



ÚŘAD
PRŮMYSLOVÉHO
VLASTNICTVÍ

Industrial Property Office
Prague, Czech Republic
www.upv.cz

Industry:

Public Sector

Annual Revenue:

US\$2 million to \$100 million

Employees:

Fewer than 500

Oracle Products & Services:

Oracle Application Server
Oracle Portal
Oracle Database

Oracle Partner:



DELTAX Systems
www.deltax.cz

“Our previous patent and trademark systems were work-intensive and outdated. With Oracle, we have updated our system and can now process an average of 30,000 decisions in IP matter electronically each year.” – Miroslav Paclik, Chief Information Officer, Industrial Property Office

Industrial Property Office Automates Information Systems to Support Czech E-Government Drive

The Industrial Property Office is the central body of state administration in the Czech Republic responsible for patents, trademarks, designs and appellation of origin. The Office is in charge of international treaties concerning protection of industrial property rights in the Czech Republic. The office also serves as an information center, providing guidance on IP issues, searching technically challenging areas and organizing IP seminars.

Challenges

- Update and accelerate paper-based processing of requests to support e-government efforts
- Automate processes
- Unify intellectual property information systems
- Connect customers to international networks for patent and trademark information exchange, including the European Patent Office (EPO), World Intellectual Property Organization (WIPO), and the Office for Harmonization in the Internal Market (OHIM)

Solution

- Worked with DELTAX Systems to implement Oracle Application Server, Oracle Portal, and Oracle Database to store and monitor all customer case information required to maintain deadlines, payments, and documentation
- Enabled electronic submission of requests via Oracle Portal
- Streamlined the flow of information between the office and third parties and ensured effective information exchange with EPO, WIPO, and OHIM using PDF forms and standardized XML Web services
- Enabled the exchange of higher volumes of new and amended files each month, comprising 100,000 files with OHIM, 80,000 files with EPO, and 40,000 files with WIPO