



Instituto Tecnológico de Mérida
Merida, Mexico
www.itmerida.mx

Industry:

Education & Research

Employees:

600

Oracle Products & Services:

Oracle Database
Oracle Application Server
Oracle Discoverer
Oracle Portal

Oracle Partner:

Edcon
www.edcon.com.mx

“We chose Oracle for its experience developing school service systems and for the robustness of its database.”

– Leobardo Cortés, Director of Instituto Tecnológico de Mérida

Instituto Tecnológico de Mérida Develops Solutions to Improve Academic Management

Instituto Tecnológico de Mérida (Merida Technology Institute) is a public higher education and a postgraduate institute whose mission is to offer an integrated professional education in engineering and administration. Instituto Tecnológico de Mérida has worked to achieve its mission by investing in the quality of its teaching staff and teaching the principles of academic investigation and engagement—key factors in shaping citizens committed to social service and development. Each year, the institute offers professional courses in engineering and administration to 5,000 students, and post graduation courses as well.

Challenges

- Develop the school’s service systems to improve management processes, including registration and class assignments
- Acquire a robust database to support the development of new applications and facilitate administrative decision-making
- Improve services to students by creating a secure, easily accessible portal for registration, grades, and class information

Solution

- Implemented Oracle Portal, improving user satisfaction by offering an array of new convenient online services to students, teachers and administrators
- Using data and statistics uncovered by Oracle Discoverer to facilitate overall planning and control
- Allowed for easier consultation of schedules
- Eased long lines at the registrar’s office—95% of students now register online over the internet through Oracle Portal instead of in person
- Gave administrative staff accurate, immediate verification on whether students who have registered have paid for the courses
- Improved academic processes with students qualifications registered, both partial and total in portal
- Consulted with Oracle Partner Edcon to ensure that the implementation was completed within the deadline and met the school’s criteria of success of the project