



Her Majesty's Prison Service
London, England
www.hmprisonservice.gov.uk

Industry:

Public Sector

Annual Revenue:

US\$3.3 billion

Employees:

48,000

Oracle Products & Services:

Oracle Financials
Oracle Order Management
Oracle Inventory

“Oracle Financials gives us real-time management information, enabling us to control costs while providing an effective, efficient service that delivers best-value to the tax payer.”

– Ann Beasley, Director of Finance, Her Majesty's Prison Service

Real-Time Visibility and Control Helps HMPS Manage Tightening Budgets without Eroding Service Quality

Her Majesty's Prison Services (HMPS) is responsible for the custody of 79,000 prisoners held in 128 public sector prisons in England and Wales. The service aims to help prisoners lead useful, law-abiding lives while in custody and after release.

Challenges

- Improve financial transparency across all prisons to streamline reporting, budgeting, planning, and inventory management
- Maintain service quality while cutting costs and optimizing the balance of funding across different areas of activity

Solution

- Replaced the disparate, manual, unconnected financial systems in use at each of the 128 prisons with Oracle Financials
- Created a single, centralized general ledger and chart of accounts to gain a consolidated, up-to-date view of spending
- Standardized and automated financial management procedures on Oracle, cutting process cycles and administration costs
- Enabled senior managers to gain real-time financial transparency, improving compliance with Home Office deadlines for submission of monthly budget reports
- Benefited from standardized chart of accounts to conduct activity based costing to link costs to outputs, compare the cost of carrying out similar functions in different prisons, and enforce best-practice, low-cost processes
- Cut costs by improving the efficiency and visibility of inter-prison trading of prisoner-made items, such as sheets, towels, and laundry services, using Oracle Order Management
- Improved cash flow by using Oracle Inventory to optimize management of HMPS' £40 million (US\$75 million) worth of stock including beds, food, and equipment and minimize over-ordering
- Capitalized on availability of meaningful, timely financial data for real-time control, improved decision making, and better operational performance
- Leveraged modernized financial procedures to help HMPS make savings of over £30 million (US\$56 million) each year while maintaining the high standard of prison services