



Líderes en Microfinanzas

Caja Municipal de Ahorro y Crédito
De Arequipa
Arequipa, Peru
www.cmac-arequipa.com.pe

Industry:

Financial Services

Annual Revenue:

US\$13 million

Employees:

1,200

Oracle Products & Services:

Oracle Database Enterprise
Edition

Oracle Enterprise Manager

Oracle Real Application Clusters

“Oracle Database with Real Application Clusters gives us high availability and information security, which are indispensable for any financial institution. In addition, our technological modernization has enabled us to grow and offer new products and services, tripling our daily operations and increasing our competitiveness.” – Jorge Luis Martínez Muñoz, Systems Manager, Caja Municipal de Ahorro y Crédito de Arequipa

Caja Municipal de Ahorro y Crédito de Arequipa Triples Daily Business Volume with Robust Data Infrastructure

Caja Municipal de Crédito de Arequipa is a leader in Peru’s municipal savings banks system. Founded 21 years ago, it has provided timely credit to more than 240,000 clients. Today, it has 42 offices, 150,000 savings clients, and more than 93,000 credit clients.

Challenges

- Establish a robust, high-capacity data infrastructure to process banking transactions and support the company’s growth
- Centralize and consolidate client information to give regional managers online access to updated information
- Eliminate manual procedures that led to unnecessary reprocessing and duplication of client data
- Launch new banking products and services to improve client services and increase competitiveness
- Implement alert mechanisms so the company’s IT team can guarantee 24/7 system availability and access

Solution

- Implemented Oracle Database Enterprise Edition, creating a robust database that enabled the company to triple its daily volume of banking operations
- Centralized business information—consolidating data from 42 banking offices and eliminating manual procedures, reprocessing, and duplication of data
- Implemented Oracle Real Application Clusters, achieving high application availability and excellent performance
- Used Oracle Enterprise Manager to streamline and automate systems management and enable around-the-clock availability
- Streamlined compliance with Superintendency of Banking and Insurance regulations, allowing the company to launch new services and products, such as automated teller machines (ATMs), correspondent banks, and home banking services
- Accelerated monthly financial close from eight hours to less than six hours
- Increased the number of ATMs from 8 to 70, improving client service by offering greater coverage and hours of operation