



Oracle Customer Spotlight



NATIONAL AEROSPACE LABORATORY(NLR)

Amsterdam, The Netherlands
www.nlr.nl

INDUSTRY:

Aerospace & Defense

ANNUAL REVENUE:

US\$98.8 million

EMPLOYEES:

700

ORACLE PRODUCTS & SERVICES:

Oracle Financials
Oracle Fixed Assets
Oracle Purchasing
Oracle Human Resources
Oracle Self-Service Human
Resources
Oracle Discoverer

IMPLEMENTOR:

Oracle Consulting

“With Oracle, we have accurate and up-to-date management information, which is drawn from the various sources within our company. We now have a fully integrated system, which allows us to share and save our knowledge.”

– Manfred Puijk, Planning and Control Department Manager, National Aerospace Laboratory (NLR)

The National Aerospace Laboratory Saves Cost of Five Full-Time Employees with Integrated Financial Solution

The National Aerospace Laboratory (NLR) performs applied research on behalf of the aviation and space exploration sectors. NLR conducts research to develop new technologies for aviation and space travel from a scientific perspective and also for the application of research in industrial and government sectors. The organization serves clients that include government authorities, large and small industries, and aerospace organizations from both the Netherlands and abroad.

Challenges

- Resolve technical and functional limitations of the legacy system, exacerbated by increased demand for functionality
- Provide an integrated and standardized system for business processes, while minimizing customizations to save management costs and time
- Improve the availability and accessibility of information and reports to enable more agile and informed decisions
- Safeguard existing knowledge, which is the business value of NLR, by storing it so it can be shared with management and teams

Solution

- Provided NLR with an integrated enterprise resource planning system, which ensured information availability for financial departments, line management, and project leaders
- Reduced the headcount by five full-time employees within the financial administration, planning, and control departments by integrating various administrative resources and tasks
- Increased the invoice turnover rate to enable NLR to easily meet payment terms of 30 days
- Gained the ability to actively supervise and monitor the human resources evaluation cycle, including progress and assessment discussions with Oracle Self-Service Human Resources
- Created business areas within the Oracle Discoverer reporting tool for the majority of NLR’s ERP modules to facilitate report generation
- Provided NLR employees with easy access to critical business information through reports generated via Oracle Discoverer