



CHG Companies Inc.

CHG Healthcare Services  
Salt Lake City, UT  
www.chghealthcare.com

#### Industry:

Healthcare

#### Annual Revenue:

US\$500 million

#### Employees:

3,200

#### Oracle Products & Services:

JD Edwards World  
Financial Management  
Human Capital Management

**“Oracle’s JD Edwards World applications provided us the PC import/export capabilities needed to automate our accounting processes. We have saved two days of data entry time with the gained ability to automatically load spreadsheets into the Oracle system.”** – Rick Conner, JD Edwards System Administrator, CHG Healthcare Services

## CHG Healthcare Services Saves Time and Supports Company Growth with Upgraded ERP Solution

Founded in 1979, CHG Healthcare Services is one of the oldest and largest providers of healthcare staffing in the United States. The company provides a comprehensive service offering that includes both temporary and permanent placement of physicians, allied health professionals, and nurses to hospitals and healthcare organization in all 50 states.

### Challenges

- Provide a scalable IT system to handle the growing number of users and large quantity of personnel data resulting from accelerated company growth
- Automate accounting functions to reduce time spent re-keying information for general ledger journal entries
- Provide support resources to accelerate upgrade process and optimize performance once new applications are live

### Solution

- Upgraded to Oracle’s JD Edwards World Version A9.1 to improve accounting functions and accommodate the growth in personnel data and number of users
- Provided PC import and export capabilities, enabling CHG to upload spreadsheets directly into its accounting system
- Reduced the time spent loading data for company reports on expenses, such as car rentals, from two days to 10 minutes by automating general ledger journal entries
- Accelerated monthly financial close times with spreadsheet upload capabilities
- Minimized upgrade planning and execution times by providing the company a detailed roadmap for the implementation process, enabling CHG to upgrade its system in just hours
- Optimized system performance by providing 24x7 access to Oracle’s Global Support Center team
- Allowed CHG to improve decision making and long term IT planning with the assurance of Oracle’s lifetime support policy