



EPCOR Utilities, Inc.
Edmonton, Alberta, Canada
www.epcor.ca

Industry:

Utilities

Annual Revenue:

US\$3.1 billion

Employees:

2,400

Oracle Products:

Oracle Financials
Oracle Projects
Oracle Human Resources
Oracle Procurement
Oracle Fusion Middleware
Oracle Financial Analytics Fusion
Edition
Oracle Business Intelligence
Enterprise Edition

Oracle Partner:

Impac Services, LLC
www.impacservices.com

"In our industry, too many IT projects get implemented because IT thinks it is a good idea, but the business users don't support it. This project was a huge win-win. Our business users love the Oracle business intelligence system because it puts the power to access the data they need into their own hands." – Darryl Vleeming, Manager of Systems Development, EPCOR Utilities, Inc.

EPCOR Enhances Visibility into Financial Data for 600 Users with Analytics Solution

EPCOR Utilities Inc.'s wholly-owned subsidiaries build, own, and operate electrical transmission and distribution networks, water and wastewater treatment facilities and infrastructure in Canada. EPCOR has been named one of Canada's Top 100 employers for nine consecutive years and was selected one of Canada's 10 most earth-friendly employers in 2008.

Challenges

- Improve reporting capabilities and usability, particularly for financial applications, to establish a standard framework for publishing and disseminating key information quickly
- Simplify complex accounting structure, enabling reporting across different companies and sets of financial books
- Establish business intelligence (BI) foundation to support both enterprise resource planning (ERP) and non-ERP applications, including custom-built solutions
- Provide access to both executive summary information and drill-down details, as well as the flexibility to roll new companies into the reporting infrastructure, as needed

Solution

- Worked with Oracle Partner Impac Services, LLC to implement Oracle Financial Analytics Fusion Edition for 600 managers, who use the system to compare budgets to actuals, as well as to conduct variance analysis
- Provide access to an executive-level dashboard that enables managers to easily see the financial health of the company
- Enabled users to access the data that they need, as well as create and change their own dashboards—reducing the burden on the IT team and financial business analysts to pull reports
- Cut costs by minimizing the need to generate custom reports and reducing the time required to pull a report from a week to just a few hours
- Used Oracle Business Intelligence Enterprise Edition to pull data from four other BI solutions that the company uses to analyze electricity trading risk and exposure, regulated billing requirements, health and safety incidents, and IT service tickets
- Ensured security by only allowing specific units and executives to access financial variance analysis data through dashboards
- Rolled out the solution in just four months