



Department of Primary Industries  
Melbourne, Australia  
[www.dpi.vic.gov.au](http://www.dpi.vic.gov.au)

### Industry:

Public Sector

### Annual Revenue:

US\$365 million

### Employees:

7,000

### Oracle Products & Services:

Oracle Financials  
Oracle iProcurement  
Oracle iExpenses  
Oracle Application Server  
Oracle Developer  
Oracle Database

### Implementor:

Oracle Consulting

**“Using Oracle iProcurement software, the Department of Primary Industries and its hosted customers enjoy savings of up to 70% per transaction.”**

– John Byrne, Manager,  
Commerce and Business Support

## Department of Primary Industries Achieves 70% Savings Per Purchasing Transaction

The Department of Primary Industries (DPI) is the leading source of information for those working within Victoria’s primary industries. DPI’s staff also manages and regulates the use of the state’s natural resources and advises primary industries and the rural communities that rely on them on how to anticipate and respond to changes. DPI improves the performance of primary industries by encouraging the adoption of new technologies and practices. Additionally, DPI administers the Shared Business Systems group, which provides systems to four state government bodies.

### Challenges

- Provide an automated procurement system to streamline operations across four state government bodies in more than 100 locations across Victoria
- Create a more cost-effective financials system to better manage the requirements of management and employees
- Facilitate online procurement to serve a dispersed staff of more than 7,000 people working over 100 locations across the state
- Boost staff efficiencies by standardizing online procedures

### Solution

- Implemented Oracle Financials and Oracle iProcurement in 2000 to efficiently and securely serve more than 7,000 people across the state
- Introduced a major restructuring of purchasing and payment processes, with 98% of transactions successfully made online using self-service electronic tools
- Lowered procurement costs with savings of up to 70% per transaction following implementation of Oracle iProcurement
- Gained instantaneous approval for purchasing orders with online approval system, as opposed to 10 to 14-day delay for manual system
- Boosted overall system performance by transitioning to paperless procurement operations