



King Faisal Specialist Hospital and Research Center
Riyadh, Kingdom of Saudi Arabia

Industry:

Healthcare

Annual Revenue:

US\$450 million

Employees:

7,000

Oracle Products & Services:

Oracle Financials
Oracle Inventory Management
Oracle Purchasing
Oracle Daily Business Intelligence

Oracle Partner:



EVOSYS
www.evosys.co.in

“The "Partnership" approach of Evosys has been a great success at KFSH. They have provided us with complementary skills and delivered unto quality and time. We particularly are impressed by the quality of the professionals of Evosys.”

– Mr. Hammad Al-Daig
Chief Information Officer, King Faisal Specialist Hospital & Research Center

King Faisal Specialist Hospital and Research Center Optimizes IT Investment and Leverages Best Practices

King Faisal Specialist Hospital and Research Center is an 894-bed multi-facility, multi-entity tertiary care hospital. It is one of the leading healthcare institutions in the Kingdom of Saudi Arabia. Its mission is to provide high-quality and specialized medical services and promote medical research.

Challenge

- Elevate IT operations and standards to best-practice levels
- Ensure enterprise-wide visibility and insight into daily operations, including critical medical supply inventory levels
- Ensure stability and scalability of the center’s enterprise resource planning (ERP) system in both in-country and international facilities

Solutions

- Worked with Oracle Partner EVOSYS to optimize use of management and planning features in Oracle Inventory Management to support continued corporate growth and enable proactive budgeting
- Improved visibility across the enterprise to better identify and mitigate financial and operational risk, improve performance, and enhance customer service
- Introduced best practices that drive greater efficiency and productivity
- Upgraded Oracle E-Business Suite applications in three months with less than one-and-a-half day of downtime