



Campbell County Government
Gillette, WY
www.ccgov.net

Industry:

Public Sector

Employees:

638

Oracle Products & Services:

JD Edwards World
Human Resources Management
Resources Benefits
General Accounting
Accounts Payable
Accounts Receivable
US Payroll

Implementor:

Oracle Consulting

“Although we have used Oracle’s JD Edwards financial software for the past 15 years, it seems that we have just started to realize all of its abilities since the upgrade. With the help of Oracle trainers—who not only introduced the enhancements, but also spent two weeks training the staff—users felt comfortable and confident with the new software.” – Beth Kirsch, Senior System Support Analyst, Campbell County Government

Campbell County, Wyoming, Upgrades Existing Applications, Improves Government Operations

Campbell County, located in northeast Wyoming, is the energy capital of the nation, with 30% of the nation’s coal produced in area surface mines. Ranching is the predominant land use; herds of cattle and sheep graze among herds of deer and antelope. Campbell County Wyoming was recently listed in a popular agricultural magazine as one of the top 100 places to live in rural America, and serves as home to nearly 39,000 citizens.

Challenges

- Seamlessly upgrade to a new version of Oracle’s JD Edwards World applications to take advantage of new functionality
- Consolidate five separate payroll environments into one
- Ensure minimal downtime during system upgrade
- Provide staff with comprehensive training on the new system

Solution

- Worked with Oracle Consulting to upgrade the county’s JD Edwards World financial and human resources applications, consolidating county data and improving government operations
- Worked with Oracle Consulting to reduce application customizations, allowing for cleaner, faster upgrades in the future
- Combined five payroll environments to form one integrated environment
- Worked with Oracle Consulting and Oracle trainers to ensure that users were comfortable on the new system
- Created awareness among staff and users of the benefits of an annual JD Edwards training program
- Experienced minimal downtime and business disruption during the system upgrade
- Created relationships with Oracle Consulting personnel, who have helped out with issues and opportunities since the upgrade