



Farmalink S.A.
Buenos Aires, Argentina
www.farmalink.com.ar

Industry:

Professional Services

Employees:

60

Oracle Products & Services:

Oracle Database Enterprise Edition
Oracle Application Server
Oracle Real Application Clusters
Oracle Internet Developer Suite
Oracle SOA Suite
Oracle BPEL Process Manager
Oracle Web Services Manager
Oracle Business Intelligence

Oracle Partner:

Ayi & Asociados
www.ayi-asociados.com

“With Oracle SOA Suite and Oracle Real Application Clusters, we’ve gained new functionality with a high-availability infrastructure that has significantly improved our system for authorizing and evaluating medical prescriptions online.” – Pablo Giraud, Systems Manager, Farmalink S.A.

Farmalink S.A. Improves Procedures for Evaluating and Authorizing Medical Prescriptions Online

Farmalink S.A. is Argentina’s largest company dedicated to processing medical prescription information for the country’s social security system. The company handles all administrative and data processing procedures to authorize, record, audit, and pay for prescriptions dispensed by pharmacies. It processes more than 5 million transactions per month, working with 12,000 pharmacies and more than 60 social security providers that meet the needs of more than 12 million people.

Challenges

- Implement a high-availability, integrated platform to improve administrative operations and evaluation of prescriptions dispensed by pharmacies
- Create a robust, consolidated database to handle large volumes of data
- Improve procedures for authorizing prescriptions online, ensuring compliance with rules relating to evaluating the use of medicines

Solution

- Worked with Oracle Partner Ayi & Asociados to implement an integrated high-availability, service-oriented architecture platform built on Oracle
- Facilitated online evaluation of prescriptions dispensed by pharmacies
- Consolidated the company’s operational information with Oracle Database Enterprise Edition, supporting a 35% increase in the volume of administrative data
- Achieved higher application availability with Oracle Real Application Clusters
- Used Oracle Business Intelligence to generate reports for analysis, facilitating interaction with auditors for timely decision making
- Ensured online control of the use of medicines for approximately 4 million monthly transactions
- Obtained return on investment in the first year