

Homerton University Hospital 
NHS Foundation Trust

Homerton University Hospital NHS
Foundation Trust
London, England
www.homerton.nhs.uk

Industry:

Healthcare

Annual Revenue:

US\$260 million

Employees:

2,000

Oracle Products & Services:

Oracle Financials
Oracle Purchasing
Oracle iProcurement
Oracle Discoverer
Oracle Contracts
Oracle Sourcing

“Oracle technology has helped us improve back office productivity by using resources more effectively, enabling us to release more funds for patient care.” – Tom Alden, Assistant Director of Finance and Oracle Programme Manager, Homerton University Hospital NHS Foundation Trust

Homerton University Hospital NHS Foundation Trust Drives Efficiencies through Innovative Technology

One of the first ten NHS foundation trusts in England, Homerton University Hospital NHS Foundation Trust provides general and emergency services to Hackney and the City of London as well as specialist care in key disciplines. Located two miles from the London Olympic and Paralympic park, Homerton will serve as the main receiving hospital for the 2012 Games.

Challenges

- Streamline and automate financial management and purchasing
- Improve management reporting and decision making
- Reduce back office administration costs to release funds for front-line, patient-facing services

Solution

- Formed the East London NHS Shared Systems Consortium, a group of ten NHS organizations who run their financial and purchasing processes on a single instance of Oracle
- Replaced a legacy financial management system with Oracle Financials to automate routine processes, cut cycle times, and ensure complete process visibility for improved auditing
- Implemented an invoice-to-cash process using Oracle Receivables and reduced debt by 50% in 12 months
- Implemented Oracle iProcurement to automate the complete procure-to-pay process for most office and clinical goods and services, eliminating costly, paper-based purchasing
- Used Oracle iProcurement to access an electronic marketplace in line with e-business agenda to reduce prices while retaining acceptable levels of service quality
- Cut requisition times, reduced procurement cycles, and paid suppliers within the government’s 30-day guideline
- Used Oracle technology to develop a suite of detailed management reports for budget holders
- Generated savings for reinvestment in front-line services
- Implemented Oracle Contracts to automate updating and renewal of supplier contracts, streamline the creation of new contracts, and enforce adherence to trust’s terms and conditions
- Implemented Oracle Sourcing to gain ability to host real-time e-tendering and e-auctions to benefit from significant administrative savings for the trust and potential contractors