



Mitel Networks Corporation
Kanata, Ontario, Canada
www.mitel.com

Industry:

Communications

Annual Revenue:

US\$845 million

Employees:

2,914

Oracle Products & Services:

Oracle Preventive Controls
Governor

“Oracle Preventive Controls Governor provided us user-level access control to streamline regulatory compliance across the enterprise. We have greatly improved the accuracy of data entered into our systems and ensured compliance with Sarbanes-Oxley and other regulatory standards.”

– Sharon Conti, Director of
Application Support, Mitel
Networks Corporation

Mitel Networks Corporation Streamlines Sarbanes-Oxley Compliance with Automated Controls Solution

Mitel Networks Corporation is a leading provider of communications solutions. The company merged with Inter-Tel in 2007. Operating from more than 100 locations in more than 90 countries, Mitel offers its customers a broad portfolio of highly scalable, secure, and easily managed solutions that are optimized to meet the evolving communications needs of its customers.

Challenges

- Streamline Sarbanes-Oxley compliance and improve the ability to control changes to key data within enterprise applications
- Reduce data entry errors and ensure regulatory compliance
- Ensure a rapid deployment while avoiding disruption of regular business operations
- Provide an easy-to-use controls solution that does not require extensive development

Solution

- Implemented Oracle Preventive Controls Governor to streamline Sarbanes-Oxley Compliance by providing Mitel code-free, upgrade-proof change control to manage its Oracle E-Business Suite applications
- Improved data accuracy and regulatory compliance with expanded controls capabilities, enabling Mitel to limit Oracle E-Business Suite users’ access to specific data and define the types of data users can input into various fields
- Facilitated contract entry and reduced mistakes by placing controls on data entry processes
- Shielded vendor financial information from all employees except those who require the specific data to perform their professional duties
- Ensured financial integrity with the gained ability to restrict purchase order changes after billing
- Facilitated user adoption by implementing an easy-to-manage, user-friendly solution