



AR Telecom
Lisbon, Portugal
www.artelecom.pt

Industry:

Communications

Annual Revenue:

2 million to 100 million

Employees:

210

Oracle Products & Services:

Oracle Database
Enterprise Edition
Oracle Application Server
Enterprise Edition
Oracle Real Application Clusters
Oracle Tuning Pack
Oracle Diagnostics Pack
Oracle BPEL Process Manager
Oracle Business Activity
Monitoring

“With Oracle BPEL Solution, AR Telecom is assuring a Service-Oriented Architecture (SOA) in a standards-based manner. With this solution we believe we will win better agility and faster decision-making. Today, business requirements change fast and with Oracle BPEL we can quickly respond to any of those changes, reducing costs and risk to diverse IT environments.” – Luís Sousa Machado, IT Director

Standards-Based Technology Positions AR Telecom for Future Growth

AR Telecom, part of the international SGC Group, is one of Portugal’s leading independent telecommunications companies. Through its own digital infrastructure based on its innovative technology Tmax[®], AR Telecom offers Portuguese companies and citizens integrated services including digital television, broadband internet, and video-conferencing as well as traditional voice and data services. AR Telecom prides itself on the high capacity and quality of its telecommunications solutions and competitive service offerings.

Challenges

- Increase the flexibility and agility of information systems in line with the evolution of AR Telecom’s business
- Standardize diverse business processes to facilitate a common technology support structure, integration between processes, and integration with any future technology solutions
- Provide a highly available technology platform
- Enhance the company’s ability to launch new products and technologies in response to market demand

Solution

- Implemented Oracle BPEL Process Manager and Oracle Business Activity Monitoring to build a service-oriented technology architecture that defines and manages key integrated business processes
- Ensured around-the-clock, uninterrupted availability of business applications using Oracle Database, Oracle Application Server, and Oracle Real Application Clusters
- Increased the efficiency of technology hardware using Oracle Real Application Clusters
- Provided integration with existing technology applications to facilitate seamless business processes
- Facilitates the accuracy of decisions related to future IT investments and ensures lower integration costs