



Pride in Service with Integrity.

Broward County Sheriff's Office
(BSO)
Ft. Lauderdale, FL
www.sheriff.org

Industry:

Public Sector

Annual Revenue:

US\$696 million

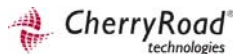
Employees:

6,300

Oracle Products & Services:

Oracle Database
PeopleSoft Enterprise
Human Capital Management Suite
Payroll
Time and Labor
Financial Management Suite
Project Costing
General Ledger
Receivables
Payables
Billing
Contracts
Portal

Oracle Partner:



CherryRoad Technologies Inc.
www.cherryroad.com

Broward County Sheriff's Office Improves Billing Processes for Thousands of Detail Assignments

Broward County Sheriff's Department (BSO), the nation's largest county law enforcement agency, employs more than 6,000 law enforcement, fire, paramedic, and emergency workers serving Broward County as a whole and, on a contract basis, 14 towns and cities, the seaport, airport, and courthouse security.

Challenges

- Produce accurate and timely bills for thousands of revenue-producing assignments—replacing a manual process based on triplicate forms that required significant administration and provided limited visibility
- Streamline and automate payroll processes to ensure that officers are accurately compensated for their work on special assignments

Solution

- Utilized Oracle's PeopleSoft Enterprise applications to automate management of the billing and payroll functions associated with thousands of contract assignments
- Streamlined processes and provided a level of revenue assurance that was difficult to attain with legacy manual processes
- Gained the ability to track annual agreements with customers and eliminated time spent booking against expired agreements
- Worked with Oracle Partner CherryRoad Technologies Inc to deploy an automated billing system—eliminating manual processes and dramatically reducing the number of billing discrepancies as well as the time required to research and resolve billing inquiries
- Implemented Oracle's PeopleSoft Enterprise Payroll to tie each deputy's compensation to the appropriate rule, eliminating the need for a deputy to know which compensation rule set applies to his or her duty on a given day
- Provided details on each transaction, including specific duty hours, date, contract, and invoice amount—simplifying inquiry resolution and saving thousands of hours yearly
- Automated and simplified the correlation of work-to-bill so that the timekeeper's entry initiates the entire payroll, billing, and tracking process after BSO enters each project