



Alstom
Levallois, France
www.alstom.com

Industry:

Travel & Transportation

Employees:

60,000

Oracle Products & Services:

Oracle PeopleSoft HRMS Portal
Pack
PeopleSoft Enterprise
Tools and Technology
PeopleTools
Integration Broker
Web Services
Packaged Analytics

Implementor:

Oracle Consulting

“PeopleSoft’s new human resources portal architecture is completely upgradeable, and gives us the flexibility we need to improve our service level in HR management.” – Patrick Boudon, Human Resources Director, Alstom

Alstom Streamlines Human Resources Processes and Improves Data Sharing Among Staff

Alstom, a world leader in infrastructure for both energy production and rail transport, is recognized throughout the industry for its innovative and environmentally friendly technologies. Alstom builds the fastest trains in the world and the largest capacity automatic underground systems. Additionally, the company supplies integrated turnkey power stations and related services for a variety of energy sources, including hydroelectricity, gas, and coal.

Challenges

- Improve efficiency of human resources (HR) processes across all Alstom business sectors and for all staff
- Provide practical information-sharing between staff
- Offer easy access and navigation via new portal technology

Solution

- Implemented a Web-based and integrated HR management system that automated and accelerated processes across the enterprise, helping Alstom more effectively manage and maintain Alstom’s key human resources processes
- Improved Web page navigation and creation of Internet pages to facilitate access to functions and data, and promote use of the portal
- Used PeopleTools to meet HTML, XML, and Web Services standards
- Enabled easy portal creation with PeopleSoft’s pagelet assistant
- Optimized security management to meet Alstom’s special requirements, integrating functional access by country and sector
- Implemented PeopleSoft workflow (task list and e-mails) so that managers and employees can exchange data and communicate when defining objectives
- Enabled easy management of a large number of users
- Enabled easy interfacing between Alstom information processing applications and the HR portal using PeopleSoft Enterprise Integration Broker
- Worked with Oracle Consulting to implement the new portal in four months, including the technical and test migration phases