



Development Dimensions
International
Pittsburgh, Pennsylvania
www.ddiworld.com

Industry:

Professional Services

Annual Revenue:

US\$150 to 300 million

Employees:

1,200

Oracle Products & Services:

Oracle Database
Oracle Financials
Oracle Order Management
Oracle Data Provider for .NET
Oracle Developer Tools for Visual Studio .NET

“Oracle has greatly improved our global operations by streamlining our printing and invoicing processes to allow greater accuracy and productivity enterprise-wide.”

– James Hughes, Manager of Software Engineering, Development Dimensions International

Development Dimensions International Automates Printing and Invoicing Processes to Improve Productivity

Founded in 1970, Development Dimensions International (DDI) is a global human resources consulting firm focused on helping organizations close the gap between today’s talent capabilities and future talent needs. DDI offers expertise in designing and implementing selection systems, and identifying and developing front-line to executive leadership talent.

Challenges

- Eliminate manual document printing processes to increase throughput and reduce operator error
- Eliminate manual input of currency rate data
- Improve the timeliness and accuracy of data used for invoicing and other critical business activities

Solution

- Developed and implemented a Windows Service application using Oracle’s Data Provider for .NET to efficiently process document printing orders for printed materials not in stock on warehouse shelves
- Automated document printing tasks, improving throughput and operator capacity
- Leveraged Oracle's .NET tools to facilitate synchronization of currency exchange rate data across organization (applications)
- Leveraged a service-oriented architecture to retrieve data from a third-party resource that provides currency exchange rate data, improving timeliness and accuracy through continuous, automated execution of the synchronization service
- Enabled automatic routing of print jobs to any company printer worldwide, reducing shipping costs and avoiding customs delays
- Eliminated potential user errors by automating manual tasks, enhancing overall product quality
- Achieved significant times savings, allowing employees to devote increased time to more value-added tasks