



On Demand Global Price List
Software Investment Guide
May 7, 2008

Oracle Database

Oracle Technology On Demand		Administration Services	Computer and Admin. Services	Metric
Technology Processor		1,200	2,000	List Per Month
Category	Program			
Oracle Database	Enterprise Edition			
Enterprise Edition Options	Real Application Clusters, Partitioning, OLAP, Data Mining, Spatial, Advanced Security, Label Security			
Enterprise Managers	Diagnostics Pack, Tuning Pack, Change Management Pack, Configuration Management Pack			
Tools	Internet Developer Suite, Discoverer Desktop Edition, JDeveloper, Programmer			
Data Warehousing Products	Express Server, Express Analyzer, Express Objects			
Application Server Processor		900	1,500	List Per Month
Category	Program			
Internet Application Server	TopLink and Application Development Framework, Java Edition, Standard Edition One, Standard Edition, Enterprise Edition, Portal, Identity Management (Single Sign On ONLY), Integration, Business Intelligence Standard Edition, Forms and Reports.			
BPEL Process Manager	Priced Separately - NOT included in the Application Server Processor Bundle - See "Others" below			
Internet Application Server Managers	Diagnostics Pack, Configuration Management Pack			
Integration Products				
Mainframe Integration Gateways	2,850	4,750	Computer	List Per Month
Enterprise Integration Gateways	1,050	1,750	Computer	List Per Month
Application Adapters for PeopleSoft	450	750	Processor	List Per Month
Application Adapters for SAP	450	750	Processor	List Per Month
Application Adapters for Siebel	450	750	Processor	List Per Month
Application Adapters for JD Edwards	450	750	Processor	List Per Month
Oracle Applications Adapter	450	750	Processor	List Per Month
Mainframe and TP-Monitor Adapters for CICS	900	1,500	Processor	List Per Month
Mainframe and TP-Monitor Adapters for IMS/DB	900	1,500	Processor	List Per Month
Mainframe and TP-Monitor Adapters for IMS/TM	900	1,500	Processor	List Per Month
Mainframe and TP-Monitor Adapters for VSAM	900	1,500	Processor	List Per Month
Mainframe and TP-Monitor Adapters BeanConnect and Tuxedo	900	1,500	Processor	List Per Month
RosettaNet Adapter	900	1,500	Processor	List Per Month
EDI Adapter	900	1,500	Processor	List Per Month
Others				
BPEL Process Manager	1,500	2,500	Processor	List Per Month
BPEL Process Manager Option	600	1,000	Processor	List Per Month
Customer Data Hub	3,000	5,000	Processor	List Per Month
Oracle Collaboration Suite On Demand		Administration Services	Computer and Admin. Services	
Collaboration Suite User		6	10	List Per Month
Category	Program			
Collaboration	Collaboration Suite, Content Services, Unified Messaging, Real-Time Collaboration, Records Management Option			

Oracle E-Business Suite On Demand

Administration Services

Computer and Admin. Services

Professional Application User	90	150	List Per Month
External Application User	30	50	List Per Month

Category	Program
Intelligence	E-Business Intelligence, Balanced Scorecard, Enterprise Planning and Budgeting
Marketing and Sales	Marketing, Trade Management, Advanced Pricing, TeleSales, Field Sales, Quoting, Proposals, Partner Management, Incentive Compensation
Order Management	Order Management, Advanced Pricing, Release Management, Sales Contracts
Logistics	Inventory Management, Mobile Supply Chain Applications, Warehouse Management
Procurement	Purchasing, Procurement Contracts, Services Procurement, Advanced Pricing, iProcurement, Sourcing, iSupplier Portal, Sourcing Optimization
Manufacturing	Discrete Manufacturing, Mobile Supply Chain Applications, Flow Manufacturing, Production Scheduling, Process Manufacturing
Asset Lifecycle Management	Asset Tracking, Property Manager
Maintenance Management	Enterprise Asset Management, Self-Service Work Requests
Service	TeleService, Service Contracts, Field Service, Spares Management, Advanced Scheduler, Mobile Field Service, Depot Repair
Projects	Project Costing, Project Billing, Project Management, Project Contracts, Project Resource Management, Project Collaboration
Product Lifecycle Management	Product Lifecycle Management, CADView-3D, Product Data Synchronization for GDSN and UCCnet Services
Financial	Financials, Activity Based Management, Advanced Collections, Internal Controls Manager, Internet Expenses, iReceivables
Human Resources	Human Resources, Advanced Benefits, iRecruitment, Payroll (requires additional Premium Applications module fee), HR Intelligence, Self-Service Human Resources, Time and Labor
Learning Management	Learning Management, Online Learning, iLearning
Customer Data Management	Customer Data Librarian
Other	Tutor for Applications, Self-Service Tutor for Applications
Read-Only Users	Financials, Purchasing, Project Costing, Service Contracts, Project Contracts, Sales Contracts, Discrete Manufacturing, Process Manufacturing

Self Service Application User	12	20	List Per Month
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Category	Program
Intelligence	Enterprise Planning and Budgeting, Profitability Manager
Marketing and Sales	Partner Management, Incentive Compensation
Procurement	iProcurement, Sourcing, iSupplier Portal
Maintenance Management	Self-Service Work Requests
Projects	Project Resource Management, Project Collaboration
Financial	Internet Expenses, iReceivables, Internal Control Manager
Human Resources	Self-Service Human Resources, Time and Labor
Learning Management	Learning Management, Online Learning, iLearning
Other	Tutor for Applications, Self-Service Tutor for Applications
Read-Only Users	Financials, Purchasing, Project Costing, Service Contracts, Project Contracts, Sales Contracts, Discrete Manufacturing, Process Manufacturing
Service	Field Service, Spares Management, Advanced Scheduler, Mobile Field Service

Self Service Application User - Single Module	3.00	4.00	List Per Month
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Category	Program
Intelligence, Marketing and Sales, Procurement, Maintenance Management, Projects, Financial, Other, Read-Only Users (Excludes Service Category)	Any One Module from the Self Service Application User modules in the table above. For example, instead of having access to all self service applications, you could only need it for one product, such as procurement. This provides additional flexibility for licensing single line item components.

HR Self Service Application User	3.00	4.00	List Per Month
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Category	Program
Human Resources	Self-Service Human Resources, Time and Labor
Learning Management	Learning Management, Online Learning, iLearning

Oracle E-Business Suite On Demand	Administration Services	Computer and Admin. Services	Metric	Minimum
Premium Applications				
Configurator Processor	1,500	2,000	Processor	4 List Per Month
iSupport Processor	1,500	2,000	Processor	4 List Per Month
iStore Processor	1,500	2,000	Processor	4 List Per Month
iReceivables Processor	1,500	2,000	Processor	4 List Per Month
Financials & Sales Analyzers	1,500	2,000	Module	List Per Month
Treasury	12,000	16,000	Module	List Per Month
Advanced Inbound Telephony	1,500	N/A	Module	List Per Month
Advanced Outbound Telephony	1,500	N/A	Module	List Per Month
Scripting	1,500	2,000	Module	List Per Month
Email Center	1,500	2,000	Module	List Per Month
Payroll (additional Module fee)	6,000	8,000	Module	List Per Month
Dedicated Discoverer	1,500	2,000	Module	List Per Month
Financial Consolidation Hub	3,000	4,000	Module	List Per Month
Premium Applications (Available on R12 Only)				
Finance				
Treasury	3,000	4,000	Module	List Per Month
Supply Chain Planning				
Strategic Network Optimization	Per Quotation	Per Quotation		
Demantra Demand Management	Per Quotation	Per Quotation		
Master Data Management				
Customer Hub B2B	Per Quotation	Per Quotation		
Customer Hub Add-on B2B	Per Quotation	Per Quotation		
Customer Hub B2C	Per Quotation	Per Quotation		
Customer Hub Add-on B2C	Per Quotation	Per Quotation		
Customer Hub Data Steward	Per Quotation	Per Quotation		
Product Hub Data Steward	Per Quotation	Per Quotation		
Master Data Management - Product Information Management				
Product Hub	Per Quotation	Per Quotation		
Product Hub Add-on	Per Quotation	Per Quotation		
Product Hub Options				
Option: Product Data Synchronization for GDSN and UCCnet Services	Per Quotation	Per Quotation		
Other				
Content Services	Per Quotation	Per Quotation		
Exchange Marketplace	Per Quotation	Per Quotation		

Component Applications**Logistics**

Transportation Management and Options

Per Quotation

Per Quotation

Supply Chain Planning

Advanced Supply Chain Planning

1,500

2,000

Processor

8

List Per Month

Option: Constraint Based Optimization

N/A

N/A

Included with ASCP

List Per Month

Inventory Optimization

1,500

2,000

Module

List Per Month

Global Order Promising

1,500

2,000

Module

List Per Month

Demand Planning

1,500

2,000

Module

List Per Month

Collaborative Planning

1,500

2,000

Module

List Per Month

Vertical Applications**Communications/Utilities**

CRL Financial Management

7,500

12,500

Module

List Per Month

CRL Financial Management

0.0075

0.0125

Per Subscriber Thereafter

List Per Month

Asset Tracking

180

300

Application User

List Per Month

Telco Provisioning

7,500

12,500

Module

List Per Month

Telco Provisioning

0.0450

0.0750

Per Subscriber Thereafter

List Per Month

Number Portability

7,500

12,500

Module

List Per Month

Number Portability

0.3000

0.5000

Ported Number/Year

List Per Month

Telecommunications Billing Integrator

0.1500

0.2500

Employee

List Per Month

Public Sector/University

Student System

0.3450

0.5750

FTE Student

List Per Month

Financial Aid

0.0900

0.1500

FTE Student

List Per Month

Student Recruiting

0.0900

0.1500

FTE Student

List Per Month

Personal Portfolio

0.1500

0.2500

FTE Student

List Per Month

Grants

120

200

Application User

List Per Month

Loans

120

200

Application User

List Per Month

Financial Services

Regulatory Capital Manager	2.10	3.50	Employee	List Per Month
Profitability Manager	2.10	3.50	Employee	List Per Month
Transfer Pricing	2.10	3.50	Employee	List Per Month
Transfer Pricing Online	23	38	Application User	List Per Month
Budgeting and Planning	90	150	Application User	List Per Month
Risk Manager	2.10	3.50	Employee	List Per Month
Financial Data Manager	6,000	10,000	Computer	List Per Month
Financial Services Provisioning	0.0060	0.0100	Service Order Line	List Per Month
Lease Management	24	40	\$M Managed Assets	List Per Month
Financial Services Accounting Hub	4.50	8	Employee	List Per Month

Health Care

Adverse Event Reporting System	450	750	Application User	List Per Month
Clinical	450	750	Application User	List Per Month
Option: Distributed Study Conduct	90	150	Application User	List Per Month
Option: Multinational Study	270	450	Application User	List Per Month
Remote Data Capture	0.2700	0.4500	CRF Page	List Per Month
Remote Data Capture	300	500	Application User	List Per Month
Thesaurus Management System	270	450	Application User	List Per Month
Thesaurus Management System - Read-Only	30	50	Application Read-Only User	List Per Month
Clinical TrialMinder	150	250	Application User	List Per Month
Clinical SiteMinder	150	250	Application User	List Per Month
Healthcare Transaction Base	30	50	Named User Plus	List Per Month
Healthcare Transaction Base	3,000	5,000	Processor	List Per Month

High Tech

Shop Floor Management	60	100	\$M Cost of Goods Sold	List Per Month
Supply Chain Trading Connector for RosettaNet	1,500	2,500	PIP	List Per Month

Aerospace, Defense and Transportation

Complex Maintenance, Repair & Overhaul	450	750	Application User	List Per Month
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Other

Exchange Marketplace	150	250	\$M Annual Transaction Volume	List Per Month
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PeopleSoft Enterprise - Professional Application User

90

150

List Per Month

Pillar/Category	Program
PeopleSoft Enterprise CRM (8.8, 8.9, 9.0)	Banking Transactions, Bill Presentment and Account Management, Information Technology, HelpDesk, HelpDesk Upgrade - Restricted License to Standard License, Partner Marketing, Client Management, CRM Portal Pack, Integrated FieldService, Interaction Management, Marketing, Mobile FieldService, MultiChannel Communications, Order Capture, Policy and Claims Presentment, Partner Commerce, Partner Lifecycle Marketing, Partner Planning, Partner Sales, Partner Service, Phone Number Administration, Sales, Services Management, SmartViews, Strategic Account Planning, Support, Telemarketing
PeopleSoft Enterprise CRM (8.8, 8.9)	HelpDesk Dashboard, HelpDesk - Restricted License, HelpDesk for Human Resources Dashboard, Sales Dashboard, Service Dashboard, Revenue Management Solution, Partner Strategic Planning, Order Capture Dashboard, Partner Collaborative Commerce, Partner Collaborative Sales, FieldService, Revenue Management, Revenue Management Billing, Revenue Management Credit and Collections, Revenue Management Field and Device Management, Revenue Management Payment Processing, Revenue Management Platform, Revenue Management Rating and Calculations, InfoSync, Site Marketing
PeopleSoft Enterprise Financials (9.0)	Discrete Manufacturing, Enterprise Asset Management, Transaction billing Processor, Treasury, Financials, Expenses, Grants
PeopleSoft Enterprise Financials (8.8, 8.9, 9.0)	Catalog Management, Collaborative Supply Management, Contracts, Cost Management, ESA Portal Pack, Financials Portal Pack, General Ledger, Grants, Internal Controls Enforcer, Inventory, Manufacturing, Order Management, Pay/Bill Management, Product Configurator, Proposal Management, Project Costing, Promotions Management, Purchasing, Real Estate Management, Strategic Sourcing, Supplier Contract Management, Supply Chain Portal Pack, Transaction Billing Processor, eSupplier Connection, Program Management, Resource Management, Asset Lifecycle Management Portal Pack
PeopleSoft Enterprise Financials (8.8, 8.9)	Deal Management, Investor Portal Pack, IT Asset Management, Risk Management, Trading Partner Management, Asset Management, Billing, Budgets, Cash Management, eBill Payment, Engineering, Order Promising, Payables, Quality, Receivables, Services Procurement – SkillsVillage
PeopleSoft Enterprise Human Resources (9.0)	Oracle Workforce Scheduling, Payroll Interface Connector for ADP, Directory interface
PeopleSoft Enterprise Human Resources (8.8,8.9,9.0)	Human Resources, HelpDesk for Human Resources, HRMS Portal Pack, Benefits Administration, Payroll Interface, Payroll North America, Pension Administration
PeopleSoft Enterprise Human Resources (8.8,8.9)	Payroll Commitment Accounting, Recruit Workforce, Absence Management
PeopleSoft Enterprise Portal	Enterprise Portal

PeopleSoft Enterprise CRM - Self Service Application User

12

4.00

List Per Month

Pillar/Category	Program
PeopleSoft Enterprise CRM	Support for Customer Self Service, HelpDesk for Employee Self Service, Order Capture Self Service, Revenue Management Self Service, Online Marketing.

PeopleSoft Enterprise Financials - Self Service Application User

12

4.00

List Per Month

Pillar/Category	Program
PeopleSoft Enterprise Financials (8.8,8.9,9.0)	EProcurement, eSettlements, Services Procurement.
PeopleSoft Enterprise Financials (8.8,8.9)	Expense Management, Mobile Time and Expense

PeopleSoft Enterprise Human Resources - Self Service Application User

12

4.00

List Per Month

Pillar/Category	Program
PeopleSoft Enterprise Human Resources (8.8,8.9,9.0)	Time and Labor, Talent Acquisition Manager
PeopleSoft Enterprise Human Resources (8.8,8.9)	Candidate Gateway, eBenefits, eCompensation, eCompensation Manager Desktop, eDevelopment, ePay, ePerformance, eProfile, eProfile Manager Desktop, Campus Self service,

PeopleSoft Enterprise Portal - Self Service Application User

12

4.00

List Per Month

Pillar/Category	Program
PeopleSoft Enterprise Portal	Community Portal

PeopleSoft Enterprise Learning Solutions - Self Service Application User

12

4.00

List Per Month

Pillar/Category	Program
PeopleSoft Enterprise Learning Solutions	Enterprise Learning Management

Self Service Application User - Single Module

3.00

4.00

List Per Month

Pillar/Category	Program
PeopleSoft Enterprise CRM	Any one Module from the Self Service Application User modules in one of the pillars above. For example, instead of having access to all self service applications, you could only need it for one product, such as EProcurement. This provides additional flexibility for licensing single line item components.
PeopleSoft Enterprise Financials	
PeopleSoft Enterprise Human Resources	
PeopleSoft Enterprise Portal	
PeopleSoft Enterprise Learning Solutions	

For each Premium Application Module List Per Month

Premium Applications 5,000 5,000

Pillar/Category	Program
PeopleSoft Enterprise CRM (8.8,8.9,9.0)	CTI Integration, Infosync Client, Infosync Server, Mobile Account Planning, Mobile Order Capture, Mobile Sales, Partner Platform, Real-Time Advisor, Sales for BlackBerry
PeopleSoft Enterprise CRM (8.8,8.9)	InfoSync, Site Marketing, Revenue Management Field and Device Management, Revenue Management Payment Processing, Revenue Management Platform, Revenue Management Rating and Calculations,
PeopleSoft Enterprise Financials (9.0)	Project Portfolio management
PeopleSoft Enterprise Financials (8.8,8.9,9.0)	Flow Production, Maintenance Management
PeopleSoft Enterprise Financials (8.8,8.9)	Demand Consensus, PDP Collaborative Web Client, Project Costing Process Integration Pack for SAP, Repetitive Manufacturing Optimization, Sales and Operations Planning, SCM Data Collection Advantage, Source to Settle Process Integration Pack, Strategic Network Optimization, Supply Chain Business Modeler, Supply Planning Advanced Multisite Planner, Theory of Constraints Scheduling
PeopleSoft Enterprise Human Resources (9.0)	Recruiting solutions, Campus Solutions (Includes - Contributor Relations, Gradebook, Student Administration)
PeopleSoft Enterprise Human Resources (8.8,8.9,9.0)	Global Payroll Country Extensions, Sales Incentive Management for High-Tech & Industrial, Stock Administration, Campus Solutions (includes - Contributor Relations, Gradebook, Student Administration)
PeopleSoft Enterprise Human Resources (8.8,8.9)	Mobile Healthcare Advantage, Sales Incentive Management, Sales Incentive Management for Banking and Capital Markets, Campus Solutions (includes - Academic Advisement, Campus Community, Contributor Relations, Financial Aid, Gradebook, Recruiting and Admissions, Student Financials, Student Records), Student Administration

User Productivity Kit 5,000 5,000

List Per Month

Pillar/Category	Program
User Productivity Kit	Includes - CRM User Productivity Kit (Content Server Only), Financials User Productivity Kit (Content Server Only), Human Resources User Productivity Kit (Content Server Only), Portal User Productivity Kit (Content Server Only), Enterprise Performance Manager User Productivity Kit (Content Server Only), Enterprise Learning Solutions User Productivity Kit (Content Server Only)

PeopleSoft Enterprise Performance Management Processor 1,500 2,000 12

List Per Month

Pillar/Category	Program
PeopleSoft Enterprise Performance Management	Asset Liability Management, Local Products, Activity-Based Management, Compensation Mart, CRM Warehouse, Customer Scorecard, EPM Portal Pack, Financials Warehouse, Global Consolidations, HCM Warehouse, Healthcare Scorecard, Learning and Development Mart, Manufacturing Scorecard, Payables Mart, Receivables Mart, Recruiting Mart, Scorecard, Workforce Planning, Workforce Profile Mart, Workforce Rewards, Workforce Scorecard, Advanced Cost Accounting Mart, Analytics Forecasting, Customer Behavior Modeling, Customer Mart, ESA Mart, Fulfillment and Billing Mart, Funds Transfer Pricing, General Ledger and Profitability Mart, Inventory Mart, Manufacturing Mart, Marketing Mart, Performance Management Warehouse, Planning and Budgeting, Predictive Analytics, Procurement Mart, Project Portfolio Management, Real Estate Mart, Risk Weighted Capital, Sales Mart, Service Mart, Spend Mart, Supplier Rating System, Supply Chain Planning Mart, Supply Chain Warehouse

Siebel CRM

Administration Services

Computer and Admin. Services

Siebel CRM – Communications, Media and Energy - Professional Application User

90

150

List Per Month

Vertical/Category	Program
Communications, Media and Energy	<p>Communications Sales Base, Communications Service Base, Communications Marketing Automation Base, Data Quality, Media Sales Base, Media Service Base, Media Marketing Automation Base, Energy Sales Base, Energy Service Base, Energy Marketing Automation Base, Contracts for CME, Contract Terms and Conditions, Premises, Rollup, Work Orders, Communication & Energy Convergence Option, Call Reports, Design Opportunity Management, Field Service Assets for Sales Base, Billing Management, Credit Management, Fraud Management, Consumer Goods Sales Option, Consumer Goods Service Option, Deductions, Trade Promotions, Tools, Report Designer Professional, Report Designer, Advanced Market Development Funds, Advanced Search, Campaigns, Change Management, Compensation Planning, Content Publishing, Contracts, Customer Content, Employee Self Service, Forecasting, Performance Management, Reports, SmartScript, Time and Expense Reporting, Training, Enterprise Selling Process (ESP), Email Response, HelpDesk Online, Quality Management, Target Account Selling (TAS), Asset Management, Advisor, Anywhere, Client Sync, Mobile Connector, Satmetrix Exchange Connector for Siebel, Test Automation</p> <p>Interfaces, Web UI Dynamic Developer Kit</p>

Siebel CRM – Life Sciences - Professional Application User

90

150

List Per Month

Vertical/Category	Program
Life Sciences	<p>Clinical Manager Base, Clinical Service Base, Clinical Marketing Automation Base, Medical Sales Base, Medical Service Base, Medical Marketing Automation Base, Data Quality, Pharma Sales Base, Pharma Service Base, Pharma Marketing Automation Base, Advanced Contracts, Contracts Terms and Conditions, Managed Care, Managed Care Profile, Opportunities and Contracts, Pharma Campaigns, Territory Management, Clinical Account Profiles, Medical Education, Prescription Analysis, Rollup, Samples, Design Opportunity Management, Collections, Clinical Contracts, Payments, Project and Resource Management, Project Cost Tracking, Protocol Builder, Trip Reports, Document Tracking, Consumer Goods Sales Option, Consumer Goods Service Option, Deductions, Trade Promotions, Tools, Report Designer Professional, Report Designer, Advanced Market Development Funds, Advanced Search, Campaigns, Change Management, Compensation Planning, Content Publishing, Contracts, Customer Content, Employee Self Service, Forecasting, Performance Management, Reports, SmartScript, Time and Expense Reporting, Training, Enterprise Selling Process (ESP), Email Response, HelpDesk Online, Quality Management,</p> <p>Target Account Selling (TAS), Asset Management, Advisor, Anywhere, Client Sync, Mobile Connector, Satmetrix Exchange Connector for Siebel, Test Automation Interfaces, Web UI Dynamic Developer Kit</p>

Siebel CRM – Manufacturing and Distribution - Professional Application User

90

150

List Per Month

Vertical/Category	Program
Manufacturing and Distribution	<p>Automotive Sales Base, Automotive Service Base, Automotive Marketing Automation Base, Data Quality, High Tech and Manufacturing Sales Base, High Tech and Manufacturing Service Base, High Tech and Manufacturing Marketing Automation Base, Oil Gas and Chemical Sales Base, Oil Gas and Chemical Service Base, Oil Gas and Chemical Marketing Automation Base, Design Opportunity Management, Advanced Contracts, Contract Terms and Conditions, Financial Accounts, Lease End-of-Term Processing, Personal Lines Claims, Title Management, Vehicle Contracts, Credit Origination, Collections, Consumer Goods Sales Option, Consumer Goods Service Option, Deductions, Trade Promotions, Contracts for OGC, Contract Terms and Conditions, Premises, Rollup, Work Orders, Call Reports, Billing Management, Fraud Management, Credit Management, Consumer Goods Sales Base, Consumer Goods Service Base, Consumer Goods Marketing Automation Base, Travel Sales Base, Travel Service Base, Travel Marketing Automation Base, Retail Sales Base, Retail Service Base, Retail Marketing Automation Base, Transportation Sales Base, Transportation Service Base, Transportation Marketing Automation Base, Van Sales/Delivery,</p> <p>Tools, Report Designer Professional, Report Designer, Advanced Market Development Funds, Advanced Search, Campaigns, Change Management, Compensation Planning, Content Publishing, Contracts, Customer Content, Employee Self Service, Forecasting, Performance Management, Reports, SmartScript, Time and Expense Reporting, Training, Enterprise Selling Process (ESP), Email Response, HelpDesk Online, Quality Management, Target Account Selling (TAS), Asset Management, Advisor, Anywhere, Client Sync, Mobile Connector, Satmetrix Exchange Connector for Siebel, Test Automation Interfaces, Web UI Dynamic Developer Kit</p>

Siebel CRM

Administration Services

Computer and Admin. Services

Siebel CRM – Financial Services - Professional Application User

90

150

List Per Month

Vertical/Category	Program
Financial Services	Data Quality, Finance Sales Base, Finance Service Base, Finance Marketing Automation Base, Healthcare Sales Base, Healthcare Service Base, Healthcare Marketing Automation Base, Insurance Sales Base, Insurance Service Base, Insurance Marketing Automation Base, Financial Accounts, Rollup, Call Reports, Needs Analysis/Application - Non credit, Retirement/Pension Management, Commercial Banking Loan Approval, Corporate and Commercial Banking, Credit Origination, Institutional Sales and Research, Investment Banking, Investment Management, Small Business Banking, Collections, Group Coverage, Healthcare Providers and Facilities, Individual Coverage, Group Pensions, Group Policies, Individual Life and Annuities, Personal Lines Claims, Personal Lines Policies, Tools, Report Designer Professional, Report Designer, Advanced Market Development Funds, Advanced Search, Campaigns, Change Management, Compensation Planning, Content Publishing, Contracts, Customer Content, Employee Self Service, Forecasting, Performance Management, Reports, SmartScript, Time and Expense Reporting, Training, Enterprise Selling Process (ESP), Email Response, HelpDesk Online, Quality Management, Target Account Selling (TAS), Asset Management, Advisor, Anywhere, Client Sync, Mobile Connector, Satmetrix Exchange Connector for Siebel, Test Automation Interfaces, Web UI Dynamic Developer Kit

Siebel CRM – Public Sector - Professional Application User

90

150

List Per Month

Vertical/Category	Program
Public Sector	Data Quality, Public Sector Sales Base, Public Sector Service Base, Public Sector Marketing Automation Base, Tools, Report Designer Professional, Report Designer, Advanced Market Development Funds, Advanced Search, Campaigns, Change Management, Compensation Planning, Content Publishing, Contracts, Customer Content, Employee Self Service, Forecasting, Performance Management, Reports, SmartScript, Time and Expense Reporting, Training, Enterprise Selling Process (ESP), Email Response, HelpDesk Online, Quality Management, Target Account Selling (TAS), Asset Management, Advisor, Anywhere, Client Sync, Mobile Connector, Satmetrix Exchange Connector for Siebel, Test Automation Interfaces, Web UI Dynamic Developer Kit

Siebel CRM – Horizontal Apps - Professional Application User

90

150

List Per Month

Vertical/Category	Program
Horizontal Apps	Data Quality, Sales Base, Service Base, Marketing Automation Base, Tools, Report Designer Professional, Report Designer, Advanced Market Development Funds, Advanced Search, Campaigns, Change Management, Compensation Planning, Content Publishing, Contracts, Customer Content, Employee Self Service, Forecasting, Performance Management, Reports, SmartScript, Time and Expense Reporting, Training, Enterprise Selling Process (ESP), Email Response, HelpDesk Online, Quality Management, Target Account Selling (TAS), Asset Management, Advisor, Anywhere, Client Sync, Mobile Connector, Satmetrix Exchange Connector for Siebel, Test Automation Interfaces, Web UI Dynamic Developer Kit

Siebel CRM		Administration Services	Computer and Admin. Services	Metric	Minimum	
Premium Applications						
Remote Client		4.00	10	Per User		List Per Month
Handheld		4.00	10	Per User		List Per Month
Wireless		4.00	10	Per User		List Per Month
Scheduling		4.00	10	Per User		List Per Month
Proposals and Presentations		4.00	10	Per User		List Per Month
Proposals and Presentations Setup		N/A	20,000			One Time Fee
Email Marketing Server						
Tier 1 < 500K emails/hour		40,000	120,000	Per Module		List Per Year
Tier 2 < 1M emails/hour		50,000	150,000	Per Module		List Per Year
Tier 3 > 1M emails/hour		65,000	200,000	Per Module		List Per Year
Marketing Server						
Tier 1 < 500K records		40,000	120,000	Per Module		List Per Year
Tier 2 < 3M records		50,000	150,000	Per Module		List Per Year
Tier 3 > 3M records		65,000	200,000	Per Module		List Per Year
eCustomer						
eSales		2,000	3,000	Processor	2	List Per Month
eService		1,500	2,000	Processor	2	List Per Month
Order Management		1,500	2,000	Processor	4	List Per Month
Loyalty Engine		1,500	2,000	Processor	4	List Per Month
Loyalty Customer Portal		1,500	2,000	Processor	4	List Per Month
Partner Portal		4.00	10	Per User		List Per Month
Programs included in Partner Portal						
Siebel Partner Portal, Siebel Advanced Market Development Funds for Partners, Siebel Anywhere for Partners, Siebel Campaigns for Partners, Siebel Configurator Runtime for Partners, Siebel Content Publishing for Partners, Siebel Customer Order Management Administrator for Partners, Siebel Dynamic Pricer for Partners, Siebel Field Service for Partners, Siebel Forecasting for Partners, Siebel Logistics Manager for Partners, Siebel Marketing Resource Manager for Partners, Siebel PRM Wireless, Siebel Proposal and Presentations for Partners, Siebel Remote Client for Partners, Siebel Reports for Partners, Siebel Segment Manager for Partners, Siebel SmartScript for Partners, Siebel Loyalty Partner Portal						

Cross Application Services		Administration Services	Computer and Admin. Services	
Business Intelligence User ¹¹		5	20	List Per Month

Vertical/Category	Program
Business Intelligence	Business Intelligence Server Enterprise Edition, Answers, Delivers, Business Intelligence Suite Enterprise Edition, Business Intelligence Server Administrator, Interactive Dashboard, Office Plug-in, Informatica OEM PowerCenter ETL Server, Data Warehouse Business Adapter for Oracle, Data Warehouse Business Adapter for PeopleSoft, Data Warehouse Business Adapter for SAP, Data Warehouse Business Adapter for Siebel, Contact Center Telephony Analytics, CRM Analytics Suite, Marketing Analytics, Marketing Planning Analytics, Partner Analytics, Pricing Analytics, Sales Analytics, Usage Accelerator Analytics, Service Analytics, General Ledger & Profitability Analytics, Payables Analytics, Receivables Analytics, Human Resources Compensation Analytics, Human Resources Operations & Compliance Analytics, Order Management Analytics, Order Fulfillment Analytics, Inventory Analytics, Procurement and Spend Analytics, Supplier Performance Analytics, Communications, Media and Energy Marketing Analytics, Communications, Media and Energy Sales Analytics, Communications, Media and Energy Service, Analytics, Finance Institutional Analytics, Finance Marketing Analytics, Finance Retail Analytics, Finance Sales Analytics, Finance Service Ana
	Insurance Marketing Analytics, Insurance Partner Manager Analytics, Insurance Sales Analytics, Insurance Service Analytics, Healthcare Marketing Analytics, Healthcare Partner Manager Analytics, Healthcare Sales Analytics, Healthcare Service Analytics, Pharma Sales Analytics, Automotive Marketing Analytics, Automotive Partner Manager Analytics, Automotive Sales Analytics, Automotive Service Analytics, Oil, Gas and Chemicals Marketing Analytics, Oil, Gas and Chemicals Sales Analytics, Oil, Gas and Chemicals Service Analytics, Consumer Packaged Goods Sales Analytics, Case Management Analytics, Benefits Management Analytics, Case Investigations Analytics

	Administration Services	Computer and Admin. Services
Federal Security	Per Quotation	Per Quotation

	Administration Services	Computer and Admin. Services	Setup/ One Time Fee	
Options for Admin. & Computer and Administration Services				
Additional VPN	100	100	3,500.00	List Per Month
Storage Unit - 200 Usable Gigabytes	N/A	1,000	N/A	List Per Month
Server for Customer Managed Apps - Windows or Linux Operating System	N/A	1,500	N/A	List Per Month/Server
Server for Customer Managed Apps - Sun Solaris Operating System	N/A	4,000	N/A	List Per Month/Server
Server for Oracle Managed Apps - Windows or Linux Operating System	N/A	1,500	N/A	List Per Month/Server
Server for Oracle Managed Apps - Sun Solaris Operating System	N/A	4,000	N/A	List Per Month/Server
DMZ Server for Oracle Managed Apps - Windows or Linux Operating System	N/A	1,500	N/A	List Per Month/Server
DMZ Server for Oracle Managed Apps - Sun Solaris Operating System	N/A	4,000	N/A	List Per Month/Server
Additional Non-Production Environment	2,000	2,000	6,000.00	List Per Month
Additional OTO Non-Production Environment	500	500	6,000.00	List Per Month
Printer Queue	100	100	1,000.00	List Per Month
Additional Refresh	N/A	N/A	1,000.00	One Time Fee
Additional Data export	N/A	N/A	1,500.00	One Time Fee
Additional Backup	N/A	N/A	1,000.00	One Time Fee
Disaster Recovery Services				
Maximum Availability	N/A	16,500	N/A	List Per Month
Option: Additional Processor	N/A	800	N/A	List Per Month
Option: Additional Storage - Maximum Availability	N/A	1,000	N/A	List Per Month
Enhanced Recovery Services - 3 Day Option	N/A	Per Quotation	N/A	
Option: Additional Storage - Enhanced Recovery	N/A	400	N/A	List Per Month
Option: Additional Test (maximum of 8 hours)	N/A	N/A	25,000.00	One Time Fee
Option: Primary Site Access	N/A	N/A	25,000.00	One Time Fee
Enhanced Recovery Services - 7 Day Option	N/A	Per Quotation	N/A	
Option: Additional Storage - Enhanced Recovery	N/A	400	N/A	List Per Month
Option: Additional Test (maximum of 8 hours)	N/A	N/A	25,000.00	One Time Fee
Option: Primary Site Access	N/A	N/A	25,000.00	One Time Fee
Supplemental Services				
Functional Service Desk	Per Quotation	Per Quotation	N/A	
Governance	Per Quotation	Per Quotation	N/A	
Transition Advisory Services	Per Quotation	Per Quotation	N/A	
Migration Services	Per Quotation	Per Quotation	N/A	
Implementation Support DBA Services	Per Quotation	Per Quotation	N/A	
Upgrade Services	Per Quotation	Per Quotation	N/A	

All Additional Services are to be quoted via the On Demand Bid Service Desk.

Oracle Support Services (OSS) offers the following programs: Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at <http://www.oracle.com/Support>

Software Update License & Support

Software Updates License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via OracleMetaLink. Features of MetaLink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests.

Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the appropriate renewal adjustment. Oracle uses two different renewal adjustments: the Inflationary Adjustment Rate (IAR) and the Local Renewal Adjustment (LRA). Support for all licenses is adjusted by the greater of the LRA or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customers' specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution. Contact your local Support Sales representative for Advanced Customer Support information and pricing.

Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following limited product sets:

- Oracle Database Server Support Package (2,000 USA (Dollar) for 10 incidents on one server):
 - Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition One, Partitioning, Real Application Clusters
- Oracle Application Server Support Package (1,000 USA (Dollar) for 10 incidents on one server):
 - Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to OracleMetaLink, which provides 24x7 web-based technical support, including web-based Technical Assistance Requests.

Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>

Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the desupported Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

Year 6 after product release: 10% of current year's Software Update License & Support
Year 7 after product release: 20% of current year's Software Update License & Support
Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

- Updates, fixes and security alerts
- Tax, legal and regulatory updates
- Upgrade scripts
- Technical support
- Major product and technology releases

Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

- Technical Support
- Access to MetaLink/Customer Connection
- Major product and technology releases
- Pre-existing fixes

North American Payroll Tax Updates

North American Payroll Tax Updates is available for programs in the Sustaining Support phase of Oracle's product support lifecycle. Customers who acquire North American Payroll Tax Updates will receive a tax year of tax updates for Oracle payroll applications. North American Payroll Tax Updates is available for \$50,000 per annum. This service does not attract the eBusiness Discount, and will not be pro-rated to partial years.

In order to acquire North American Payroll Tax Updates, programs must be currently supported with Software Update License & Support.

North American Payroll Tax Updates is not available in all countries or for all programs. Please contact your Support Sales Representative for service availability.

ORACLE ON DEMAND MINIMUMS

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

Administration Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms; the billing is annual in advance.

Customers purchasing E-Business Suite On Demand must meet the minimum annual net fees for Administration Services of 90000 USA (Dollar) and minimum monthly net fees of 7500 USA (Dollar). Customers purchasing Technology On Demand must meet the minimum annual net fees for Administration Services 48000 USA (Dollar) and minimum monthly net fees of 4000 USA (Dollar). Customers purchasing Collaboration Suite On Demand must meet the minimum annual net fees for Administration Services 48000 USA (Dollar) and minimum monthly net fees of 4000 USA (Dollar).

Customers purchasing PeopleSoft On Demand (excluding Enterprise Performance Management) must meet the minimum annual net fees for Administration Services of 250000 USA (Dollar) per pillar and minimum monthly net fee of 20833.33 USA (Dollar) per pillar.

Customers purchasing Siebel On Demand must meet the minimum annual net fees for Administration Services of 250000 USA (Dollar) per vertical and minimum monthly net fee of 20833.33 USA (Dollar) per vertical.

Customers purchasing Siebel Remote Client must meet the minimum annual net fees for Administration Services of 8000 USA (Dollar) and minimum monthly net fee of 666.67 USA (Dollar).

Customers purchasing Siebel Handheld must meet the minimum annual net fees for Administration Services of 8000 USA (Dollar) and minimum monthly net fee of 666.67 USA (Dollar).

Customers purchasing Siebel Wireless must meet the minimum annual net fees for Administration Services of 8000 USA (Dollar) and minimum monthly net fee of 666.67 USA (Dollar).

Customers purchasing Siebel Partner Portal must meet the minimum annual net fees for Administration Services of 8000 USA (Dollar) and minimum monthly net fee of 666.67 USA (Dollar).

Customers purchasing Siebel Scheduling must meet the minimum annual net fees for Administration Services of 20000 USA (Dollar) and minimum monthly net fee of 1666.67 USA (Dollar).

Customers purchasing Proposals and Presentations must meet the minimum annual net fees for Administration Services of 10000 USA (Dollar) and minimum monthly net fee of 833.33 USA (Dollar).

Customers purchasing Siebel Email Marketing Tier 1 must meet the minimum annual net fees for Administration Services of 40000 USA (Dollar) and minimum monthly net fee of 3333.33 USA (Dollar).

Customers purchasing Siebel Email Marketing Tier 2 must meet the minimum annual net fees for Administration Services of 50000 USA (Dollar) and minimum monthly net fee of 4166.67 USA (Dollar).

Customers purchasing Siebel Email Marketing Tier 3 must meet the minimum annual net fees for Administration Services of 65000 USA (Dollar) and minimum monthly net fee of 5416.66 USA (Dollar).

Customers purchasing Siebel Marketing Server Tier 1 must meet the minimum annual net fees for Administration Services of 40000 USA (Dollar) and minimum monthly net fee of 3333.33 USA (Dollar).

Customers purchasing Siebel Marketing Server Tier 2 must meet the minimum annual net fees for Administration Services of 50000 USA (Dollar) and minimum monthly net fee of 4166.67 USA (Dollar).

Customers purchasing Siebel Marketing Server Tier 3 must meet the minimum annual net fees for Administration Services of 65000 USA (Dollar) and minimum monthly net fee of 5416.66 USA (Dollar).

Customers purchasing Business Intelligence must meet the minimum annual net fees for Administration Services of 20000 USA (Dollar) and minimum monthly net fee of 1666.67 USA (Dollar).

Computer and Administration Services

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility to which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms; the billing is annual in advance.

Customers purchasing E-Business Suite On Demand must meet the minimum annual net fees for Computer & Administration Services of 135000 USA (Dollar) and minimum monthly net fees of 11250 USA (Dollar). Customers purchasing Technology On Demand must meet the minimum annual net fees for Computer & Administration Services of 72000 USA (Dollar) and minimum monthly net fees of 6000 USA (Dollar). Customers purchasing Collaboration Suite On Demand must meet the minimum annual net fees for Computer & Administration Services of 72000 USA (Dollar) and minimum monthly net fees of 6000 USA (Dollar).

Customers purchasing PeopleSoft On Demand (excluding Enterprise Performance Management) must meet the minimum annual net fees for Computer and Administration Services of 300000 USA (Dollar) for the first PeopleSoft pillar and minimum monthly net fees of 25000 USA (Dollar) for the first PeopleSoft pillar plus an additional fee of 150000 USA (Dollar) for each additional PeopleSoft pillar.

Customers purchasing Siebel On Demand must meet the minimum annual net fees for Computer and Administration Services of 300000 USA (Dollar) for each Siebel CRM Vertical and minimum monthly net fees of 25000 USA (Dollar) for each Siebel CRM vertical.

Customers purchasing Siebel Remote Client must meet the minimum annual net fees for Computer and Administration Services of 25000 USA (Dollar) and minimum monthly net fee of 2083.33 USA (Dollar).

Customers purchasing Siebel Handheld must meet the minimum annual net fees for Computer and Administration Services of 50000 USA (Dollar) and minimum monthly net fee of 4166.67 USA (Dollar).

Customers purchasing Siebel Wireless must meet the minimum annual net fees for Computer and Administration Services of 50000 USA (Dollar) and minimum monthly net fee of 4166.67 USA (Dollar).

Customers purchasing Siebel Partner Portal must meet the minimum annual net fees for Computer and Administration Services of 50000 USA (Dollar) and minimum monthly net fee of 4166.67 USA (Dollar).

Customers purchasing Siebel Scheduling must meet the minimum annual net fees for Computer and Administration Services of 50000 USA (Dollar) and minimum monthly net fee of 4166.67 USA (Dollar).

Customers purchasing Proposals and Presentations must meet the minimum annual net fees for Computer and Administration Services of 60000 USA (Dollar) and minimum monthly net fee of 5000 USA (Dollar).

Customers purchasing Siebel Email Marketing Tier 1 must meet the minimum annual net fees for Computer and Administration Services of 120000 USA (Dollar) and minimum monthly net fee of 10000 USA (Dollar).

Customers purchasing Siebel Email Marketing Tier 2 must meet the minimum annual net fees for Computer and Administration Services of 150000 USA (Dollar) and minimum monthly net fee of 12500 USA (Dollar).

Customers purchasing Siebel Email Marketing Tier 3 must meet the minimum annual net fees for Computer and Administration Services of 200000 USA (Dollar) and minimum monthly net fee of 16666.67 USA (Dollar).

Customers purchasing Siebel Marketing Server Tier 1 must meet the minimum annual net fees for Computer and Administration Services of 120000 USA (Dollar) and minimum monthly net fee of 10000 USA (Dollar).

Customers purchasing Siebel Marketing Server Tier 2 must meet the minimum annual net fees for Computer and Administration Services of 150000 USA (Dollar) and minimum monthly net fee of 12500 USA (Dollar).

Customers purchasing Siebel Marketing Server Tier 3 must meet the minimum annual net fees for Computer and Administration Services of 200000 USA (Dollar) and minimum monthly net fee of 16666.67 USA (Dollar).

Customers purchasing Business Intelligence must meet the minimum annual net fees for Computer and Administration Services of 120000 USA (Dollar) and minimum monthly net fee of 10000 USA (Dollar).