



Dah Sing Bank Ltd
Hong Kong
www.dahsing.com

Industry:

Financial Services

Annual Revenue:

US\$14 million

Employees:

More than 1,000

Oracle Products & Services:

Oracle Database

Oracle Partner:



Systemex Information (H.K.) Ltd
www.systemex.com.hk

“With Oracle, we no longer have to worry about performance or availability—the solution is the most robust on the market. Systemex played a major role in the implementation and I was impressed by the knowledge and professionalism of the project team.” – Philip Cheung, IT Manager

Dah Sing Bank Cuts Costs and Improves Availability With Assistance from Systemex Information (H.K.)

Established in 1947, Dah Sing Bank is a member of the Dah Sing Group, a leading Hong Kong-based financial services enterprise. The bank offers a wide range of retail and commercial banking, insurance, investment, and foreign exchange services. The Dah Sing Group is listed on the Hong Kong Stock Exchange.

Challenges

- Increase reliability and availability of general ledger system
- Consolidate multiple databases onto a single platform
- Reduce hardware, software, and maintenance costs
- Ensure IT staff can support new database platform
- Establish a disaster recovery strategy

Solution

- Selected Oracle Database 10g as the new database platform for its powerful, fail-safe performance, easy scalability, and security
- Engaged Oracle Certified Advantage Partner Systemex Information (H.K.) to deploy the database and install new Itanium-based HP Integrity servers
- Completed project on time and within budget by working with a partner with deep experience in database deployment, infrastructure design, and back-up and disaster recovery strategies
- Cut costs by using commodity hardware and consolidating all business applications onto the Oracle 10g platform
- Simplified maintenance and ensured ongoing support by upgrading older Oracle databases to the latest platform
- Provided extensive training for the bank’s IT staff to ensure they could manage the new environment
- Guaranteed 24x7 business operation by working with Systemex to develop and implement a disaster recovery plan
- Intends to adopt Oracle Real Application Clusters in the future to further boost performance and availability, and maximize investment in Oracle technology