

Instituto Tecnológico y de Estudios Superiores de Monterrey (ITESM)
Monterrey, México
www.itesm.mx

Industry:

Education & Research

Employees:

20,000

Oracle Products & Services:

Oracle Database
Oracle Forms
Oracle Reports
Oracle Application Server

Oracle Partner:

Management Technology Innovations SC
www.mticonsultoria.com

“After seeing Oracle’s robustness and the results we got from it, we chose it as our main IT database provider.”

– Hugo Alberto Millán, Director of the Administration Service Center, Instituto Tecnológico y de Estudios Superiores de Monterrey

Instituto Tecnológico y de Estudios Superiores de Monterrey Enhances Services with Student-Centered Portal

The Instituto Tecnológico y de Estudios Superiores de Monterrey was founded in 1943 to fulfill the dream of a group of businessmen. The institute has 33 campuses in Mexico and several offices abroad that serve 90,000 students and has 20,000 full- and part-time employees. The institute offers high school diplomas, bachelor, graduate, and doctoral degrees, continuing education and courses for professional qualification.

Challenges

- Deploy an IT infrastructure to enable online transactions
- Integrate the university’s complex software infrastructure by consolidating it into a single Oracle database
- Increase the level of internal IT support to speed data management and other business processes, due to the internal experience with Oracle solutions

Solution

- Implemented Oracle Database and Oracle Application Server, allowing the university’s administration service system to grow 300% in 18 months
- Improved the long-term cost-benefit of licensing process by consolidating on Oracle and taking advantage of previous license agreements
- Used an Oracle Portal platform previously installed by the Institute to publish up-to-the-minute information on qualification requirements, course offerings, and announcements for employees, parents, alumni, and students
- Automated, using Oracle Forms, the bulk of the university’s transactions—especially the treasury processes