



AstraZeneca PLC
London, England
www.astrazeneca.com

Industry:

Life Sciences & Pharmaceuticals

Annual Revenue:

US\$26.5 billion

Employees:

More than 66,000

Oracle Products & Services:

PeopleSoft Enterprise
Human Capital Management
Global Payroll
Oracle User Productivity Kit

“PeopleSoft Enterprise Human Capital Management will significantly improve the quality of how we manage our greatest asset—our people, who create 100% of the value we provide to patients, shareholders, and the wider societies we serve.”

– Tony Bloxham, Director of Global Human Resources, AstraZeneca PLC

AstraZeneca PLC supports its global business needs with Oracle Human Resources Infrastructure

World-leading pharmaceutical manufacturer AstraZeneca PLC spends US\$16 million every working day on researching and developing new medicines designed to fight disease in important areas of healthcare. AstraZeneca is active in more than 100 countries.

Challenges

- Replace multiple human resources (HR) and payroll systems used globally with a single best-of-breed solution
- Benefit from a real-time view of all employees and consistent HR processes while reducing IT overhead
- Gain input into vendor’s product development strategy

Solution

- Implemented Oracle’s PeopleSoft Enterprise Human Capital Management to create a comprehensive, feature-rich HR infrastructure to meet the company’s global needs
- Benefited from Oracle’s PeopleSoft Enterprise Service Delivery Program to gain guidance on roll-out strategy and a global roadmap
- Leveraged Oracle’s strategic development partnership scheme to ensure close collaboration between Oracle and AstraZeneca’s key implementation partner for advice, patches, and fixes
- Benefited from the partnership scheme to resolve issues rapidly and keep the project on track
- Achieved an on-time rollout of PeopleSoft Enterprise Human Capital Management to 28,000 staff members in three countries
- Used Oracle User Productivity Kit to create a range of learning materials to meet the needs of casual and core users, ensuring rapid adoption
- Reduced calls to the HR service center by 30% using self-service functionality of PeopleSoft Enterprise HelpDesk for HR
- Facilitated compliance with payroll and tax laws using the standard functionality in PeopleSoft Enterprise Global Payroll
- Joined Oracle’s Human Capital Management Strategy Council to influence future product development strategy and benefit from early exposure to future releases