



Ekurhuleni Metropolitan
Municipality
Johannesburg, South Africa
www.ekurhuleni.com

Industry:

Public Sector

Annual Revenue:

\$1.4 billion

Employees:

More than 10,000

Oracle Products & Services:

Oracle Human Resources

Oracle Partner:

New Dawn Technologies
www.ndt.co.za

“We were looking to streamline HR operations for our nine towns while maintaining high levels of service to the citizen. Oracle provides the powerful applications required to centralize and simplify access to thousands of employee records and helps us control costs.”

– Nilesh Singh, Chief Information Officer, Ekurhuleni Metropolitan Municipality

Ekurhuleni Metropolitan Municipality Centralizes and Improves Human Resources Operations

Ekurhuleni Metropolitan Municipality is home to more than 3 million residents and 40,000 businesses. Ekurhuleni accounts for nearly 30% of Gauteng province’s gross domestic product and is one of South Africa’s largest metropolitan regions. South Africa’s largest airport is located in Ekurhuleni, reflecting the region’s strategic location.

Challenges

- Implement a cost-effective, scalable database infrastructure to support evolving HR requirements
- Gain visibility across all HR data for improved planning
- Reduce HR management costs by increasing automation and freeing HR staff to focus on strategic initiatives
- Streamline IT management to extend existing database administrator (DBA) resources

Solution

- Implemented Oracle Human Resources to establish a powerful, highly flexible, reliable, and economical IT platform
- Reduced administrative HR workload using Oracle Human Resources applications
- Improved performance and flexibility through enhanced automation as well as Ekurhuleni’s ability to manage employee leave and employee transfers within the municipality
- Centralized employee information to improve Ekurhuleni’s ability to track employee skills and development
- Contained costs by migrating to a single Oracle Human Resources application
- Provided senior officials with an enterprise wide view of the municipality and its employees
- Reduced IT complexity while maintaining flexibility