



ING Taiwan
Taipei, Taiwan
www.inglife.com.tw

Industry:

Financial Services

Annual Revenue:

US\$3.4 billion

Employees:

2,300

Oracle Products & Services:

Oracle Essbase

Oracle Partner:



AdvancedTEK International

AdvancedTek International
Corporation
www.advtekgroup.com

“Oracle Essbase enabled us to provide management with timely, accurate, and relevant information. This data helps us find ways to sustain or improve performance in what is a volatile time for the financial services sector.” – Christopher Tsai,
Project Manager, ING Taiwan

ING Taiwan Gains Greater Visibility of Financial Performance, Improves Forecasting Capability

ING Taiwan is part of the worldwide ING Group that services 85 million customers in more than 50 countries. In Taiwan, the company offers asset and fund management, property investment, commercial banking, and wealth management services to retail, corporate, and institutional clients.

Challenges

- Eliminate the need for financial and management data to be consolidated multiple times during the data collection process
- Avoid storing financial and management information in Microsoft Excel spreadsheets, so that data can be easily retrieved and shared across the business
- Provide senior managers with accurate, current business data for analysis and to support decision making

Solution

- Engaged Oracle Certified Advantage Partner AdvancedTEK International to implement Oracle Essbase, creating a central data repository for the aggregation, assimilation, and analysis of management information and enabling efficient reporting
- Gained the flexibility to combine and consolidate data from different sources to form a complete view of the organization
- Supported the efficient development of analytic applications that allowed ING to model complex business scenarios, so that staff can complete ‘what-if’ analyses and forecast performance
- Strengthened competitiveness by giving managers the data they need to promptly address any issues or take advantage of emerging market opportunities
- Increased productivity by delivering user-specific content to staff, eliminating the need to review multiple spreadsheets to find information relevant to their roles
- Enhanced collaboration by enabling staff across the organization to view and share the same set of data