



NetApp™

NetApp, Inc.
Sunnyvale, CA
www.netapp.com

Industry:

High Technology

Annual Revenue:

US\$3.3 billion

Employees:

7,645

Oracle Products & Services:

Oracle Fusion Middleware
Oracle Enterprise Manager
Provisioning Pack for Database
Provisioning Pack for Oracle
Middleware

“With Oracle Enterprise Manager, we are now able to meet corporate standards 100% of the time. And, our pre-patched gold images, enabled by Oracle Enterprise Manager, save time and resources.” – Alok Arora, Director, Enterprise Integration and Architecture, NetApp, Inc.

NetApp Uses Automated Provisioning to Reduce Manual Effort Time from a Few Weeks to a Few Clicks

NetApp, formerly Network Appliance, creates innovative storage and data management solutions that help its customers accelerate business breakthroughs and achieve outstanding cost efficiency. NetApp’s dedication to principles of simplicity, innovation, and customer success has made it one of the fastest-growing storage and data management providers today.

Challenges

- Reduce two-week time frame needed for IT group to create a complex multitier service-oriented architecture (SOA) deployment with components spanning various hosts
- Provision new deployments for a growing number of internal customers quickly, efficiently, and in a manner that complies with corporate standards
- Improve day-to-day work life for IT staff by reducing amount of time needed to roll out patches developed during each patching cycle, a process that took between 8 and 10 weeks

Solution

- Utilized Oracle Enterprise Manager Provisioning Pack for Oracle Middleware, NetApp to expedite provisioning of new SOA deployments with gold images that enable administrators to provision deployments via a single management console
- Created a standard process to provision/patch Fusion Middleware in a completely automated, and reliable manner—reducing manual effort from a few weeks to a few clicks
- Created test benches based on production installations—allowing NetApp to apply patches on these test systems and then deploy them to multiple production systems
- Enabled NetApp to deploy standard Fusion Middleware component images based on features licensed, and to have a standard process that leads to best-practice deployments with no configuration drifts from corporate standards
- Enabled the IT staff to direct its attention to more strategic initiatives
- Provided IT staff with processes and procedures that enable them to meet unpredictable demands from customers