



Härryda Municipality  
Mölnlycke, Sweden  
www.harryda.se

#### Branch:

Public Sector

#### Annual revenue:

US\$265 million

#### Employees:

2,500

#### Products and services from Oracle:

Oracle SOA Suite  
Oracle BPEL Process Manager  
Oracle Enterprise Service Bus  
Oracle Web Services Manager  
Oracle JDeveloper  
Oracle Real Application Clusters

#### Implementor:

**Kentor**

Kentor AB  
www.kentor.se

**“We cannot meet the requirements of the future with yesterday’s technology. We, therefore, are investing in Oracle’s SOA solution. The aim is to create better management and more satisfied citizens. We are accelerating the handling of municipal affairs while using taxpayers’ money in a more effective way.”** – Alec Mägi Särnholm, IT Manager, Härryda Municipality

## Härryda Municipality Improves Service to Residents with Service-Oriented IT Architecture

The municipality of Härryda, which is part of the Göteborg region, is located between Göteborg and Borås, Sweden. It has approximately 32,000 residents, and more than half of the largely rural municipality is covered by forest.

### Challenges

- Improve operational efficiency by automating processes
- Provide more responsive service to citizens
- Accelerate and streamline municipal affairs by integrating many of the municipality’s IT systems

### Solution

- Implemented Oracle SOA Suite as a stable and scalable platform for integrating existing systems with each other and with new systems
- Deployed the SOA solution as a basis for providing citizens with access to a number of municipal Web-based services and accelerate their matters, such as applications for building permits
- Deployed Oracle BPEL Process Manager to eliminate many manual routines and create automated processes, such as management of citizens applications for refuse collection
- Introduced Oracle Enterprise Service Bus to improve communication between various applications, which allows already accomplished work to be reused
- Used Oracle Web Services Manager to administer internet services securely by means of encryption and other techniques
- Ensured application reliability and gained the ability to expand capacity quickly and easily with Oracle Real Application Clusters
- Expanded functionality and improved IT performance and accessibility, while keeping costs down