



La Poste du Sénégal
Dakar, Sénégal
www.postefinances.sn

Industry:

Public Sector

Annual Revenue:

US\$6.5 million

Employees:

2,000

Oracle Products & Services:

JD Edwards Enterprise One
Financial Management Suite
Supply Chain Management Suite
Human Capital Management Suite

Oracle Partner:



LP2I
www.lp2i.net

“Modernizing La Poste du Sénégal is a major challenge for the Senegalese public service. That is why we are taking advantage of the wide range capabilities in Oracle’s JD Edwards EnterpriseOne applications and the professionalism and dedication, Oracle Partner LP2I.”

– Mamadou Thior, General Manager, La Poste du Sénégal

La Poste du Sénégal Modernizes Operations by Automating Postal and Administrative Processes

La Poste du Sénégal is a state corporation that distributes mail and postage as a public service. It also provides commercial services, such as electronic funds transfer, money orders, and package processing. La Poste du Sénégal has 160 outlets throughout the territory, ranging from a simple counter to a large branch facility.

Challenges

- Modernize postal management to improve service to postal customers and enhance operational efficiency
- Increase visibility into vastly diverse business activities to improve cost control

Solution

- Upgraded to Oracle’s JD Edwards Enterprise One applications to extend basic accounting functions and integrate cost accounting processes, purchasing and inventory management, and human resources management
- Worked with Oracle Partner LP2I to minimize downtime required for migrating to the upgraded enterprise resource planning (ERP) solution
- Reduced overhead by deploying the Web-based solution to the central offices to monitor the activity of 160 offices and counters
- Deployed a cost accounting system of postal activities
- Automated purchase and inventory management for materials and equipment—including air conditioning units, paper, fuel for postal vehicles, and computer supplies
- Optimized consumption by gaining greater visibility into material and equipment inventories
- Cut labor costs and improved performance by automating the legacy budget auditing system
- Allowed control clerks to concentrate on value-added analytical tasks, rather than data entry tasks.
- Improved the reliability of personnel management by providing faster access to data and payroll analysis capabilities
- Provided personnel with the ability to perform financial and business analysis independently, without having to rely on the IT department for generating reports