



Instituto Nacional de
Enfermedades Neoplásicas
Lima, Peru
www.inen.sld.pe

Industry:

Healthcare

Annual Revenue:

US\$25 million

Employees:

2,000

Oracle Products & Services:

Oracle Database
Oracle Real Application Clusters
Oracle Developer Suite

Oracle Partner:



SINUX SAC
www.sinux.com.pe

“The hospital has worked with Oracle’s solutions for five consecutive years, getting visible results in terms of improving patient care and automating hospital and administrative processes.”

– Lic. Eduardo Corilla, Head of
Technology, Instituto Nacional de
Enfermedades Neoplásicas

The Instituto Nacional de Enfermedades Neoplásicas Centralizes Information to Improve Patient Services

The Instituto Nacional de Enfermedades Neoplásicas is an institution specialized in the detection, diagnosis, treatment, and rehabilitation of people affected by cancer diseases. Since its founding in 1939, the institute has focused on having an noteworthy organization and excellent oncology professionals. The hospital relies on resident and fellow physicians and a pioneering system of oncology specialization.

Challenges

- Centralize information and administrative operations in Lima with fast access to the branch offices in the northern, center and southern parts of the country
- Automate administrative and hospital processes in order to offer excellent customer service in patient care
- Integrate systems and improve scalability
- Improve availability of patient and image information
- Develop a digital format for clinical medical records

Solution

- Worked with SINUX SAC to implement Oracle Database 10g, Oracle Real Application Clusters and Oracle Developer Suite 10g to integrate hospital and administrative systems into a scalable, single technology platform
- Established a robust database with Oracle Database 10g, which offers high availability of patient and image information
- Centralized information related to patient care and financial processes with Oracle Real Application Clusters
- Developed a system for quick access to information on patients, medical results, billing, medicines and pharmacies with Oracle Developer Suite 10g
- Developed a digital format for electronic clinical records for half a million patients
- Minimized manual administrative processes, decreasing the time it took to pay providers from 60 days to 15 days
- Automated patient care processes, obtaining lab results and X-rays in one to two days
- Improved the time it took to receive medical exam results by 80%, achieving excellence in patient service