



Fiorde International Logistics
São Paulo, Brazil
www.fiorde.com.br

Industry:

Travel & Transportation

Annual Revenue:

N/A

Employees:

500

Oracle Products & Services:

Oracle Content DB
Oracle Database

“With Oracle Content DB, we were able to extend the value of our Oracle Database to cost effectively manage both our unstructured and structured content on the same platform. We were also able to maintain our legacy business applications, but improve our processes by integrating them with Oracle Content DB to provide secure, efficient content management within the context of how our people work.”

– Sergio Augusto Peralta, IT Manager, Fiorde International Logistics

Fiorde International Logistics Increases Operational Efficiency and Reduces Costs with Content Management Capabilities

Fiorde International Logistics is a full-service transportation logistics and cargo custom-clearance service organization. It offers cargo consolidation services to its clients—anywhere on the planet. By means of its international partnerships, it has access to warehouses and fleets on five continents, offering its clients the widest and most complete logistic operations in the world.

Challenges

- Integrate disparate systems to improve business processes and operational efficiency
- Improve productivity with an enterprise-wide content management system
- Minimize technology maintenance costs

Solution

- Implemented Oracle Content Database (Oracle Content DB) to create a cost-effective, scalable, and secure enterprise-wide content management solution for 500 users
- Simplified IT administration and reduced the cost of storing unstructured and structured content
- Gained the ability to securely manage regulatory documents for import and export processes
- Enabled the archiving of documents based on business rules
- Increased operational efficiency and employee productivity with improved content management capabilities
- Used Oracle Content DB Web Services and application programming interfaces (APIs) to integrate legacy applications and business processes