



Hospital Alemán
Buenos Aires, Argentina
www.hospitalaleman.com.ar

Industry:

Healthcare

Annual Revenue:

US\$80 million

Employees:

1,200

Oracle Products & Services:

Oracle Database Enterprise Edition
Oracle Application Server Standard Edition
Oracle Discoverer
Oracle Portal
Oracle Reports
Oracle Forms

“Oracle Database Enterprise Edition and Oracle Application Server have given us immediate access to the hospital’s medical and administrative information. In addition, they serve as the foundation for the electronic clinical history system that gives our doctors and nurses visibility into shared information.” – Diego Waksman, IT Director, Hospital Alemán

Hospital Alemán Extends Information Visibility with Electronic Health Records

Hospital Alemán was founded in 1867. It is one of Argentina’s main private healthcare centers. Each month, it serves an average of 35,000 outpatients and 4,300 inpatients and offers 50,000 medical services.

Challenges

- Implement a scalable, flexible IT infrastructure to provide efficient administration of the hospital’s medical and administrative information
- Centralize data in a robust database to facilitate access to patients’ clinical information
- Implement a digital format for clinical histories to automate patient data searches and facilitate care more quickly
- Facilitate online access to up-to-date information to improve the quality of patient care
- Eliminate errors and unnecessary duplication of medical tests

Solution

- Implemented a flexible, scalable IT infrastructure built on an Oracle infrastructure, improving the hospital’s procedures for managing medical and administrative information
- Accelerated both patient admission and care delivery times by 50%
- Improved the hospital’s operating efficiency, automating procedures for appointments and regulatory compliance, as well as for the delivery of medicines to the pharmacy
- Centralized medical information in a single database with Oracle Database Enterprise Edition, enabling a single source of accurate clinical information
- Established electronic clinical histories, accelerating access to inpatient and outpatient medical information by 75%
- Provided online access to up-to-date information for 550 doctors, improving patient care for 100 private practices
- Replaced manual processes and paper-based files, reducing human error and orders for duplicate medical tests