



Berlin's Senate Department for  
Education, Science and  
Research  
Berlin, Germany  
[www.berlin.de/sen/bwf/](http://www.berlin.de/sen/bwf/)

#### Industry:

Public Sector

#### Employees:

250

#### Oracle Produkte & Services:

Oracle Business Intelligence  
Publisher  
Oracle Database Enterprise  
Edition  
Oracle Application Server  
Enterprise Edition  
Oracle Internet Directory  
Oracle TopLink and Application  
Development Framework  
Oracle Discoverer  
Oracle Warehouse Builder

#### Oracle Partner:



Schütze Consulting  
Informationssysteme GmbH  
[www.schuetze-berlin.de](http://www.schuetze-berlin.de)

**“Thanks to the new e-govern-  
ment platform, we were able to  
significantly simplify and  
accelerate the administration of  
childrens’ daycare centers and  
after-school facilities in the  
federal state of Berlin.”**

– Michael Richter, Project Leader  
ISBJ, Berlin’s Senate Department  
for Education, Science and  
Research

## Berlin’s Senate Department for Education, Science and Research Cuts Costs and Streamlines Administration

Berlin’s Senate Department for Education, Science and Research is responsible for allocating and creating accounts for approximately 170,000 sites with nearly 2,000 daycare and after-school facilities. The department invests approximately US\$1 billion for the services annually.

### Challenges

- Create a reporting system for settlement with Berlin institutions—automating the generation and distribution of notifications to the public and institutions
- Integrate with the ISBJ (Berlin Youth Welfare Services integrated software) project’s e-government platform
- Generate official notifications in specified layout
- Summarize multiple lists and other documents into a single document for automatic distribution with an output module

### Solution

- Worked with Oracle Partner Schütze Consulting to implement a reporting system based on Oracle Business Intelligence Publisher—optimizing working processes for approximately 800 users via a browser
- Relieved the burden on administrators in the youth welfare office—eliminating the need to hire 50 additional administrators to support the department—by using Oracle Business Intelligence Publisher
- Migrated the existing notifications from Oracle Report Server to Oracle Business Intelligence Publisher
- Stored the data sources for notifications in XML format in Oracle Database, converting them into PDF format only when necessary—thereby saving on data storage space
- Reduced postage costs by combining multiple individual documents (such as notifications and other correspondence) and by using e-mail distribution
- Enabled elaborate reports for the evaluation of the data warehouse with a service-oriented-architecture-compliant report generation module to facilitate administration