could only need it for one product, such as EProcurement. This provides additional flexibility for licensing single line item components.
PeopleSoft Enterprise Financials	
PeopleSoft Enterprise Human Resources	
PeopleSoft Enterprise Portal	
PeopleSoft Enterprise Learning Solutions	

Siebel CRM On Demand

Administration Services	Administration Services Minimum
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Computer and Administration Services	Computer and Administration Services Minimum
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Siebel CRM – Communications, Media and Energy - Professional Application User

90 20,833 150 25,000

List Per Month

Vertical/Category	Program
Communications, Media and Energy	<p>Communications, Media and Energy CRM Base, Collaboration (for MS Sharepoint), Dynamic Catalog, Dynamic Pricer, Events Manager, Partner Manager, Quotes, Quote and Order Capture, Territory Management, Portfolio Management Process (PMP), Field Service, HelpDesk Option, Barcode, Logistics Manager, Preventative Maintenance, Repair, Email/Web Offer Designer, Dialogue Manager, Marketing Resource Manager, Segment Manager, Automated Discovery, Automated Service, Customer Order Management Administrator, Server Extensions for UNIX, Network Order Entry, CME Quote and Order Capture, Loyalty Manager, Loyalty Member Services Representative, Siebel Loyalty In-Store Engine, Siebel Loyalty Service Agent Console, Pricing Authorization Management, Price Comparison, Distribution CRM Base Option, Sales Volume Planning, Contracts for CME, Contract Terms and Conditions, Premises, Rollup, Work Orders, Call Reports, Design Opportunity Management, Field Service Assets for Sales Base, Billing Management,</p> <p>Credit Management, Fraud Management, Consumer Goods Sales Option, Consumer Goods Service Option, Deductions, Trade Promotions, Tools, Report Designer Professional, Report Designer, Advanced Market Development Funds, Advanced Search, Campaigns, Change Management, Compensation Planning, Content Publishing, Contracts, Customer Content, Employee Self Service, Forecasting, Performance Management, Reports, SmartScript, Time and Expense Reporting, Training, Enterprise Selling Process (ESP), Email Response, HelpDesk Online, Quality Management, Target Account Selling (TAS), Asset Management, Advisor, Anywhere, Client Sync, Mobile Connector, Satmetrix Exchange Connector for Siebel, Test Automation, Interfaces, Web UI Dynamic Developer Kit</p>

Siebel CRM – Life Sciences - Professional Application User

90 20,833 150 25,000

List Per Month

Vertical/Category	Program
Life Sciences	<p>Life Sciences CRM Base, CRM Base for Clinical Trial Management System, Data Quality, Advanced Contracts, Contracts Terms and Conditions, Managed Care, Managed Care Profile, Opportunities and Contracts, Pharma Campaigns, Territory Management, Clinical Account Profiles, Medical Education, Prescription Analysis, Rollup, Samples, Design Opportunity Management, Collections, Clinical Contracts, Payments, Project and Resource Management, Project Cost Tracking, Protocol Builder, Trip Reports, Document Tracking, Consumer Goods Sales Option, Consumer Goods Service Option, Deductions, Trade Promotions, Tools, Report Designer Professional, Report Designer, Advanced Market Development Funds, Advanced Search, Campaigns, Change Management, Content Publishing, Contracts, Customer Content, Employee Self Service, Forecasting, Reports, SmartScript, Time and Expense Reporting, Training, Enterprise Selling Process (ESP), Email Response, HelpDesk Online, Quality Management, Collaboration (for MS Sharepoint), Dynamic Catalog, Dynamic Pricer, Events Manager, Partner Manager, Quotes, Quote and Order Capture, Portfolio Management Process (PMP), Field Service, HelpDesk Option, Barcode, Logistics Manager, Preventative Maintenance, Repair, Email/Web Offer Designer, Dialogue Manager, Marketing Resource Manager, Segment Manager, Automated Discovery, Automated Service, Customer Order Management Administrator, Server Extensions for UNIX, Business Rules, Network Order Entry, Pricing Authorization Management, Adverse Events and Complaints, Medical Field Service, Distribution CRM Base Option, Sales Volume Planning, Contracts for Clinical Trial Management System, Document Tracking for Clinical Trial Management System, Payments for Clinical Trial Management System, Project and Resource Management for Clinical Trial Management System, Project Cost Tracking for Clinical Trial Management System, Protocol Builder for Clinical Trial Management System, Trip Reports for Clinical Trial Management System, Account Profiles for Clinical Trial Management System, Contact Profiles for Clinical Trial Management System, Profiles for Clinical Trial Management System, Loyalty Manager, Loyalty Member Services Representative, Siebel Loyalty In-Store Engine, Siebel Loyalty Service Agent Console, Target Account Selling (TAS), Asset Management, Advisor, Anywhere, Client Sync, Mobile Connector, Satmetrix Exchange Connector for Siebel, Test Automation Interfaces, Web UI Dynamic Developer Kit</p>

Siebel CRM – Manufacturing and Distribution - Professional Application User

90 20,833 150 25,000

List Per Month

Vertical/Category	Program
Manufacturing and Distribution	<p>Manufacturing CRM Base, Distribution CRM Base, Design Opportunity Management, Advanced Contracts, Contract Terms and Conditions, Financial Accounts, Lease End-of-Term Processing, Personal Lines Claims, Title Management, Vehicle Contracts, Credit Origination, Collections, Consumer Goods Sales Option, Consumer Goods Service Option, Deductions, Trade Promotions, Contracts for OGC, Contract Terms and Conditions, Premises, Rollup, Work Orders, Call Reports, Billing Management, Fraud Management, Credit Management, Collaboration (for MS Sharepoint), Dynamic Catalog, Dynamic Pricer, Events Manager, Partner Manager,</p> <p>Quotes, Quote and Order Capture, Territory Management, Portfolio Management Process (PMP), Field Service, HelpDesk Option, Barcode, Logistics Manager, Preventative Maintenance, Repair, Email/Web Offer Designer, Dialogue Manager, Marketing Resource Manager, Segment Manager, Automated Discovery, Automated Service, Customer Order Management Administrator, Server Extensions for UNIX, Network Order Entry, Loyalty Manager, Loyalty Member Services Representative, Siebel Loyalty In-Store Engine, Siebel Loyalty Service Agent Console, Business Rules, OGC Quote and Order Capture, Pricing Authorization Management, Consumer Goods Dynamic Catalog, Consumer Goods Quote and Order Capture,</p> <p>Sales Volume Planning, Group Inventory and Execution, Van Sales/Delivery, Tools, Report Designer Professional, Report Designer, Advanced Market Development Funds, Advanced Search, Campaigns, Change Management, Compensation Planning, Content Publishing, Contracts, Customer Content, Employee Self Service, Forecasting, Performance Management, Reports, SmartScript, Time and Expense Reporting, Training, Enterprise Selling Process (ESP), Email Response, HelpDesk Online, Quality Management, Target Account Selling (TAS), Asset Management, Advisor, Anywhere, Client Sync, Mobile Connector, Satmetrix Exchange Connector for Siebel, Test Automation Interfaces, Web UI Dynamic Developer Kit</p>

Siebel CRM On Demand

Administration Services	Administration Services Minimum	Computer and Administration Services	Computer and Administration Services Minimum
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Siebel CRM – Financial Services - Professional Application User

90 20,833 150 25,000

List Per Month

Vertical/Category	Program
Financial Services	Financial Services CRM Base, Data Quality, Collaboration (for MS Sharepoint), Dynamic Catalog, Dynamic Pricer, Events Manager, Partner Manager, Quotes, Quote and Order Capture, Territory Management, Portfolio Management Process (PMP), Field Service, HelpDesk Option, Barcode, Logistics Manager, Preventative Maintenance, Repair, Email/Web Offer Designer, Dialogue Manager, Marketing Resource Manager, Segment Manager, Automated Discovery, Automated Service, Customer Order Management Administrator, Server Extensions for UNIX, Customer Relationship Console – HTML, Finance Events Manager, Network Order Entry, Financial Services Quote and Order Capture, Financial Services Quotes, Loyalty Manager, Loyalty Member Services Representative, Siebel Loyalty In-Store Engine, Siebel Loyalty Service Agent Console, Wealth Management, Insurance Field Service, Financial Accounts, Rollup, Call Reports, Needs Analysis/Application - Non credit, Retirement/Pension Management, Commercial Banking Loan Approval, Corporate and Commercial Banking, Credit Origination, Institutional Sales and Research, Investment Banking, Investment Management, Small Business Banking, Collections, Group Coverage, Healthcare Providers and Facilities, Individual Coverage, Group Pensions, Group Policies, Individual Life and Annuities, Personal Lines Claims, Personal Lines Policies, Tools, Report Designer Professional, Report Designer, Advanced Market Development Funds, Advanced Search, Campaigns, Change Management, Compensation Planning, Content Publishing, Contracts, Customer Content, Employee Self Service, Forecasting, Performance Management, Reports, SmartScript, Time and Expense Reporting, Training, Enterprise Selling Process (ESP), Email Response, HelpDesk Online, Quality Management, Target Account Selling (TAS), Asset Management, Advisor, Anywhere, Client Sync, Mobile Connector, Satmetrix Exchange Connector for Siebel, Test Automation Interfaces, Web UI Dynamic Developer Kit

Siebel CRM – Public Sector - Professional Application User

90 20,833 150 25,000

List Per Month

Vertical/Category	Program
Public Sector	Public Sector CRM Base, Data Quality, Collaboration (for MS Sharepoint), Dynamic Catalog, Dynamic Pricer, Events Manager, Partner Manager, Quotes, Quote and Order Capture, Territory Management, Portfolio Management Process (PMP), Field Service, Helpdesk Option, Barcode, Logistics Manager, Preventive Maintenance, Repair, Email/Web Offer Designer, Dialogue Manager, Marketing Resource Manager, Segment Manager, Automated Discovery, Automated Service, Customer Order Management Administrator, Server Extensions for UNIX, Network Order Entry, Loyalty Manager, Loyalty Member Services Representative, Siebel Loyalty In-Store Engine, Siebel Loyalty Service Agent Console, Tools, Report Designer Professional, Report Designer, Advanced Market Development Funds, Advanced Search, Campaigns, Change Management, Compensation Planning, Content Publishing, Contracts, Customer Content, Employee Self Service, Forecasting, Performance Management, Reports, SmartScript, Time and Expense Reporting, Training, Enterprise Selling Process (ESP), Email Response, HelpDesk Online, Quality Management, Target Account Selling (TAS), Asset Management, Advisor, Anywhere, Client Sync, Mobile Connector, Satmetrix Exchange Connector for Siebel, Test Automation Interfaces, Web UI Dynamic Developer Kit

Siebel CRM – Horizontal Apps - Professional Application User

90 20,833 150 25,000

List Per Month

Vertical/Category	Program
Horizontal Apps	CRM Base, Data Quality, Collaboration (for MS Sharepoint), Dynamic Catalog, Dynamic Pricer, Events Manager, Partner Manager, Quotes, Quote and Order Capture, Territory Management, Portfolio Management Process (PMP), Field Service, HelpDesk Option, Barcode, Logistics Manager, Preventative Maintenance, Repair, Email/Web Offer Designer, Dialogue Manager, Marketing Resource Manager, Segment Manager, Automated Discovery, Automated Service, Customer Order Management Administrator, Server Extensions for UNIX, Tools, Report Designer Professional, Report Designer, Advanced Market Development Funds, Advanced Search, Campaigns, Change Management, Compensation Planning, Content Publishing, Contracts, Customer Content, Employee Self Service, Forecasting, Performance Management, Reports, SmartScript, Time and Expense Reporting, Training, Enterprise Selling Process (ESP), Email Response, HelpDesk Online, Quality Management, Target Account Selling (TAS), Asset Management, Advisor, Anywhere, Client Sync, Mobile Connector, Satmetrix Exchange Connector for Siebel, Test Automation Interfaces, Web UI Dynamic Developer Kit

Siebel CRM On Demand

Administration Services	Administration Services Minimum	Computer and Administration Services	Computer and Administration Services Minimum	Metric
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Premium Applications

Remote Client	4.00	667	10	2,083	Per User	List Per Month
Handheld	4.00	667	10	4,167	Per User	List Per Month

Programs included in Handheld
Handheld, Medical Handheld, Medical Inventory Management, Pharma Handheld, Signature Capture, Consumer Goods Sales Handheld DSS

Wireless	4.00	667	10	4,167	Per User	List Per Month
Scheduling	4.00	1,668	10	4,167	Per User	List Per Month
Proposals and Presentations	4.00	833	10	5,000	Per User	List Per Month
Proposals and Presentations Setup	N/A	N/A	20,000	N/A	N/A	One Time Fee

Email Marketing Server						
Tier 1 < 500K emails/hour	3,300	3,300	10,000	10,000	Per Module	List Per Month
Tier 2 < 1M emails/hour	4,200	4,200	12,500	12,500	Per Module	List Per Month
Tier 3 > 1M emails/hour	5,400	5,400	16,700	16,700	Per Module	List Per Month

Marketing Server						
Tier 1 < 500K records	3,300	3,300	10,000	10,000	Per Module	List Per Month
Tier 2 < 3M records	4,200	4,200	12,500	12,500	Per Module	List Per Month
Tier 3 > 3M records	5,400	5,400	16,700	16,700	Per Module	List Per Month

eCustomer	2,000	4,000	3,000	6,000	Processor	List Per Month
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Programs included in eCustomer
eCustomer, CME eCustomer, Price Comparison for Customers, CME Quote and Order Capture for Customers, Financial Services eCustomer, Finance Events, OGC eCustomer, OGC Quote and Order Capture for Customers, Advisor for Customers, Configurator Runtime for Customers, Content Publishing for Customers, Dynamic Pricer for Customers, Events, Reports for Customers, Self Service Wireless for Customers, SmartScript for Customers

eSales	1,500	3,000	2,000	4,000	Processor	List Per Month
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Programs included in eSales
eSales, CME eSales, Price Comparison for Customers, CME Quote and Order Capture for Customers, Financial Services eSales, Finance Events, OGC eSales, OGC Quote and Order Capture for Customers, Advisor for Customers, Configurator Runtime for Customers, Content Publishing for Customers, Dynamic Pricer for Customers, Events, Reports for Customers, Self Service Wireless for Customers, SmartScript for Customers

eService	1,500	3,000	2,000	4,000	Processor	List Per Month
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Programs included in eService
eService, CME eService, Price Comparison for Customers, CME Quote and Order Capture for Customers, Financial Services eService, Finance Events, Pharma eService, MedEd for Customers, Samples for Customers, OGC eService, OGC Quote and Order Capture for Customers, Public Sector for eService, Advisor for Customers, Configurator Runtime for Customers, Content Publishing for Customers, Dynamic Pricer for Customers, Events, Reports for Customers, Self Service Wireless for Customers, SmartScript for Customers

Order Management	1,500	6,000	2,000	8,000	Processor	List Per Month
Loyalty Engine Standard Edition	1,500	6,000	2,000	8,000	Processor	List Per Month
Loyalty Engine Multi-partner Edition	1,500	6,000	2,000	8,000	Processor	List Per Month
Loyalty Customer Portal	1,500	6,000	2,000	8,000	Processor	List Per Month
Partner Portal	4.00	667	10	4,167	Per User	List Per Month

Programs included in Partner Portal
Siebel Partner Portal, Siebel Advanced Market Development Funds for Partners, Siebel Anywhere for Partners, Siebel Campaigns for Partners, Siebel Configurator Runtime for Partners, Siebel Content Publishing for Partners, Siebel Customer Order Management Administrator for Partners, Siebel Dynamic Pricer for Partners, Siebel Field Service for Partners, Siebel Forecasting for Partners, Siebel Logistics Manager for Partners, Siebel Marketing Resource Manager for Partners, Siebel PRM Wireless, Siebel Proposal and Presentations for Partners, Siebel Remote Client for Partners, Siebel Reports for Partners, Siebel Segment Manager for Partners, Siebel SmartScript for Partners, Siebel Loyalty Partner Portal
CME Partner Portal, CME Partner Commerce, Credit Management for Partners, Design Opportunity Management for Partners, Fraud Management for Partners, Pricing Authorization Management for Partners, CME Quote and Order Capture for Partners, Finance Partner Portal, Agent Portal, Service Provider Portal, Individual and Group Coverage for Partners, Life and Pension for Partners, P&C Claims for Partners, P&C Policies for Partners, Delegated Business Rules for Partners, Life Sciences Field Service for Partners, Dealer Portal, OGC Partner Portal, Credit Origination for Partners, Dealer Advanced Marketing, Financial Accounts for Partners, Showroom for Dealers, OGC Partner Commerce, OGC Quote and Order Capture for Partners, Deductions for Partners, Sales Volume Planning for Partners, Trade Promotions for Partners, Public Sector Partner Portal

Oracle Business Intelligence Technology and Applications On Demand

Administration Services	Administration Services Minimum	Computer and Administration Services	Computer and Administration Services Minimum	Metric
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Oracle Business Intelligence Processor 900 10,800 1,500 18,000 Processor List Per Month

Vertical/Category	Program
Oracle Business Intelligence	Business Intelligence Suite Enterprise Edition Plus, Business Intelligence Server Enterprise Edition, Business Intelligence Server Administrator, Answers, Delivers, Interactive Dashboard, Office Plug-in, Informatica OEM PowerCenter ETL Server and PowerConnect Adapters, Contact Center Telephony Analytics Fusion Edition, Marketing Analytics Fusion Edition, Partner Analytics Fusion Edition, Pricing Analytics Fusion Edition, Sales Analytics Fusion Edition, Service Analytics Fusion Edition, Human Resources Analytics Fusion Edition, Supply Chain and Order Management Analytics Fusion Edition, Procurement and Spend Analytics Fusion Edition, Telecom Sales Analytics Fusion Edition, Telecom Marketing Analytics Fusion Edition, Telecom Service Analytics Fusion Edition, Finance Institutional Analytics Fusion Edition, Finance Marketing Analytics Fusion Edition, Finance Retail Analytics Fusion Edition, Finance Sales Analytics Fusion Edition, Finance Service Analytics Fusion Edition, Financial Services Profitability Analytics Fusion Edition, Financial Analytics Fusion Edition, Insurance Marketing Analytics Fusion Edition, Insurance Partner Manager Analytics Fusion Edition, Insurance Sales Analytics Fusion Edition, Insurance Service Analytics Fusion Edition, Pharma Marketing Analytics Fusion Edition, Pharma Sales Analytics Fusion Edition, Consumer Goods Trade Funds Analytics Fusion Edition, Case Management Analytics Fusion Edition

Oracle Business Intelligence Licenses active prior to April 11th, 2008

Vertical/Category	Program
Oracle Business Intelligence	Healthcare Marketing Analytics, Healthcare Partner Analytics, Healthcare Sales Analytics, Healthcare Service Analytics, Automotive Marketing Analytics, Automotive Partner Analytics, Automotive Sales Analytics, Automotive Service Analytics, Oil, Gas and Chemicals Marketing Analytics, Oil, Gas and Chemicals Sales Analytics, Oil, Gas and Chemicals Service Analytics

Hyperion Business Intelligence Processor 900 10,800 1,500 18,000 Processor List Per Month

Vertical/Category	Program
Hyperion Business Intelligence	Essbase Plus, Essbase Visual Explorer, Hyperion Interactive Reporting, Hyperion Financial Reporting, Hyperion Web Analysis, Data Integrator and Application Adapter for Data Integration, Hyperion Data Integration Management, Hyperion Data Integration Management Source Adapter, Hyperion Data Integration Management Team Based Development

Oracle Hyperion On Demand

Oracle Hyperion On Demand - Planning 1,500 15,000 2,000 24,000 Processor List Per Month

Programs included in Oracle Hyperion On Demand - Planning
Hyperion Planning Plus, Hyperion Workforce Planning, Hyperion Capital Asset Planning, Hyperion Strategic Finance, Hyperion Strategic Finance for Banking, Hyperion Performance Scorecard Plus, Essbase Plus, Essbase Visual Explorer, Hyperion Interactive Reporting, Hyperion Financial Reporting, Hyperion SQR Production Reporting, Hyperion Web Analysis, Data Integrator and Application Adapter for Data Integration, Hyperion Financial Data Quality Management, Hyperion Financial Data Quality Management Adapter Suite, Hyperion Data Relationship Management, Hyperion Data Relationship Management Steward, Hyperion Data Integration Management, Hyperion Data Integration Management Source Adapter, Hyperion Data Integration Management Team Based Development

Oracle Hyperion On Demand – Financial Management 1,500 15,000 2,000 24,000 Processor List Per Month

Programs included in Oracle Hyperion On Demand - Financial Management
Hyperion Financial Management Plus, Hyperion Strategic Finance, Hyperion Strategic Finance for Banking, Hyperion Performance Scorecard Plus, Essbase Plus, Essbase Visual Explorer, Hyperion Interactive Reporting, Hyperion Financial Reporting, Hyperion SQR Production Reporting, Hyperion Web Analysis, Data Integrator and Application Adapter for Data Integration, Hyperion Financial Data Quality Management, Hyperion Financial Data Quality Management Adapter for Financial Management, Hyperion Financial Data Quality Management Adapter Suite, Hyperion Data Relationship Management, Hyperion Data Relationship Management Steward, Hyperion Data Integration Management, Hyperion Data Integration Management Source Adapter, Hyperion Data Integration Management Team Based Development

Oracle Retail On Demand

Oracle Retail Merchandise Planning & Optimization

Markdown Optimization Per Quotation N/A Per Quotation N/A N/A

Oracle Beehive On Demand Software as a Service

Subscription Fee

Minimum	Setup/ One Time Fee	Metric
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Beehive On Demand Software as a Service
 Beehive On Demand Software as a Service Options - Advanced Security and Compliance
 Option: Information Rights Management
 Option: Universal Records Management
 Option: Universal Online Archive
 Option: E-Mail Archive Service

15	8,333	N/A	Collaboration Program User
Per Quotation	N/A	N/A	Collaboration Program User
Per Quotation	N/A	N/A	Collaboration Program User
Per Quotation	N/A	N/A	Collaboration Program User
Per Quotation	N/A	N/A	Collaboration Program User

List Per Month

Oracle Procurement On Demand Software as a Service

Sourcing and Sourcing Optimization

850	17,000	5,000	Hosted Named User
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List Per Month

Options for Administration & Computer and Administration Services	Administration Services	Computer and Administration Services	Setup/ One Time Fee	
Additional VPN	100	100	3500	List Per Month
Storage Unit - 200 Usable Gigabytes	N/A	1,000	N/A	List Per Month
Bulk Storage Unit - 2 Usable Terabytes	N/A	7,500	N/A	List Per Month
Incremental Bulk Storage Unit – 200 Usable Gigabytes	N/A	750	N/A	List Per Month
Server for Customer Managed Apps (2 Cores) - Windows or Linux Operating System	N/A	1,500	N/A	List Per Month/Server
Server for Customer Managed Apps (4 Cores) - Windows or Linux Operating System	N/A	2,000	N/A	List Per Month/Server
Server for Customer Managed Apps (8 Cores) - Windows or Linux Operating System	N/A	2,500	N/A	List Per Month/Server
Server for Customer Managed Apps (2 Cores) - Sun Solaris Operating System	N/A	4,000	N/A	List Per Month/Server
Server for Oracle Managed Apps (2 Cores) - Windows or Linux Operating System	N/A	1,500	N/A	List Per Month/Server
Server for Oracle Managed Apps (4 Cores) - Windows or Linux Operating System	N/A	2,000	N/A	List Per Month/Server
Server for Oracle Managed Apps (8 Cores) - Windows or Linux Operating System	N/A	2,500	N/A	List Per Month/Server
Server for Oracle Managed Apps (2 Cores) - Sun Solaris Operating System	N/A	4,000	N/A	List Per Month/Server
DMZ Server for Oracle Managed Apps (2 Cores) - Windows or Linux Operating System	N/A	1,500	N/A	List Per Month/Server
DMZ Server for Oracle Managed Apps (4 Cores) - Windows or Linux Operating System	N/A	2,000	N/A	List Per Month/Server
DMZ Server for Oracle Managed Apps (8 Cores) - Windows or Linux Operating System	N/A	2,500	N/A	List Per Month/Server
DMZ Server for Oracle Managed Apps (2 Cores) - Sun Solaris Operating System	N/A	4,000	N/A	List Per Month/Server
Additional Non-Production Environment	2,000	2,000	6000	List Per Month
Additional OTO Non-Production Environment	500	500	6000	List Per Month
Printer Queue	100	100	1000	List Per Month
Additional Refresh	N/A	N/A	1000	One Time Fee
Enhanced Refresh	N/A	235	N/A	List Per Month
Additional Data export	N/A	N/A	1500	One Time Fee
Additional Backup	N/A	N/A	1000	One Time Fee

Options for Administration & Computer and Administration Services for Federal

Federal Additional VPN	110	110	3850	List Per Month
Federal Storage Unit - 200 Usable Gigabytes	N/A	1,100	N/A	List Per Month
Federal Bulk Storage Unit - 2 Usable Terabytes	N/A	8,250	N/A	List Per Month
Federal Incremental Bulk Storage Unit – 200 Usable Gigabytes	N/A	825	N/A	List Per Month
Federal Server for Customer Managed Apps (2 Cores) - Windows or Linux Operating System	N/A	1,650	N/A	List Per Month
Federal Server for Customer Managed Apps (4 Cores) - Windows or Linux Operating System	N/A	2,200	N/A	List Per Month
Federal Server for Customer Managed Apps (8 Cores) - Windows or Linux Operating System	N/A	2,750	N/A	List Per Month
Federal Server for Customer Managed Apps (2 Cores) - Sun Solaris Operating System	N/A	4,400	N/A	List Per Month
Federal Server for Oracle Managed Apps (2 Cores) - Windows or Linux Operating System	N/A	1,650	N/A	List Per Month
Federal Server for Oracle Managed Apps (4 Cores) - Windows or Linux Operating System	N/A	2,200	N/A	List Per Month
Federal Server for Oracle Managed Apps (8 Cores) - Windows or Linux Operating System	N/A	2,750	N/A	List Per Month
Federal Server for Oracle Managed Apps (2 cores) - Sun Solaris Operating System	N/A	4,400	N/A	List Per Month
Federal DMZ Server for Oracle Managed Apps (2 Cores) - Windows or Linux Operating System	N/A	1,650	N/A	List Per Month
Federal DMZ Server for Oracle Managed Apps (4 Cores) - Windows or Linux Operating System	N/A	2,200	N/A	List Per Month
Federal DMZ Server for Oracle Managed Apps (8 Cores) - Windows or Linux Operating System	N/A	2,750	N/A	List Per Month
Federal DMZ Server for Oracle Managed Apps (2 Cores) - Sun Solaris Operating System	N/A	4,400	N/A	List Per Month

Options for Administration & Computer and Administration Services provided by EMEA Data Center

Administration Services

Computer and Administration Services	Computer and Administration Services Minimum	Setup/ One Time Fee	Metric
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EMEA Data Center Additional VPN	N/A	150	N/A	5,250	List Per Month
EMEA Data Center Storage Unit - 200 Usable Gigabytes	N/A	1,000	N/A	N/A	List Per Month
EMEA Data Center Bulk Storage Unit - 2 Usable Terabytes	N/A	7,500	N/A	N/A	List Per Month
EMEA Data Center Incremental Bulk Storage Unit – 200 Usable Gigabytes	N/A	750	N/A	N/A	List Per Month
EMEA Data Center Server for Customer Managed Apps (2 Cores) - Windows or Linux Operating System	N/A	2,250	N/A	N/A	List Per Month/Server
EMEA Data Center Server for Customer Managed Apps (4 Cores) - Windows or Linux Operating System	N/A	3,000	N/A	N/A	List Per Month/Server
EMEA Data Center Server for Customer Managed Apps (8 Cores) - Windows or Linux Operating System	N/A	3,750	N/A	N/A	List Per Month/Server
EMEA Data Center Server for Oracle Managed Apps (2 Cores) - Windows or Linux Operating System	N/A	2,250	N/A	N/A	List Per Month/Server
EMEA Data Center Server for Oracle Managed Apps (4 Cores) - Windows or Linux Operating System	N/A	3,000	N/A	N/A	List Per Month/Server
EMEA Data Center Server for Oracle Managed Apps (8 Cores) - Windows or Linux Operating System	N/A	3,750	N/A	N/A	List Per Month/Server
EMEA Data Center DMZ Server for Oracle Managed Apps (2 Cores) - Windows or Linux Operating System	N/A	2,250	N/A	N/A	List Per Month/Server
EMEA Data Center DMZ Server for Oracle Managed Apps (4 Cores) - Windows or Linux Operating System	N/A	3,000	N/A	N/A	List Per Month/Server
EMEA Data Center DMZ Server for Oracle Managed Apps (8 Cores) - Windows or Linux Operating System	N/A	3,750	N/A	N/A	List Per Month/Server

Options for Administration & Computer and Administration Services provided by APAC Data Center

APAC Data Center Additional VPN	N/A	170	N/A	5,950	List Per Month
APAC Data Center Storage Unit - 200 Usable Gigabytes	N/A	1,000	N/A	N/A	List Per Month
APAC Data Center Bulk Storage Unit - 2 Usable Terabytes	N/A	7,500	N/A	N/A	List Per Month
APAC Data Center Incremental Bulk Storage Unit – 200 Usable Gigabytes	N/A	750	N/A	N/A	List Per Month
APAC Data Center Server for Customer Managed Apps (2 Cores) - Windows or Linux Operating System	N/A	2,550	N/A	N/A	List Per Month/Server
APAC Data Center Server for Customer Managed Apps (4 Cores) - Windows or Linux Operating System	N/A	3,400	N/A	N/A	List Per Month/Server
APAC Data Center Server for Oracle Managed Apps (2 Cores) - Windows or Linux Operating System	N/A	2,550	N/A	N/A	List Per Month/Server
APAC Data Center Server for Oracle Managed Apps (4 Cores) - Windows or Linux Operating System	N/A	3,400	N/A	N/A	List Per Month/Server
APAC Data Center DMZ Server for Oracle Managed Apps (2 Cores) - Windows or Linux Operating System	N/A	2,550	N/A	N/A	List Per Month/Server
APAC Data Center DMZ Server for Oracle Managed Apps (4 Cores) - Windows or Linux Operating System	N/A	3,400	N/A	N/A	List Per Month/Server

Disaster Recovery Services

Enhanced Recovery Services - Maximum Availability	N/A	2,535	10,140	N/A	Processor List Per Month
Option: Additional Processor	N/A	300	N/A	N/A	Processor List Per Month
Option: Additional Storage - 200 Gigabytes	N/A	750	N/A	N/A	List Per Month
Enhanced Recovery Services - 1 Day Option	N/A	2,060	8,240	N/A	Processor List Per Month
Option: Additional Processor	N/A	300	N/A	N/A	Processor List Per Month
Option: Additional Storage - 200 Gigabytes	N/A	750	N/A	N/A	List Per Month
Enhanced Recovery Services - 5 Day Option	N/A	1,400	5,600	N/A	Processor List Per Month
Option: Additional Processor	N/A	300	N/A	N/A	Processor List Per Month
Option: Additional Storage - 200 Gigabytes	N/A	750	N/A	N/A	List Per Month

Administration Services

Computer and Administration Services

Setup/ One Time Fee

Supplemental Services

Federal Security	Per Quotation	Per Quotation	N/A	
Functional Service Desk	Per Quotation	Per Quotation	N/A	
Governance	Per Quotation	Per Quotation	N/A	
Transition Advisory Services	Per Quotation	Per Quotation	N/A	
Migration Services	Per Quotation	Per Quotation	N/A	
DBA Support Services	Per Quotation	Per Quotation	N/A	
Upgrade Services	Per Quotation	Per Quotation	N/A	
CEMLI Migration Services	Per Quotation	Per Quotation	N/A	
CEMLI Management Services	Per Quotation	Per Quotation	N/A	
On Demand Services via EMEA Data Center	N/A	Per Quotation	N/A	
On Demand Services via APAC Data Center	N/A	Per Quotation	N/A	
Pre-Production Environment Services	69,000	69,000	1,250	Fixed Price
Option: Extended DBA Support	Per Quotation	Per Quotation	N/A	
Payment Card Industry Compliance	N/A	60,000	N/A	Fixed Price
Option: Additional Linux Servers	N/A	6,000	N/A	Fixed Price
Option: Third Party Software Component Assessments	N/A	5,040	N/A	Fixed Price
Option: Windows Server Assessments	N/A	720	N/A	Fixed Price
Option: Quarterly Vulnerability Risks Report	N/A	Per Quotation	N/A	
Option: Annual Vulnerability Risks Report	N/A	Per Quotation	N/A	
Option: Web Application Firewall	N/A	Per Quotation	N/A	
Option: Web Application Security Assessments	N/A	Per Quotation	N/A	
Option: Qualified Security Assessor Audit Support	N/A	Per Quotation	N/A	
Option: Web Service Network Scans	N/A	Per Quotation	N/A	
Option: Customer Dedicated FTPS/SFTP	N/A	Per Quotation	N/A	
Option: File Encryption	N/A	Per Quotation	N/A	
Load Testing Services				
Load Testing Services for Hyperion - Base Package	60,000	60,000	N/A	Fixed Price
Option: Repeat Package	30,000	30,000	N/A	Fixed Price
Option: 5 business Transactions	10,200	10,200	N/A	Fixed Price
Option: 50 Virtual Users	4,800	4,800	N/A	Fixed Price
Load Testing Services for PeopleSoft Enterprise - Base Package	60,000	60,000	N/A	Fixed Price
Option: Repeat Package	30,000	30,000	N/A	Fixed Price
Option: 5 business Transactions	10,200	10,200	N/A	Fixed Price
Option: 50 Virtual Users	4,800	4,800	N/A	Fixed Price
Option: Additional Database Node	2,400	2,400	N/A	Fixed Price
Option: Additional Middletier Node	2,400	2,400	N/A	Fixed Price

All Additional Services are to be quoted via the On Demand Bid Service Desk.