

ENVIRONMENT AGENCY
London, England
www.environment-agency.co.uk

Industry:

Public Sector

Annual Revenue:

US\$1.9 billion

Employees:

12,000

Oracle Products & Services:

Oracle Financials
Oracle Procurement
Oracle iProcurement
Oracle Human Resources
Oracle Self-Service HR
Oracle iExpenses
Oracle Time and Labor
Oracle Payroll
Oracle Discoverer
Oracle E-Business Suite On Demand
Oracle XMS
Oracle SSI

Implementor:

Oracle Consulting

“Oracle E-Business Suite is a key enabler of our modernization agenda to streamline processes, drive performance, and meet the government’s efficiency targets.” – Gerry Kaspers, 1B1S Service Center Manager, Environment Agency

Environment Agency Creates Business-Focused Culture through Integrated Back Office

The Environment Agency is the leading public body for protecting and improving the environment in England and Wales. Its role is to ensure that air, land, and water resources are used in a sustainable manner for the benefit of future generations.

Challenges

- Improve efficiency
- Reduce costs
- Meet government performance targets

Solution

- Commissioned Oracle Consulting to build “One Business One System” (1B1S), an enterprise-wide IT infrastructure to replace the fragmented systems used by the Agency’s seven regions
- Benefited from the extensive offshore resources of Oracle Solution Services India (OSSI) to develop software customizations rapidly and cost effectively
- Used architects from Oracle XMS to provide onshore custom development expertise as required and to manage the customizations developed offshore
- Tested new applications in Oracle e-Studio, a specialist development environment created by Oracle Consulting, to ensure viability before implementing in the live environment
- Leveraged the skills of Oracle Consulting to workflow-link customizations and third-party solutions with core Oracle E-Business Suite applications to build seamless enterprise services
- Used Oracle’s management information and analysis tools to run real-time reports, track the costs of each project against the grants allocated for it, and negotiate best value from suppliers
- Centralized human resources management (HR) for better utilization of employee skill sets
- Outsourced systems management to Oracle On Demand to benefit from near 100% availability, higher performance and security, rapid problem resolution, and lower cost of ownership