



Corrections Corporation of  
America  
Nashville, TN  
www.correctionscorp.com

#### Industry:

Professional Services

#### Annual Revenue:

US\$1.33 billion

#### Employees:

15,500

#### Oracle Products & Services:

Oracle Database  
Oracle Fusion Middleware  
Oracle Application Server  
Oracle BPEL Process Manager  
Oracle JDeveloper

#### Oracle Partner:

Bias Corporation  
www.biascorp.com

**“With Oracle infrastructure software and Bias Corporation, we reduced the cost and complexity of our integration projects. We recently completed a project—which could have taken four to six months to implement with traditional integration products—in just two months using Oracle BPEL Process Manager.”** – John Pfeiffer, CIO, Corrections Corporation of America

## Corrections Corporation of America Reduces Processing Errors by 95% and Accelerates Inmate Booking with Real-Time Integration Process

Corrections Corporation of America (CCA) specializes in the design, building, and management of prisons and detention facilities. As the nation’s fifth largest correctional system and its largest privatized prison provider, the company operates more than 60 correctional, detention, and juvenile facilities with a capacity of more than 72,000 beds throughout 19 states and Washington, D.C.

### Challenges

- Create a flexible and efficient process for booking and processing inmates
- Reduce data errors
- Accelerate inmate entry time

### Solution

- Worked with Bias Corporation, an Oracle partner, to implement real-time data integration between Corrections Corporation of America and two of public-sector partners, streamlining the inmate booking process and reducing potential data errors
- Leveraged open standards-based technology inherent in Oracle BPEL Process Manager and Global Justice XML to create a flexible, adaptable, and extensible business process for booking and processing inmates
- Allowed CCA to accurately, safely, and efficiently process approximately 15 inmates each day, an improvement that will be extended to several federal, state and local, and private prison systems over the next two years
- Automated core business processes, allowing CCA to replace a manual booking process that was susceptible to errors
- Ensured a rapid deployment with Oracle BPEL Process Manager—rolling out the project in less than two months
- Reduced the cost and complexity of integration projects
- Decreased the monthly data error rate by 95% and accelerated entry into CCA’s inmate management system via real-time integration between the county and CCA systems