

Nationwide Children's Hospital
Columbus, OH
www.nationwidechildrens.org

Industry:

Healthcare

Annual Revenue:

US\$180 million

Employees:

6,000

Oracle Products & Services:

PeopleSoft Enterprise

Financials

Human Resources

Payroll

Benefits Administration

Supply Chain Management

Suite

Oracle Asset Management

“Oracle’s Insight team provided critical expertise on very short notice, helping us build a solid business case for updating our legacy back-office systems. The appropriate bias of our organization to use capital toward direct patient care and research needs made it difficult to secure funding for several years. With the help of the Insight team, we presented a compelling case to secure funding for our core business systems.” – Luke Brown, Vice President & Controller, Nationwide Children’s Hospital

Nationwide Children’s Hospital Builds Business Case to Replace Aging ERP Platform

Nationwide Children's Hospital, among the nation's 10 largest children's hospitals and pediatric research centers, is consistently rated as one of the best hospitals by *US News & World Report* and *Child* magazines. With dual goals of delivering exceptional care and performing leading pediatric research, investment in back office systems always faces tough competition for the hospital's capital spending. With its primary finance, supply chain, and human resource systems still running on antiquated technology, Children's Finance group enlisted Insight's help in building a sound business case for change that could survive another tough round of budget decisions.

Challenges

- Improve materials management to reduce supply costs
- Consolidate disjointed, manual asset management system to prepare for a large capital expansion
- Improve employee satisfaction with self-service HR capabilities
- Automate learning and performance management for staff development program effectiveness.
- Shorten the closing cycle by consolidating numerous manual ledger entries and batch integrations
- Deliver daily analytics, instantly

Oracle Insight Accomplishments & Benefits

- Gained a clear understanding of key issues and challenges through the Insight Team's focused discovery sessions and benchmark analyses
- Learned from the Insight Team's clearly articulated assessment of business values how ERP investments under consideration supported primary strategic goals
- Identified and prioritized appropriate solutions and implementation plans working with Oracle functional experts