



IRCE S.p.A.
Imola, Italia
www.irce.it

Industry:

Industrial Manufacturing

Annual Revenue:

US\$562 million

Employees:

1,000

Oracle Products & Services:

JD Edwards EnterpriseOne
Financial Management
Supply Chain Management
HCM Foundation

Oracle Partner:



G.N. Informatica
www.gninformatica.com

“Oracle’s JD Edwards EnterpriseOne allowed IRCE to implement a detailed product traceability system. Customer satisfaction has increased thanks to the availability of an accurate overall picture of the state of orders, product history, and faster closure of financial operations.” – Andrea Casadio, Information Systems Manager, IRCE S.p.A.

IRCE S.p.A. Improves Customer Communication Systems and Efficiency

IRCE S.p.A. is an industrial group that makes isolated cables for power and data transmission on local-area networks (LANs) and conductors (copper and aluminum enameled thread or wire) for use in electric generators, motors, transformers, relays, and other electric devices. The company sells almost half of its enameled wire outside Italy. IRCE operates four manufacturing plants, two in Italy, one in the Netherlands, and one in the UK. The company also has distribution operations in Germany, Spain, and Switzerland.

Challenges

- Introduce an integrated financial and supply chain management system that integrates easily with automatic field detection systems in production
- Improve communication with customers regarding the status of orders and availability of products
- Implement a strong product traceability system that enables the company to monitor and comply with delivery times
- Introduce information management systems that will scale to support the company’s ongoing expansion and internationalization

Solution

- Worked with Oracle Partner G.N. Informatica to implement JD Edwards EnterpriseOne applications for financial and supply chain management, allowing IRCE to set up a customized communication system with customers
- Improved data accuracy and purchasing system efficiency, reducing the time needed to dispatch customer requests by 25% to improve customer satisfaction and loyalty
- Designed and implemented a product traceability system that meets the needs for rigor and quality in the sector
- Leveraged localized and multilingual features in the JD Edwards EnterpriseOne applications to deploy a centralized information system