



France Telecom  
Paris, France  
[www.francetelecom.com](http://www.francetelecom.com)

#### Industry:

Communications

#### Revenue:

US\$78.12 billion

#### Employees:

182,000

#### Oracle Products & Services:

Oracle Financials  
Oracle Consulting  
Oracle Advanced Customer Service

#### Oracle Partners:

ATOS Origin  
[www.atosorigin.com](http://www.atosorigin.com)

Softa Conseil  
[www.softa-conseil.com](http://www.softa-conseil.com)

**“With Oracle E-Business Suite Release 12, we are reaping the benefits of a new, reliable, and state-of-the-art financial system, which gives us new opportunities in terms of flexibility, process optimization, and qualitative analysis production. On top of that, we can now close accounts much faster than before.”** – Djamel Benallal, Financial Information System Director, France Telecom

## France Telecom Halves Accounting Closing Times with a Single Accounting System on E-Business Suite R-12

France Telecom is one of the world's largest telecommunications providers, serving more than 182 million customers across 30 countries. Orange, the group's flagship internet, television, and mobile communications brand, accounts for 123 million customers on its own. The group's strategy is founded on innovation and leveraging synergies between mobile and fixed-line telecommunications.

### Challenges

- Adopt a global enterprise resource planning (ERP) approach to consolidate and homogenize the disparate financial systems used for customers, suppliers, taxes, expense claims, analyses, and other data supporting the group's telecommunications business
- Enable the group's accountants to work on unified data for the whole group
- Optimize the availability of financial information by cutting closing times, and harmonize process between business units to improve qualitative analyses

### Solution

- Merged all of France Telecom's existing accounting applications within a single financial management system based on Oracle E-Business Suite Financials Release 12, to support 800 users and handle 20 million accounting transactions per month and 1.3 million supplier invoices per year
- Leveraged the expertise of Oracle Partner Atos Origin to deploy the solution across France in only 12 months
- Became one of the first enterprises in France to deploy Oracle E-Business Suite Release 12
- Saved five days on monthly purchasing closings
- Reduced IT maintenance costs by 50%, thanks to the ability to pool knowledge and expertise for a single, comprehensive accounting application instead of multiple disparate systems
- Teamed up with Oracle Consulting to design and configure the solution and manage the hand-off to end users
- Collaborated very closely with Oracle Advanced Customer Services during the project's planning and roll out phases