



Adhesie GGZ
Deventer, Netherlands
www.adhesie.nl

Industry:

Healthcare

Annual revenue:

US\$71.68 million

Employees:

450

Oracle Products & Services:

Oracle Business Intelligence Suite
Enterprise Edition
Oracle Database
Oracle Warehouse Builder

Oracle Partner:



AXI
www.axi.nl

“With Oracle Business Intelligence Suite, we are able to gain better insight into how our organization actually works. As a result, we can compete with other healthcare institutions and can offer our customers and patients the best possible care.”

– Bennie Assink, Head of Process and Information Management, Control, Finance and Information Department, Adhesie GGZ

Adhesie GGZ Improves Patient Care Management with Business Intelligence Solution

Adhesie GGZ is a medium-sized institution that offers clinical, transmural, and outpatient mental healthcare. The organization’s 850 staff members provide mental healthcare services to 8,000 patients throughout the Almelo, Deventer, and Hellendoorn areas. Adhesie also collaborates with other social welfare organizations to provide illness prevention services.

Challenges

- Ensure information accuracy to improve the company’s organization of work and business processes
- Increase insight into the general, duration, and staff costs involved in medical treatments
- Enable access to information stored across multiple systems and increase data visibility with structured reporting capabilities
- Integrate the new solution with existing systems, including the electronic patient record, as well as financial and human resources (HR) systems

Solution

- Worked with AXI to implement Oracle Business Intelligence Suite Enterprise Edition to provide the company an accurate overview of healthcare processes and tighter control over associated costs
- Improved decision-making capabilities by providing management and various departments increased insight via dashboards and structured reports
- Improved the organization’s efficiency and IT infrastructure, enabling Adhesie to reduce the number of reports produced from 860 to 50 reports
- Increased operational efficiency by 30% with improved reporting capabilities and data accuracy, as well as streamlined management of the business intelligence solution