



Diligenta
Peterborough, England
www.diligenta.co.uk

Industry:

Financial Services

Employees:

750

Oracle Products & Services:

PeopleSoft Enterprise
Human Capital Management
Global Payroll

Oracle Partner:



Crocus Consulting Ltd
www.crocus-consulting.com

“Oracle Accelerate delivers world-class functionality to fast-growing businesses that need a comprehensive, rapidly implemented solution capable of delivering value from day one while scaling cost-effectively to meet future needs.” – Tim Douglas, Payroll Manager, Diligenta

Diligenta Cuts Human Resources and Payroll System Implementation Costs

Diligenta, a financial services authority regulated subsidiary of Tata Consultancy Services, provides business process outsourcing (BPO) and transformation services for the United Kingdom’s life assurance and pensions industry. The company is committed to attracting, developing, and retaining the most talented individuals and becoming a world-class center of excellence in its field.

Challenges

- Benefit from the advanced capabilities of Oracle PeopleSoft Enterprise Human Capital Management while minimizing implementation time, cost, and risk
- Streamline and automate payroll management by replacing a standalone tier-two solution
- Add best-practice human resources (HR) and payroll functionality incrementally to meet the needs of a rapidly growing BPO provider

Solution

- Selected Oracle Accelerate solutions to benefit from comprehensive, pre-configured applications with industry-specific functionality and rapid implementation
- Leveraged self-service functionality for routine administrative HR tasks
- Gained the ability to adapt structural and administrative changes to staff hierarchy
- Improved payroll accuracy and timeliness with PeopleSoft Enterprise Global Payroll, and seamlessly integrated HR and pay functions
- Benefited from the expertise of Oracle Certified Partner Crocus Consulting to implement, configure, and support Oracle Accelerate solutions and build interfaces with third-party tools