



Brazil Telecom  
 Brasilia, Brazil  
[www.brasiltelecom.com.br](http://www.brasiltelecom.com.br)

#### Industry:

Communications

#### Annual Revenue:

US\$14 million

#### Employees:

5,900

#### Oracle Products & Services:

PeopleSoft Enterprise  
 Human Capital Management  
 Benefits Administration  
 Global Payroll  
 Candidate Gateway  
 Talent Acquisition Manager  
 eCompensation  
 eCompensation Manager  
 Desktop  
 eProfile  
 eProfile Manager Desktop  
 eDevelopment

#### Oracle Partner:

Sunrising  
[www.sunrising.com.br](http://www.sunrising.com.br)

**“We chose Oracle’s PeopleSoft Enterprise Human Capital Management solution because it had the highest level of adherence to our processes and because it runs everything over the internet.”** – Jefferson Silva,  
 Human Resources Planning  
 Coordinator, Brazil Telecom

## Brazil Telecom Standardizes Human Resource Processes, Boosting Employee Satisfaction

Brazil Telecom provides a broad range of integrated communications services encompassing fixed and mobile phone service, long distance and international service, data centers, free internet, and broadband and dial-in access services. Brazil Telecom is the third largest mobile telephone company in five of the 10 States it operates. Founded by IG and iBest, the company today ranks as one of the major internet providers in Latin America.

### Challenges

- Standardize human resources administration throughout the company
- Migrate legacy systems to a single HR platform

### Solution

- Standardized human resources administration with Oracle’s PeopleSoft Enterprise Human Capital Management solution, increasing technological flexibility and integrating systems and information flow
- Ensured an integrated information flow in real time across group’s companies and branch offices throughout Brazil
- Improved productivity with PeopleSoft Benefits Administration and Global Payroll tools to facilitate fast decision making, vacation scheduling, benefits’ registration updates, and payments
- Decentralized human resources processes, allowing employees to access information and process requests through the PeopleSoft employee portal
- Provided permanent technological updates, reduced application backlogs, and expanded profitability of development and research operations