



Douglas County  
Castle Rock, CO  
www.douglas.co.us

#### Industry:

Public Sector

#### Annual Budget:

US\$245 million

#### Employees:

1,300

#### Oracle Products & Services:

JD Edwards EnterpriseOne  
Financial Management Suite  
Human Capital Management Suite  
Oracle User Productivity Kit

**“We are a growing county, so we needed a stable IT system that would support our growth. With Oracle’s JD Edwards EnterpriseOne, we have created a top-tier application infrastructure on a midmarket budget. The applications are powerful, flexible, and reliable, and help us to better meet the needs of our citizens and employees.”** – Marlene Fleming, Enterprise Applications Manager, Douglas County

## Douglas County Streamlines Financials, Reducing Budget Book Creation Time by One-and-a-Half Months

Douglas County, located in the center of Colorado between the state’s two largest cities, Denver and Colorado Springs, has a population of more than 286,000 citizens. It encompasses 844 square miles and includes the cities of Castle Rock, Larkspur, Lone Tree, and Parker. The Douglas County Government aims to provide a safe, healthy community; a customer-focused government; and a self-sustaining economy for its citizens.

### Challenges

- Streamline operations to reduce costs while delivering increased constituent service
- Create an enterprise architecture that will enable effective delivery of services in the midst of robust population growth
- Centralize enterprise processes despite geographically-dispersed employees

### Solution

- Implemented Oracle’s JD Edwards EnterpriseOne applications for financial and human capital management to automate core processes and reduce operational costs
- Improved integration between various financial systems, thereby enhancing productivity by reducing redundant, manual processes, such as rekeying information
- Decreased time necessary to produce reports for annual budget book by one-and-a-half months using JD Edwards EnterpriseOne Tools & Technology
- Rolled out Web-based access, facilitating centralized processes for dispersed employees
- Interfaced easily with third-party applications
- Upgraded to JD Edwards EnterpriseOne version 8.12 to take advantage of Web services
- Leveraged Web services to create new processes, such as an enterprise contact management solution that imports employee data from JD Edwards EnterpriseOne
- Implemented Oracle User Productivity Kit to complete documentation and create test scripts during the recent application upgrade, helping to ensure user acceptance of the new version
- Improved user satisfaction and reduced reliance on IT support with upgrade