



Cheshire County Council  
Chester, England  
[www.cheshire.gov.uk](http://www.cheshire.gov.uk)

### Industry:

Public Sector

### Annual Revenue:

\$1.72 billion

### Employees:

22,000

### Oracle Products & Services:

Oracle Financials  
Oracle Projects  
Oracle Human Resources  
Oracle Self-Service Human Resources  
Oracle Payroll  
Oracle Procurement  
Oracle iProcurement  
Oracle Order Management  
Oracle Inventory  
Oracle Discoverer  
Oracle Portal

### Oracle Partner:

KPMG  
[www.kpmg.co.uk](http://www.kpmg.co.uk)

**“Replacing our legacy systems with Oracle E-Business Suite solutions will help meet our forecast savings of £15.5 million (US\$29 million) by 2010. This will allow us to divert funds to continuous performance improvement initiatives and make more resources available for front-line customer services.”** – Jeremy Taylor, Chief Executive, Cheshire County Council

## Cheshire Implements Future-Proofed IT Infrastructure to Deliver Business Transformation Agenda

Cheshire County Council provides environmental, community and children’s services to 672,000 people in Cheshire. It is the fourteenth-largest local authority in England and Wales.

### Challenges

- Cut IT support and maintenance costs by replacing multiple, standalone, outdated legacy systems with an integrated suite of scalable, reliable high-performance business solutions
- Leverage technology to meet ‘Transforming Cheshire’ agenda for greater efficiency savings, e-government, shared service, better resource management, and improved customer service

### Solution

- Implemented a single instance of Oracle E-Business Suite for use by 2,750 employees at the council and Cheshire’s schools
- Using Oracle Financials to give finance teams a single, accurate, up-to-date view of council’s financial position and cut process cycles through automated, workflow-routed transactions
- Made savings by using Oracle Procurement to improve purchasing intelligence and negotiate best prices from suppliers
- Cut time spent processing procurement transactions in half
- Driving 80 percent of council spend via Oracle iProcurement by 2010
- Reduced administration by consolidating HR and payroll databases using Oracle Human Resources and Oracle Payroll
- Used time savings gained to implement government’s Single Status initiative without needing to employ more people
- Migrated pensions management to Oracle Payroll to enable 22,000 staff and 21,000 retirees to be paid on a single payroll
- Used Oracle Discoverer to enable managers in all disciplines to analyze transactional data and access reports at the desktop
- Driving further efficiencies by introducing Oracle self-service HR and giving staff portal-based sign-on to all applications
- Used Oracle Portal to create three dashboards for senior staff, junior managers, and all other employees and update them daily
- Replaced third-party solutions with Oracle to create a single, integrated applications suite for all business processes