



AFC Auto Fleet Control GmbH
Hamburg, Germany
www.autofleetcontrol.de

Industry:

Financial Services

Annual Revenue:

US\$2 to 100 million

Employees:

Fewer than 500

Oracle Products & Services:

Oracle Database
Oracle Support

“We offer our clients reporting innovations that meet their needs for reliability, performance, and scalability using new hardware and state-of-the-art Oracle database technology that future-proofs their investment. This takes into account the breakneck speed at which development is taking place and paves the way for the future.” – Nils Bohm, IT Manager, AFC Auto Fleet Control GmbH

AFC Auto Fleet Control GmbH Accelerates Claims Processing, Scales to Support Growth

AFC Auto Fleet Control GmbH specializes in claims management for commercial car fleets. AFC administers more than 52,000 claims cases annually for leasing companies, industrial brokers, and insurers. AFC is an independently owned and managed company that provides customers with real-time visibility throughout the entire claims process, and provides individual, real-time claims evaluations.

Challenges

- Provide high reliability
- Reduce administrative expenses
- Manage state-of-the-art database technology
- Gain enterprisewide data access via a uniform data layer for all corporate applications
- Meet increased performance requirements using innovative reporting applications

Solution

- Migrated to Oracle Database 10g using expanded Oracle features to establish a highly flexible and reliable IT platform
- Migrated to high-performance hardware and Suse Linux Enterprise Server 10 to gain a cost-effective and scalable application infrastructure environment
- Gained a high-performance, highly reliable database link using storage area network (SAN) technology
- Improved response times considerably for applications that require database access
- Reduced resource requirements considerably for data stock backup, recovery, and replication
- Distributed resources efficiently through development database virtualization