



DB Systems GmbH
Frankfurt am Main, Germany
www.dbsystems.de

Industry:

Professional Services

Annual Revenue:

\$749 million

Employees:

2,100

Oracle Products & Services:

PeopleSoft Enterprise
Service Automation
Resource Management
Human Capital Management
Portal

“Our task is to create competitive advantages for Deutsche Bahn using modern technology. Oracle’s PeopleSoft Enterprise Service Automation solution helps us in this task by reducing costs and improving productivity. We are seeing a rapid return on our investment.”

– Jürgen Bodtländer, Head of Standard Software Development Center, DB Systems GmbH

DB Systems GmbH Streamlines Operations and More Closely Aligns Services to Customer Requirements

DB Systems GmbH is a full-service IT provider that develops and manages innovative IT solutions for transportation, logistics, and central management processes. Its services span process and technology consulting, development and integration of new IT applications, and comprehensive systems maintenance and operational management. DB Systems’ largest and most important client is Deutsche Bahn, the German rail transport enterprise.

Challenges

- Reduce costs by streamlining IT operations
- Improve efficiency in key areas, such IT project management and resources planning, by migrating operational information to a single system
- Provide consolidated reporting to senior management

Solutions

- Implemented Oracle’s PeopleSoft Enterprise Service Automation, PeopleSoft Resource Management, and PeopleSoft Enterprise Portal to improve IT project management and control associated costs
- Improved efficiency by using expanded visibility to assign employees to projects based on skills and qualifications, reducing the need for external consultants
- Increased the efficiency of the key processes, such as procurement of subcontractors and allocation of IT staff to projects, thereby improving competitiveness
- Gained a consistent companywide view of processes and operations to control costs and improve productivity
- Expanded reporting capabilities to create more actionable reports
- Achieved a rapid return on investment